

Homeowner Companies	2025 Premium	Total Complaints	Confirmed Complaints	Complaint Index
ACUITY, A MUTUAL INSURANCE COMPANY	4,409,245	1	0	0
AFFILIATED FM INSURANCE COMPANY	3,112	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,733,603	0	0	0
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	2,130,850	2	0	0
ALLSTATE INDEMNITY COMPANY	14,741,587	9	3	3.03
ALLSTATE INSURANCE COMPANY	12,261,562	5	2	2.43
ALLSTATE NORTH AMERICAN INSURANCE COMPANY	3,411,879	3	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	10,314,774	1	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	91,830,763	40	3	0.49
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	34,003	0	0	0
AMCO INSURANCE COMPANY	(269)	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	14,648,777	6	2	2.04
AMERICAN COMMERCE INSURANCE COMPANY	2,054,547	0	0	0
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	174,570	1	0	0
AMERICAN FAMILY INSURANCE COMPANY	21,005,510	9	0	0
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	25,281,599	11	1	0.59
AMERICAN MODERN HOME INSURANCE COMPANY	1,159,442	0	0	0
AMERICAN MODERN PROPERTY AND CASUALTY INSURANCE COMPANY	32,179,618	23	1	0.46
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	3,382,228	3	1	4.41
AMERICAN SECURITY INSURANCE COMPANY	10,195	0	0	0
AMERICAN STRATEGIC INSURANCE CORP.	39,072,392	51	23	8.78
AMGUARD INSURANCE COMPANY	96,616	0	0	0
AMICA MUTUAL INSURANCE COMPANY	18,387,265	2	0	0
AMSHIELD INSURANCE COMPANY	2,797,596	4	1	5.33
ARMED FORCES INSURANCE EXCHANGE	260,832	0	0	0
ARTISAN AND TRUCKERS CASUALTY COMPANY	359,684	0	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	894,733	1	1	16.66
BRANCH INSURANCE EXCHANGE	712,963	0	0	0
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	5,941,870	2	0	0
CENTURY-NATIONAL INSURANCE COMPANY	584,526	0	0	0
CHUBB NATIONAL INSURANCE COMPANY	5,356	1	0	0
CINCINNATI CASUALTY COMPANY (THE)	6,445,936	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,713,537	0	0	0
COMMERCE WEST INSURANCE COMPANY	3,155,992	4	0	0
COUNTRY CASUALTY INSURANCE COMPANY	246	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	7,227,457	1	0	0
COUNTRY PREFERRED INSURANCE COMPANY	77,203,500	2	0	0
CRESTBROOK INSURANCE COMPANY	117,705	0	0	0
CSAA GENERAL INSURANCE COMPANY	9,140,503	4	0	0
DEPOSITORS INSURANCE COMPANY	7,030,003	0	0	0
EAGLE WEST INSURANCE COMPANY	2,002,168	0	0	0
ECONOMY PREMIER ASSURANCE COMPANY	903,596	0	0	0
ENCOMPASS INDEMNITY COMPANY	10,290	1	0	0
ENCOMPASS INSURANCE COMPANY	2,230,587	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	7,500,210	0	0	0
ESURANCE INSURANCE COMPANY	66,639	0	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	773,774	0	0	0
EXECUTIVE RISK INDEMNITY INC.	26,418	0	0	0
FARMERS DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	3,358,302	2	1	4.44
FARMERS INSURANCE COMPANY OF OREGON	56,522,851	26	4	1.06
FARMERS INSURANCE EXCHANGE	85,334,773	21	1	0.17
FARMERS PROPERTY AND CASUALTY INSURANCE COMPANY	6,792,338	0	0	0
FEDERAL INSURANCE COMPANY	7,340,455	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	29,047	0	0	0
FIRE INSURANCE EXCHANGE	2,706,502	0	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	41,273	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	78,742,052	49	1	0.19
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	6,717,862	3	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	22,226,676	8	2	1.34
GRANGE INSURANCE ASSOCIATION	3,487,213	1	0	0
GREAT NORTHERN INSURANCE COMPANY	3,507,659	1	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	790,428	0	0	0

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HARTFORD FIRE INSURANCE COMPANY	50,262	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,308,488	2	0	0
HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	3,216,656	2	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	285,994	0	0	0
HOMEOWNERS OF AMERICA INSURANCE COMPANY	174,290	0	0	0
HOMESITE INSURANCE COMPANY	660,685	1	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	84,672,931	35	5	0.88
HORACE MANN INSURANCE COMPANY	916,566	0	0	0
INTEGON INDEMNITY CORPORATION	126,564	0	0	0
INTEGON NATIONAL INSURANCE COMPANY	1,636,028	0	0	0
LEMONADE INSURANCE COMPANY	10,070,858	17	4	5.92
LIBERTY INSURANCE CORPORATION	30,142,457	21	4	1.98
LIBERTY MUTUAL FIRE INSURANCE COMPANY	4,082,628	2	0	0
LIBERTY MUTUAL INSURANCE COMPANY	1,873,129	0	0	0
LM INSURANCE CORPORATION	1,906,669	1	0	0
LYNDON SOUTHERN INSURANCE COMPANY	1,207,761	1	0	0
MARKEL AMERICAN INSURANCE COMPANY	715,684	0	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	70,827	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	13,865,359	2	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	106	0	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	9,568,320	7	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	(1,808)	0	0	0
OBSIDIAN INSURANCE COMPANY DBA OBS INSURANCE COMPANY	1,798	0	0	0
PACIFIC INDEMNITY COMPANY	8,206,129	0	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	7,311,920	2	0	0
PEMCO MUTUAL INSURANCE COMPANY	11,124,033	4	0	0
PRAETORIAN INSURANCE COMPANY	292,416	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	6,769,501	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	477,492	1	0	0
PROGRESSIVE UNIVERSAL INSURANCE COMPANY	5,387	2	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	4,224,111	3	0	0
ROCK RIDGE INSURANCE COMPANY	7,372,452	5	1	2.02
SAFECO INSURANCE COMPANY OF ILLINOIS	104,693,944	30	2	0.28
SAFECO INSURANCE COMPANY OF OREGON	88,620,318	55	5	0.84
SPINNAKER INSURANCE COMPANY	4,683,476	2	1	3.18
STANDARD FIRE INSURANCE COMPANY (THE)	598,687	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	368,142,817	198	27	1.09
STATE NATIONAL INSURANCE COMPANY, INC.	41,879	0	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	5,182,531	7	0	0
SUBLIMITY INSURANCE COMPANY	3,270,814	1	0	0
TEACHERS INSURANCE COMPANY	1,562,718	0	0	0
TOGGLE INSURANCE COMPANY	109,416	0	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,267,751	0	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	11,373,907	0	0	0
TRAVELERS INDEMNITY COMPANY OF AMERICA	487,068	0	0	0
TRAVELERS PERSONAL INSURANCE COMPANY	80,515,399	26	4	0.74
TRISURA INSURANCE COMPANY	515,040	0	0	0
TRUCK INSURANCE EXCHANGE	1,779	2	0	0
TRUMBULL INSURANCE COMPANY	5,292,612	0	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	904,068	3	1	16.49
UNITED SERVICES AUTOMOBILE ASSOCIATION	34,102,902	10	4	1.75
UNITRIN SAFEGUARD INSURANCE COMPANY	6,388	0	0	0
USAA CASUALTY INSURANCE COMPANY	44,447,785	22	9	3.02
USAA GENERAL INDEMNITY COMPANY	32,404,801	13	1	0.46
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	19,383	0	0	0
WAWANESA GENERAL INSURANCE COMPANY	39,275	0	0	0