



## Division of Financial Regulation

### Insurance Advisory Committee

Tuesday, July 30, 2024 9:00 a.m. - 11:00 a.m.

#### Commissioner Stolfi's report, given by TK Keen

- Wildfire outreach is in full swing
  - Team in the field providing information on insurance issues and additional living expense coverage as they have done since 2020
  - Later in the season the outreach team will revisit locations to answer questions about specific difficulties. Giving the wildfire activity, outreach team is looking at additional events to attend
- Press release activity since the end of April includes: troubled money issuers; 2025 individual and small group market rate review; safe summer driving; world elder abuse day; student loans; education about assignment of benefits agreements; Drug Price Transparency Program seeking consumer input.
- DFR gained 2 new management positions in the 2024 session, which will help lessen some of the stress from span of control issues. Hiring for 2 new positions will likely take a few months. Life & Health and Property & Casualty teams will be subdivided into the following 4 new teams:
  - Pharmacy benefit manager compliance and business analytics (TBD)
  - Life/health product regulation (Tashia)
  - Property/casualty product regulation (TBD)
  - Insurance compliance (Cassie)
- DCBS [final strategic plan](#) is complete and contains 7 areas of focus with separate initiatives and performance metrics to track ongoing progress towards goals.
- As part of Gov. Kotek's initiative on housing and homelessness, DFR is working on a legislative concept that would help premiums for nonprofits/developers etc. who are trying to help in the affordable housing and homelessness efforts.
  - Currently DFR is trying to understand the root causes of the challenges of getting affordable insurance in these spaces (i.e., is it across the board inflation or something particular to this industry).
  - Commissioner Stolfi asks that IAC members reach out to their connections to learn about the challenges and ideas for how DFR could assist

#### Consumer Liaison update

- Many thanks to Craig for doing such a wonderful job on an interim basis.
- Welcome to Charlie Wentz, DFR's new Consumer Liaison, who will carry on Craig's great work.

- An overview of Charlie's update is attached.

#### Legislative and rulemaking update

- Now able to do external work on the 2025 Legislative Concepts
- 7 approved concepts related to insurance
  - **Reinsurance**—current law would sunset in 2027, DFR proposal extends the sunset
  - **NAIC accreditation**—adopting model NAIC law about solvency oversight to retain accreditation
  - **Health insurance network adequacy**—last year's bill didn't pass due to session delays. The aim of the concept is to improve oversight over provider networks to cover covered benefits without unreasonable delay.
  - **Auto insurance rating**—DFR is taking a different approach than in previous years. Instead of banning rating factors upfront, this concept would collect data about rate increase and demographics in insurance plans to better understand the impacts of rating practices in specific communities in Oregon.
  - **Consumer notices in insurance**—concept is in response to a lot of complaints about confusing or inactionable notices to consumers, aim to improve the quality of notices
  - **Health insurance rate review process**—concept aims to streamline the process to improve public engagement and remove unnecessary steps
  - **Governor's housing initiative**—as mentioned, still in development but goal of improving affordability of insurance for affordable housing
- Overview of Jesse's update is attached

#### Wildfire insurance

- Documents from Raven's update (highlights of SB 82, review process, and implementation update, wildfire map) are attached

#### Consumer protection developments in life insurance and annuities: Market value adjustments (MVAs) and registered index-linked annuities (RILAs)

- Overview of Brian's update (key terms, summary of issues) is attached