

Health Companies	2025 Premium	Total Complaints	Confirmed Complaints	Complaint Index
4 EVER LIFE INSURANCE COMPANY	318,141	0	0	0
5 STAR LIFE INSURANCE COMPANY	166,727	0	0	0
AAA LIFE INSURANCE COMPANY	328,033	0	0	0
ABILITY INSURANCE COMPANY	365	0	0	0
ACCENDO INSURANCE COMPANY	1,739,235	0	0	0
AETNA HEALTH AND LIFE INSURANCE COMPANY	331,545	1	0	0
AETNA HEALTH INSURANCE COMPANY	144,560	2	0	0
AETNA LIFE INSURANCE COMPANY	153,893,723	9	1	0.59
ALLCARE HEALTH PLAN, INC.	20,475	1	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	-	0	0	
AMALGAMATED LIFE INSURANCE COMPANY	2,582	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	1,901	0	0	0
AMERICAN BENEFIT LIFE INSURANCE COMPANY	3,469	0	0	0
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	47,771,317	16	3	5.71
AMERICAN FIDELITY ASSURANCE COMPANY	42,044,316	1	1	2.16
AMERICAN GENERAL LIFE INSURANCE COMPANY	337,951	1	0	0
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	696,457	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	3,082,376	0	0	0
AMERICAN INCOME LIFE INSURANCE COMPANY	1,775,661	2	0	0
AMERICAN NATIONAL INSURANCE COMPANY	287	0	0	0
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	753,128	0	0	0
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	101	0	0	0
AMERICAN PUBLIC LIFE INSURANCE COMPANY	85,796	1	0	0
AMERICAN REPUBLIC CORP INSURANCE COMPANY	250,830	0	0	0
AMERICAN REPUBLIC INSURANCE COMPANY	537,026	0	0	0
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	246,269	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	301,864	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	22,739	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	25,631,214	1	0	0
ASSURED LIFE ASSOCIATION	43,314	0	0	0
ASSURITY LIFE INSURANCE COMPANY	1,686,815	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	47,041	0	0	0
AUGUSTAR LIFE INSURANCE COMPANY	576,864	0	0	0
BALTIMORE LIFE INSURANCE COMPANY (THE)	325	0	0	0
BANKERS FIDELITY LIFE INSURANCE COMPANY	136,169	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	3,577,478	0	0	0
BANNER LIFE INSURANCE COMPANY	5,329	0	0	0
BERKLEY LIFE AND HEALTH INSURANCE COMPANY	9,791,151	0	0	0
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	10,893,600	0	0	0
BEST LIFE AND HEALTH INSURANCE COMPANY	733,837	0	0	0
BOSTON MUTUAL LIFE INSURANCE COMPANY	15,806	0	0	0
BRIDGESPAN HEALTH COMPANY	1,945,918	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	1,511	0	0	0
CANADA LIFE ASSURANCE COMPANY (THE)	8,694	0	0	0
CAPITOL LIFE INSURANCE COMPANY	17,797	0	0	0
CATHOLIC ORDER OF FORESTERS	12	0	0	0
CENTRAL STATES HEALTH & LIFE CO OF OMAHA	21,851	0	0	0
CENTRAL STATES INDEMNITY CO. OF OMAHA	784	0	0	0
CENTRE LIFE INSURANCE COMPANY	54,945	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	3,094,286	1	0	0
CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	11,045	0	0	0
CIGNA HEALTH AND LIFE INSURANCE COMPANY	193,747,753	8	2	0.94
CIGNA NATIONAL HEALTH INSURANCE COMPANY	51,004	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	771	0	0	0
CMFG LIFE INSURANCE COMPANY	3,465,739	0	0	0
COLONIAL LIFE & ACCIDENT INSURANCE COMPANY	10,963,110	1	0	0
COLONIAL PENN LIFE INSURANCE COMPANY	2,301,734	0	0	0
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	14,151	0	0	0
COMBINED INSURANCE COMPANY OF AMERICA	2,953,509	3	2	61.54
COMPANION LIFE INSURANCE COMPANY	9,657,030	0	0	0
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	9,126	0	0	0
CONTINENTAL AMERICAN INSURANCE COMPANY	11,508,207	0	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	211,610	0	0	0
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	4,198,737	1	0	0

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COUNTRY LIFE INSURANCE COMPANY	613,867	0	0	0
CROATIAN FRATERNAL UNION OF AMERICA	46	0	0	0
DEARBORN LIFE INSURANCE COMPANY	20,612	0	0	0
DELAWARE AMERICAN LIFE INSURANCE COMPANY	6,049	0	0	0
DENTAL HEALTH SERVICES, INC.	424,343	2	0	0
DENTEGRA INSURANCE COMPANY	6,047,222	0	0	0
DOMINION DENTAL SERVICES, INC. DBA DOMINION NATIONAL	1,298,828	6	4	279.89
ELIPS LIFE INSURANCE COMPANY	14,883	0	0	0
EMC NATIONAL LIFE COMPANY	215	0	0	0
EMPOWER ANNUITY INSURANCE COMPANY OF AMERICA	53,483	0	0	0
ENTERPRISE LIFE INSURANCE COMPANY	7,820	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	41,394	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	1,518,997	0	0	0
EVERENCE ASSOCIATION, INC.	746,130	0	0	0
EVERLAKE LIFE INSURANCE COMPANY	26,535	0	0	0
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	3,585,964	0	0	0
FAMILY LIFE INSURANCE COMPANY	43,417	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	267	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	407,307	0	0	0
FEDERAL LIFE INSURANCE COMPANY	5,723	0	0	0
FEDERATED LIFE INSURANCE COMPANY	604,932	0	0	0
FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE COMPANY	505	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	1,425,298	0	0	0
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	671,848	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	17,738	0	0	0
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	227,042	0	0	0
GARDEN STATE LIFE INSURANCE COMPANY	375,641	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	69,461	0	0	0
GENWORTH LIFE INSURANCE COMPANY	13,070	0	0	0
GERBER LIFE INSURANCE COMPANY	683,599	0	0	0
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	713,051	0	0	0
GOLDEN RULE INSURANCE COMPANY	1,147,711	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	113,504	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	507,860	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	10,122	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	1,629,000	0	0	0
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA (THE)	47,046,053	7	0	0
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	43,247,812	4	2	4.2
HCC LIFE INSURANCE COMPANY	19,424,119	0	0	0
HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE COMPANY	338,653	0	0	0
HEALTH NET HEALTH PLAN OF OREGON, INC.	62,372,820	6	3	4.37
HEALTH NET LIFE INSURANCE COMPANY	-	0	0	0
HEALTHSPRING INSURANCE COMPANY	3,434	0	0	0
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	125,554	0	0	0
HM LIFE INSURANCE COMPANY	1,837,288	0	0	0
HUMANA INSURANCE COMPANY	4,077,755	2	0	0
HUMANADENTAL INSURANCE COMPANY	(25)	0	0	0
IDEALIFE INSURANCE COMPANY	210,180	0	0	0
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	318,120	0	0	0
INDEPENDENT ORDER OF FORESTERS	139,230	0	0	0
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	3,047,067	1	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	24,005	0	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	24	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	-	0	0	0
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	-	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	11,035	0	0	0
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	2,733,132,192	71	22	0.73
KANSAS CITY LIFE INSURANCE COMPANY	681,665	0	0	0
KNIGHTS OF COLUMBUS	42,645	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	4,259	0	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	41,964	0	0	0
LIFE INSURANCE COMPANY OF NORTH AMERICA	42,815,333	0	0	0
LIFE OF THE SOUTH INSURANCE COMPANY	493,008	0	0	0
LIFEMAP ASSURANCE COMPANY	178,430	0	0	0

Health Companies	2025 Premium	Total Complaints	Confirmed Complaints	Complaint Index
LIFESEKURE INSURANCE COMPANY	201,838	0	0	0
LIFESHIELD NATIONAL INSURANCE CO.	8,454	0	0	0
LINCOLN BENEFIT LIFE COMPANY	-	0	0	
LINCOLN HERITAGE LIFE INSURANCE COMPANY	5,820	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	453,810	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	43,223,248	2	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	12,140,000	1	0	0
LUMICO LIFE INSURANCE COMPANY	2,942,108	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	19,254	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	1,529,591	2	1	59.42
MANHATTANLIFE INSURANCE AND ANNUITY COMPANY	32,696,606	4	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	5,030,797	0	0	0
MASSMUTUAL ASCEND LIFE INSURANCE COMPANY	14,265	0	0	0
MEDAMERICA INSURANCE COMPANY	-	0	0	
MEDCO CONTAINMENT LIFE INSURANCE COMPANY	146,341	0	0	0
MEDICO CORP LIFE INSURANCE COMPANY	106,162	0	0	0
MEDICO INSURANCE COMPANY	1,447,892	0	0	0
MEDMUTUAL LIFE INSURANCE COMPANY	721	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	97,937,058	12	3	2.78
METROPOLITAN TOWER LIFE INSURANCE COMPANY	543	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	30,392	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	5,979,796	0	0	0
MODA HEALTH PLAN, INC.	625,079,954	79	14	2.04
MONARCH LIFE INSURANCE COMPANY	10,184	0	0	0
MONY LIFE INSURANCE COMPANY	101,298	0	0	0
MUTUAL OF OMAHA INSURANCE COMPANY	10,493,398	4	0	0
NASSAU LIFE AND ANNUITY COMPANY	(122,905)	0	0	0
NASSAU LIFE INSURANCE COMPANY OF KANSAS	156,531	0	0	0
NATIONAL BENEFIT LIFE INSURANCE COMPANY	903	0	0	0
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	53,071	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	2,494,306	1	0	0
NATIONAL HEALTH INSURANCE COMPANY	3,898,082	1	1	23.31
NATIONAL LIFE INSURANCE COMPANY	20,320	0	0	0
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	65,217	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	67,680	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	11,094	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	1,126,759	0	0	0
NEW YORK LIFE INSURANCE COMPANY	1,596,933	1	0	0
NIPPON LIFE INSURANCE COMPANY OF AMERICA	12,919	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	15	0	0	0
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	-	0	0	
NORTHWESTERN MUTUAL LIFE INSURANCE CO	15,470,268	0	0	0
OLD AMERICAN INSURANCE COMPANY	708	0	0	0
OMAHA INSURANCE COMPANY	18,284,942	0	0	0
OREGON DENTAL SERVICE	144,647,265	20	1	0.63
OXFORD LIFE INSURANCE COMPANY	168,342	0	0	0
PACIFIC LIFE & ANNUITY COMPANY	30,220	0	0	0
PACIFICSOURCE HEALTH PLANS	635,917,721	49	4	0.57
PAN-AMERICAN LIFE INSURANCE COMPANY	1,144,402	0	0	0
PAUL REVERE LIFE INSURANCE COMPANY	293,856	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	6,350	0	0	0
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	540,463	0	0	0
PHYSICIANS LIFE INSURANCE COMPANY	134,194	0	0	0
PHYSICIANS MUTUAL INSURANCE COMPANY, INC.	2,962,312	0	0	0
PLATEAU INSURANCE COMPANY	679,304	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	414	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	57,832,303	1	0	0
PROFESSIONAL INSURANCE COMPANY	15,706	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	595,677	0	0	0
PROVIDENCE HEALTH ASSURANCE	10,024,118	0	0	0
PROVIDENCE HEALTH PLAN	1,180,108,673	121	8	0.62
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	122,587	0	0	0
PROVIDENT LIFE & ACCIDENT INSURANCE COMPANY	8,585,553	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	16,211,269	0	0	0

Health Companies	2025 Premium	Total Complaints	Confirmed Complaints	Complaint Index
PURITAN LIFE INSURANCE COMPANY OF AMERICA	889,139	0	0	0
REGENCE BLUECROSS BLUESHIELD OF OREGON	1,323,923,824	209	14	0.96
RELIANCE STANDARD LIFE INSURANCE COMPANY	11,468,689	1	0	0
RELIASTAR LIFE INSURANCE COMPANY	13,308,058	0	0	0
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	262,511	0	0	0
RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	532,395	2	0	0
RESERVE NATIONAL INSURANCE COMPANY	35,654	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	1,725,867	0	0	0
ROYAL NEIGHBORS OF AMERICA	15,292	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	4,446	0	0	0
SAMARITAN HEALTH PLANS, INC.	8,459,113	1	0	0
SBLI USA LIFE INSURANCE COMPANY, INC.	7,790	0	0	0
SECURIAN LIFE INSURANCE COMPANY	5,133,343	0	0	0
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	506	0	0	0
SECURITY NATIONAL LIFE INSURANCE COMPANY	26	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	166,664	0	0	0
SHELTERPOINT INSURANCE COMPANY	3,762,339	0	0	0
SHENANDOAH LIFE INSURANCE COMPANY	2,001	0	0	0
SILAC INSURANCE COMPANY	846,697	0	0	0
SOUTHERN GUARANTY INSURANCE COMPANY	20,040	0	0	0
STANDARD INSURANCE COMPANY	166,841,259	18	2	1.09
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	2,725,002	0	0	0
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	1,371	0	0	0
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	377	0	0	0
STARMOUNT LIFE INSURANCE COMPANY	3,161,757	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	-	0	0	
STATE MUTUAL INSURANCE COMPANY	136,895	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	232,891	0	0	0
STERLING LIFE INSURANCE COMPANY	1,552,304	0	0	0
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	22,786	0	0	0
SUN LIFE ASSURANCE COMPANY OF CANADA	73,818,997	1	0	0
SURETY LIFE INSURANCE COMPANY	205	0	0	0
SYMETRA LIFE INSURANCE COMPANY	16,578,648	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	1,011	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	97,793	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	-	0	0	
THRIVENT FINANCIAL FOR LUTHERANS	1,458,633	0	0	0
TIER ONE INSURANCE COMPANY	31,923,005	0	0	0
TIMBER PRODUCTS MANUFACTURERS TRUST	4,722,277	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	19,871	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	12,507,856	3	0	0
TRUSTMARK INSURANCE COMPANY	189,220	1	0	0
TRUSTMARK LIFE INSURANCE COMPANY	2,051,688	0	0	0
UNIFIED LIFE INSURANCE COMPANY	852,563	0	0	0
UNIMERICA INSURANCE COMPANY	1,009,961	0	0	0
UNION FIDELITY LIFE INSURANCE COMPANY	167,295	0	0	0
UNION LABOR LIFE INSURANCE COMPANY	1,842,161	0	0	0
UNION SECURITY INSURANCE COMPANY	41,151	0	0	0
UNITED AMERICAN INSURANCE COMPANY	5,306,792	1	0	0
UNITED CONCORDIA INSURANCE COMPANY	377,979	2	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	561,106	0	0	0
UNITED INSURANCE COMPANY OF AMERICA	4,263	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	32,866,290	0	0	0
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	-	0	0	
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	3,577	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	47,611	0	0	0
UNITED WORLD LIFE INSURANCE COMPANY	35,561,142	0	0	0
UNITEDHEALTHCARE INSURANCE COMPANY	570,876,552	32	11	1.75
UNITEDHEALTHCARE LIFE INSURANCE COMPANY	12,251	0	0	0
UNUM INSURANCE COMPANY	23,538,847	0	0	0
UNUM LIFE INSURANCE COMPANY OF AMERICA	34,799,990	3	0	0
USAA LIFE INSURANCE COMPANY	11,964,102	3	0	0
USABLE LIFE DBA USABLE LIFE INSURANCE COMPANY	4,609,321	0	0	0
VISION SERVICE PLAN INSURANCE COMPANY	27,092,569	2	0	0

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WASHINGTON NATIONAL INSURANCE COMPANY	2,608,102	1	0	0
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY (THE)	3,143	0	0	0
WESTERN UNITED LIFE INSURANCE COMPANY	40,070	0	0	0
WILCAC LIFE INSURANCE COMPANY	12,184	0	0	0
WILLAMETTE DENTAL INSURANCE, INC.	68,798,245	4	0	0
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	745	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	7,949,090	0	0	0
WYSH LIFE AND HEALTH INSURANCE COMPANY	67	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	4,153	0	0	0