

- Company name, website, and customer service contact details
- Service area; preferably a visual
- A breakdown of the rate request – e.g. \$/%x for trend, \$/%x for legislative, \$/%x for uncertainty
- A breakdown of retained premium (how much is going to be kept by the company), and MLR for the last 3 years
- How to access the information in other languages
- Executive Compensation
- Changes to Networks