

Homeowner Companies	2024 Premium	Total Complaints	Confirmed Complaints	Complaint Index
ACUITY, A MUTUAL INSURANCE COMPANY	3,329,021	1	0	0
AFFILIATED FM INSURANCE COMPANY	2,918	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,703,720	0	0	0
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	747,071	0	0	0
ALLSTATE INDEMNITY COMPANY	14,133,909	23	1	1.04
ALLSTATE INSURANCE COMPANY	12,355,453	7	1	1.18
ALLSTATE NORTH AMERICAN INSURANCE COMPANY	636,886	1	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	10,437,769	1	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	74,206,168	55	5	0.99
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	49,292	0	0	0
AMCO INSURANCE COMPANY	324,774	2	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	12,465,393	25	11	12.92
AMERICAN COMMERCE INSURANCE COMPANY	2,212,611	3	1	6.62
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	6,275,983	5	0	0
AMERICAN FAMILY INSURANCE COMPANY	16,963,359	12	1	0.86
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	22,948,408	11	1	0.64
AMERICAN MODERN HOME INSURANCE COMPANY	1,004,232	0	0	0
AMERICAN MODERN PROPERTY AND CASUALTY INSURANCE COMPANY	24,193,810	19	2	1.21
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	4,821,948	4	0	0
AMERICAN SECURITY INSURANCE COMPANY	9,762	0	0	0
AMERICAN STRATEGIC INSURANCE CORP.	33,160,328	33	4	1.77
AMGUARD INSURANCE COMPANY	289,495	1	0	0
AMICA MUTUAL INSURANCE COMPANY	16,407,388	3	1	0.89
AMSHIELD INSURANCE COMPANY	1,883,327	5	0	0
ARMED FORCES INSURANCE EXCHANGE	258,254	0	0	0
ARTISAN AND TRUCKERS CASUALTY COMPANY	246,112	0	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	949,393	2	0	0
BANKERS STANDARD INSURANCE COMPANY	3,466	0	0	0
BRANCH INSURANCE EXCHANGE	480,326	1	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	6,311,894	3	0	0
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	-73,696	1	0	0
CENTURY-NATIONAL INSURANCE COMPANY	551,631	0	0	0
CHUBB INDEMNITY INSURANCE COMPANY	134	0	0	0
CHUBB NATIONAL INSURANCE COMPANY	832	0	0	0
CINCINNATI CASUALTY COMPANY (THE)	3,309,381	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,816,408	1	0	0
COMMERCE WEST INSURANCE COMPANY	2,846,411	3	0	0
COUNTRY CASUALTY INSURANCE COMPANY	543	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	48,771,209	8	0	0
COUNTRY PREFERRED INSURANCE COMPANY	25,752,036	2	0	0
CRESTBROOK INSURANCE COMPANY	1,387,332	0	0	0
CSAA GENERAL INSURANCE COMPANY	7,116,052	1	0	0
DEPOSITORS INSURANCE COMPANY	5,675,993	2	0	0
EAGLE WEST INSURANCE COMPANY	1,840,949	3	0	0
ECONOMY PREMIER ASSURANCE COMPANY	944,109	1	0	0
ENCOMPASS INDEMNITY COMPANY	484,986	1	1	30.18
ENCOMPASS INSURANCE COMPANY	971,685	0	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	765	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	6,777,408	1	0	0
ESURANCE INSURANCE COMPANY	98,438	0	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	810,545	1	0	0
FARMERS DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	3,375,225	1	0	0
FARMERS INSURANCE COMPANY OF OREGON	48,441,712	17	0	0
FARMERS INSURANCE EXCHANGE	85,464,515	14	2	0.34
FARMERS PROPERTY AND CASUALTY INSURANCE COMPANY	7,057,634	2	0	0
FEDERAL INSURANCE COMPANY	6,384,462	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	34,680	0	0	0
FIRE INSURANCE EXCHANGE	1,770,925	0	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	42,400	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	72,733,056	37	7	1.41
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	6,605,585	0	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	19,174,843	7	1	0.76
GRANGE INSURANCE ASSOCIATION	3,179,618	1	0	0
GREAT NORTHERN INSURANCE COMPANY	2,651,681	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	486,924	0	0	0

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HARTFORD FIRE INSURANCE COMPANY	53,126	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,350,346	2	0	0
HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	2,025,322	1	1	7.23
HARTFORD UNDERWRITERS INSURANCE COMPANY	237,056	0	0	0
HOMEOWNERS OF AMERICA INSURANCE COMPANY	166,277	1	0	0
HOMESITE INSURANCE COMPANY	1,514,481	1	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	64,845,329	26	0	0
HORACE MANN INSURANCE COMPANY	767,982	2	0	0
INTEGON INDEMNITY CORPORATION	107,609	0	0	0
INTEGON NATIONAL INSURANCE COMPANY	1,805,123	1	0	0
LEMONADE INSURANCE COMPANY	8,652,185	15	5	8.46
LIBERTY INSURANCE CORPORATION	33,804,796	21	1	0.43
LIBERTY MUTUAL FIRE INSURANCE COMPANY	4,706,438	3	0	0
LIBERTY MUTUAL INSURANCE COMPANY	1,745,845	3	0	0
LM INSURANCE CORPORATION	2,063,379	2	0	0
LYNDON SOUTHERN INSURANCE COMPANY	62,923	0	0	0
MARKEL AMERICAN INSURANCE COMPANY	653,869	0	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	72,907	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	14,442,537	3	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	355,066	1	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	9,378,405	7	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	737,836	0	0	0
PACIFIC INDEMNITY COMPANY	7,841,423	0	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	3,503,549	3	0	0
PEMCO MUTUAL INSURANCE COMPANY	11,531,627	1	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	966	0	0	0
PRAETORIAN INSURANCE COMPANY	362,530	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	5,449,525	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	393,349	1	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	4,324,194	1	0	0
QBE INSURANCE CORPORATION	32,136	0	0	0
RIVERSTONE INTERNATIONAL INSURANCE, INC.	42,360	0	0	0
ROCK RIDGE INSURANCE COMPANY	5,987,772	5	0	0
SAFECO INSURANCE COMPANY OF ILLINOIS	76,072,388	35	3	0.58
SAFECO INSURANCE COMPANY OF OREGON	80,068,701	58	10	1.83
SPINNAKER INSURANCE COMPANY	4,094,442	8	2	7.15
STANDARD FIRE INSURANCE COMPANY (THE)	642,044	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	316,374,072	156	23	1.06
STATE NATIONAL INSURANCE COMPANY, INC.	34,301	0	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	5,182,709	6	0	0
SUBLIMITY INSURANCE COMPANY	9,730,203	0	0	0
TEACHERS INSURANCE COMPANY	1,207,141	0	0	0
TOGGLE INSURANCE COMPANY	129,250	0	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,273,629	2	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	11,406,216	4	2	2.57
TRAVELERS INDEMNITY COMPANY OF AMERICA	518,072	3	1	28.25
TRAVELERS PERSONAL INSURANCE COMPANY	64,309,002	57	9	2.05
TRISURA INSURANCE COMPANY	473,628	0	0	0
TRUMBULL INSURANCE COMPANY	5,804,601	3	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	4,433,509	2	1	3.3
UNITED SERVICES AUTOMOBILE ASSOCIATION	31,243,429	9	2	0.94
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	473	0	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	507,108	0	0	0
USAA CASUALTY INSURANCE COMPANY	39,646,050	19	3	1.11
USAA GENERAL INDEMNITY COMPANY	28,379,273	12	1	0.52
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	660,125	3	0	0
VIGILANT INSURANCE COMPANY	437	0	0	0
WAWANESA GENERAL INSURANCE COMPANY	59,751	0	0	0