

836-053-0028

Primary Care Provider Assignment and Attribution methodology

(1) As used in these rules:

(a) “Enrollee” means an employee, dependent of the employee or an individual otherwise eligible for a group or individual health benefit plan who has enrolled for coverage under the terms of the plan.

(b) “Primary care provider” means an individual licensed or certified in this state to provide outpatient, non-specialty medical services or the coordination of health care for the purpose of:

(A) Promoting or maintaining mental and physical health and wellness; and

(B) Diagnosis, treatment or management of acute or chronic conditions caused by disease, injury or illness.

(2) An insurer offering an individual or group policy or certificate of health insurance that reimburses the cost of hospital, medical or surgical expenses, other than coverage limited to expenses from accidents or specific diseases and limited benefit coverage, must assign an enrollee under the policy or certificate to a primary care provider if the enrollee or a parent of a minor enrollee has not selected a primary care provider by the 90th day of the plan year. If the insurer assigns the enrollee to a primary care provider, the insurer shall provide notice of the assignment to the enrollee or parent and to the primary care provider.

(3) An enrollee may select a different primary care provider at any time.

(4) Insurers must assign and attribute enrollees to primary care providers in the following hierarchal order:

(a) According to the enrollee’s selection. Insurers will communicate with enrollees ~~in all manner necessary~~ to prioritize enrollee choice of a primary care provider to complete an initial primary care provider assignment or attribution.

(b) If the enrollee does not choose a primary care provider, insurers will assign or attribute the enrollee to a provider based upon claim utilization information using the insurer’s attribution methodology.

(c) If the enrollee chooses a primary care provider, but has predominant claim utilization with a different primary care provider, the insurer will assign the enrollee to the chosen primary care provider, and will communicate with the enrollee the opportunity to select the primary care provider with predominant claim utilization.

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(d) If the insurer has no information pertinent to patient choice or prior utilization, the insurer ~~will assign the enrollee to a primary care provider according to any reasonable methodology that enables all enrollees the best opportunity to access covered primary care services without unreasonable delay~~ may wait to assign the enrollee until the enrollee either chooses a primary care provider or has a utilization record with a provider, whichever comes first. An insurer must continue to notify the enrollee of the option to select a provider at reasonable intervals.

(5) Insurers must establish a primary care provider assignment and attribution correction process that works in partnership with providers to correct inaccurately assigned or attributed enrollees.

Statutory/Other Authority: ORS 731.244 & Oregon House Bill 1529 (2022)

Statutes/Other Implemented: Oregon House Bill 1529 (2022) & Or Laws 2022, ch. 37, sec 8