

## Meeting Announcement and Agenda

# Division of Financial Regulation: Insurance Advisory Committee

July 28, 2020 9am to 11am

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### Call to Order: Jennifer Baker, Chair

Roll call—Kevin Jeffries, DFR consumer liaison

## **Division Reports and Discussion**

Commissioner's Report- Commissioner Stolfi

- DCBS/DFR updates
- COVID Quarantine Relief Fund
- Status and impact of Executive Orders and grace periods
- DFR Admin Recruitment

#### **30** min

Product and industry regulations among COVID-19 - Tashia Sizemore, product regulation manager

- E-signatures
- MLR and Rebates
- Tele-Agent processes

#### **25** min

2021 Legislative updates – Alex Cheng, policy team manager

## **15** min

Emerging Consumer Issues among COVID-19 – Tricia Goldsmith, education and advocacy team manager

- Consumer Complaint Drivers
- How can all parties help resolve these issues?

#### **20 Min**

## **Advice and Information:**

DFR outreach and education activities—Tricia Goldsmith, education and advocacy team manager **15 min** 

Roundtable Updates—All

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Please email Kevin Jeffries <u>kevin.p.jeffries@oregon.gov</u> to confirm your attendance. Thank you. This meeting will be audio recorded.