

Insurance Advisory Committee  
Q2 2023 Meeting Notes  
4/24/2023

- Roll call
- Introduction of new member - Michelle Gustavson
- Q1 Minutes approved (no comments)
- Discussion of charter changes
- Charter changes approved (no opposition)
- Commissioner Stolfi update
  - o Brian Fordham has left DFR; Cassie Soucy is interim replacement
  - o First 100 days new governor:
    - Lots of “new,” lots of “busy,” lots of people getting to know each other
    - Budget takes up lots of time and space
    - Bill for CHIPS act funding already approved, which was a big achievement
    - DCBS budget – good so far, waiting for next steps
    - Cabinet structure – Commissioner Stolfi sits on 3 cabinets:
      - Governor’s cabinet (DCBS)
      - Health and human services cabinet
      - Workforce and economic development cabinet
    - Strategic planning by agencies, including DCBS
  - o Legislative session
    - SB 82, very excited about, wildfire response
    - Tensions rising – continuing resolution passed through House, nervous about walkouts
    - HB 2002 first floor session
  - o Strategic planning – goals, objectives
    - I think there are seven – [ASK KARLA FOR A LIST OF THEMES]
  - o Interesting policy issue – stemmed from a consumer complaint – sovereign nation insurance – selling health products to tribal and non-tribal members on reservation and off reservation – looks like ACA compliant, but they are not
    - Can Oregon enforce? They claim sovereign immunity
    - Washington state has taken action against them for unauthorized transaction of insurance
- Consumer Liaison Report
  - o In 2023, 1017 complaints received; 3177 phone calls
  - o New coordinator for outreach and education – Shannon Romero
  - o Financial literacy, disaster preparedness, work with Office of Emergency Management (especially around wildfires)
  - o 33 outreach events so far in 2023 (27 were in person; 18 were around disaster preparedness)
  - o Outreach around public health emergency unwinding
  - o Big commercial fire in John Day and DFR has an advocate standing by
  - o Continuing sponsorship program with five awardees

- Scam jam events beginning – over 400 people registered for first event
- QUESTION from Tammy: what is DCBS advice for people around medication and insurance for filling prescription early and/or late and being prepared to leave at a moment's notice (disaster preparedness)
- Legislative Update
  - Updates and descriptions consistent with Jesse's document that was shared in advance of the meeting
  - QUESTIONS from committee members around 1089 Universal Health Care Governance Board
- Wildfire legislation update and discussion
  - Updates on many bills [ASK KARLA FOR LIST]
  - QUESTIONS from committee on overall approach by DCBS to proposed legislation with major impact potential and/or significant number of bills in one area
- Discussion of recording IAC meetings in future
  - Committee members raised concerns and recalled this discussion was had recently and decision made to not record meetings to promote candid discussion
  - Chair Jim and rest of Committee agreed to continue practice of not recording meetings