

Health Companies	2024 Premium	Total Complaints	Confirmed Complaints	Complaint Index
4 EVER LIFE INSURANCE COMPANY	268,985	0	0	0
5 STAR LIFE INSURANCE COMPANY	121,186	0	0	0
AAA LIFE INSURANCE COMPANY	329,983	0	0	0
ABILITY INSURANCE COMPANY	365	1	0	0
ACCENDO INSURANCE COMPANY	2,268,596	0	0	0
AETNA HEALTH AND LIFE INSURANCE COMPANY	252,334	0	0	0
AETNA HEALTH INSURANCE COMPANY	103,526	0	0	0
AETNA LIFE INSURANCE COMPANY	166,004,103	10	4	1.99
ALLCARE HEALTH PLAN, INC.	28,918	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	30	0	0	0
AMALGAMATED LIFE INSURANCE COMPANY	-1,032	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	2,599	0	0	0
AMERICAN BENEFIT LIFE INSURANCE COMPANY	1,056	0	0	0
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	49,765,657	10	2	3.32
AMERICAN FIDELITY ASSURANCE COMPANY	40,000,480	2	0	0
AMERICAN FINANCIAL SECURITY LIFE INSURANCE COMPANY	4,010	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	401,127	0	0	0
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	612,774	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	3,363,916	0	0	0
AMERICAN INCOME LIFE INSURANCE COMPANY	1,824,788	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	71	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	-3,117	3	2	-52942.54
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	1,422,206	0	0	0
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	101	0	0	0
AMERICAN PUBLIC LIFE INSURANCE COMPANY	84,328	0	0	0
AMERICAN REPUBLIC CORP INSURANCE COMPANY	253,817	0	0	0
AMERICAN REPUBLIC INSURANCE COMPANY	605,366	0	0	0
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	220,455	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	195,279	1	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	22,373	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	23,819,352	5	0	0
ASSURED LIFE ASSOCIATION	53,169	0	0	0
ASSURITY LIFE INSURANCE COMPANY	1,627,865	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	51,419	0	0	0
AUGUSTAR LIFE ASSURANCE CORPORATION	549,587	0	0	0
AUGUSTAR LIFE INSURANCE COMPANY	79,224	0	0	0
BALTIMORE LIFE INSURANCE COMPANY (THE)	299	0	0	0
BANKERS FIDELITY LIFE INSURANCE COMPANY	127,825	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	3,815,245	2	0	0
BANNER LIFE INSURANCE COMPANY	4,238	0	0	0
BERKLEY LIFE AND HEALTH INSURANCE COMPANY	7,589,533	0	0	0
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	10,636,060	0	0	0
BEST LIFE AND HEALTH INSURANCE COMPANY	779,950	0	0	0
BOSTON MUTUAL LIFE INSURANCE COMPANY	15,478	0	0	0
BRIDGESPAN HEALTH COMPANY	1,994,369	2	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	3,602	0	0	0
CANADA LIFE ASSURANCE COMPANY (THE)	11,237	0	0	0
CAPITOL LIFE INSURANCE COMPANY	4,479	0	0	0
CATHOLIC ORDER OF FORESTERS	111	0	0	0
CENTRAL STATES HEALTH & LIFE CO OF OMAHA	14,439	0	0	0
CENTRAL STATES INDEMNITY CO. OF OMAHA	703	0	0	0
CENTRE LIFE INSURANCE COMPANY	70,904	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	3,423,345	0	0	0
CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	10,927	0	0	0
CIGNA HEALTH AND LIFE INSURANCE COMPANY	263,128,723	21	2	0.63
CIGNA NATIONAL HEALTH INSURANCE COMPANY	26,971	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	771	0	0	0
CMFG LIFE INSURANCE COMPANY	3,820,437	0	0	0
COLONIAL LIFE & ACCIDENT INSURANCE COMPANY	11,460,023	0	0	0

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COLONIAL PENN LIFE INSURANCE COMPANY	2,684,480	0	0	0
COMBINED INSURANCE COMPANY OF AMERICA	2,960,968	0	0	0
COMMERCIAL TRAVELERS LIFE INSURANCE COMPANY	151	0	0	0
COMPANION LIFE INSURANCE COMPANY	7,344,652	0	0	0
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	-1,610	0	0	0
CONTINENTAL AMERICAN INSURANCE COMPANY	9,810,392	2	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	246,040	0	0	0
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	4,184,222	0	0	0
COUNTRY LIFE INSURANCE COMPANY	645,982	0	0	0
CROATIAN FRATERNAL UNION OF AMERICA	46	0	0	0
DEARBORN LIFE INSURANCE COMPANY	26,818	0	0	0
DELAWARE AMERICAN LIFE INSURANCE COMPANY	56,883	0	0	0
DENTAL HEALTH SERVICES, INC.	673,210	5	1	122.56
DENTEGRA INSURANCE COMPANY	5,462,919	2	2	30.21
DOMINION DENTAL SERVICES, INC. DBA DOMINION NATIONAL	1,234,928	0	0	0
ELIPS LIFE INSURANCE COMPANY	10,512	0	0	0
EMC NATIONAL LIFE COMPANY	286	0	0	0
EMPOWER ANNUITY INSURANCE COMPANY OF AMERICA	47,302	0	0	0
ENTERPRISE LIFE INSURANCE COMPANY	10,296	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	47,841	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	1,883,988	0	0	0
EVERENCE ASSOCIATION, INC.	663,111	0	0	0
EVERLAKE LIFE INSURANCE COMPANY	29,203	0	0	0
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	2,998,165	0	0	0
FAMILY LIFE INSURANCE COMPANY	67,322	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	267	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	469,120	0	0	0
FEDERAL LIFE INSURANCE COMPANY	3,754	0	0	0
FEDERATED LIFE INSURANCE COMPANY	572,376	0	0	0
FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE COMPANY	424	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	1,549,706	0	0	0
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	554,702	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	15,699	0	0	0
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	217,724	0	0	0
GARDEN STATE LIFE INSURANCE COMPANY	526,430	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	59,641	0	0	0
GENWORTH LIFE INSURANCE COMPANY	12,737	1	0	0
GERBER LIFE INSURANCE COMPANY	743,553	0	0	0
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	771,216	1	0	0
GOLDEN RULE INSURANCE COMPANY	1,098,791	2	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	125,877	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	628,563	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	10,184	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	1,589,229	3	2	103.84
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA (THE)	43,877,702	4	1	1.88
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	43,006,008	4	1	1.92
HCC LIFE INSURANCE COMPANY	14,368,785	0	0	0
HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE COMPANY	332,029	0	0	0
HEALTH NET HEALTH PLAN OF OREGON, INC.	51,072,090	4	2	3.23
HEALTH NET LIFE INSURANCE COMPANY	0	0	0	
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	133,873	0	0	0
HM LIFE INSURANCE COMPANY	1,147,151	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	232	0	0	0
HUMANA INSURANCE COMPANY	3,695,631	2	0	0
HUMANADENTAL INSURANCE COMPANY	-74	0	0	0
IDEALIFE INSURANCE COMPANY	234,795	1	1	351.42
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	351,000	0	0	0
INDEPENDENT ORDER OF FORESTERS	114,676	0	0	0
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	3,659,618	0	0	0

Health Companies	2024 Premium	Total Complaints	Confirmed Complaints	Complaint Index
JACKSON NATIONAL LIFE INSURANCE COMPANY	23,250	0	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	24	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	-9	0	0	0
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	0	0	
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	-10,888	0	0	0
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	2,606,959,907	62	22	0.7
KANSAS CITY LIFE INSURANCE COMPANY	771,843	0	0	0
KNIGHTS OF COLUMBUS	45,793	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	6,699	0	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	36,350	0	0	0
LIFE INSURANCE COMPANY OF NORTH AMERICA	47,224,759	0	0	0
LIFE OF THE SOUTH INSURANCE COMPANY	83,184	0	0	0
LIFEMAP ASSURANCE COMPANY	7,495,695	0	0	0
LIFESECURE INSURANCE COMPANY	204,716	0	0	0
LIFESHIELD NATIONAL INSURANCE CO.	9,171	0	0	0
LINCOLN BENEFIT LIFE COMPANY	0	0	0	
LINCOLN HERITAGE LIFE INSURANCE COMPANY	8,020	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	251,123	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	31,172,716	3	2	5.29
LOYAL AMERICAN LIFE INSURANCE COMPANY	12,835,213	1	0	0
LUMICO LIFE INSURANCE COMPANY	3,813,741	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	188,647	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	1,857,734	2	0	0
MANHATTANLIFE INSURANCE AND ANNUITY COMPANY	38,977,216	1	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	4,734,855	0	0	0
MASSMUTUAL ASCEND LIFE INSURANCE COMPANY	13,280	0	0	0
MEDAMERICA INSURANCE COMPANY	0	0	0	
MEDCO CONTAINMENT LIFE INSURANCE COMPANY	3,901	0	0	0
MEDICO CORP LIFE INSURANCE COMPANY	105,292	0	0	0
MEDICO INSURANCE COMPANY	1,439,413	0	0	0
MERIT LIFE INSURANCE CO.	-1,117	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	102,426,760	6	3	2.42
METROPOLITAN TOWER LIFE INSURANCE COMPANY	1,477	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	32,298	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	6,084,393	1	0	0
MODA HEALTH PLAN, INC.	519,853,021	68	8	1.27
MONARCH LIFE INSURANCE COMPANY	16,121	0	0	0
MONY LIFE INSURANCE COMPANY	131,509	0	0	0
MUTUAL OF OMAHA INSURANCE COMPANY	7,335,645	4	0	0
NASSAU LIFE AND ANNUITY COMPANY	-384,186	0	0	0
NASSAU LIFE INSURANCE COMPANY OF KANSAS	203,980	0	0	0
NATIONAL BENEFIT LIFE INSURANCE COMPANY	1,103	0	0	0
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	51,422	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	2,193,156	0	0	0
NATIONAL HEALTH INSURANCE COMPANY	3,709,799	2	0	0
NATIONAL LIFE INSURANCE COMPANY	29,849	0	0	0
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	74,001	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	547,426	2	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	11,806	0	0	0
NEW YORK LIFE INSURANCE COMPANY	1,590,763	0	0	0
NIPPON LIFE INSURANCE COMPANY OF AMERICA	18,477	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	15	0	0	0
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	0	0	0	
NORTHWESTERN MUTUAL LIFE INSURANCE CO	15,345,657	0	0	0
OLD AMERICAN INSURANCE COMPANY	-371	0	0	0
OMAHA INSURANCE COMPANY	19,982,678	0	0	0
OREGON DENTAL SERVICE	131,324,366	14	5	3.14
OXFORD LIFE INSURANCE COMPANY	197,275	0	0	0
PACIFICSOURCE HEALTH PLANS	611,670,030	38	9	1.21

Health Companies	2024 Premium	Total Complaints	Confirmed Complaints	Complaint Index
PAN-AMERICAN LIFE INSURANCE COMPANY	1,206,954	0	0	0
PAUL REVERE LIFE INSURANCE COMPANY	361,623	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	8,601	0	0	0
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	659,747	0	0	0
PHYSICIANS LIFE INSURANCE COMPANY	120,791	0	0	0
PHYSICIANS MUTUAL INSURANCE COMPANY	2,485,756	1	0	0
PLATEAU INSURANCE COMPANY	576,301	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	475	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	62,776,459	2	0	0
PROFESSIONAL INSURANCE COMPANY	12,218	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	264,935	0	0	0
PROVIDENCE HEALTH ASSURANCE	7,942,283	0	0	0
PROVIDENCE HEALTH PLAN	1,225,475,666	75	11	0.74
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	142,566	0	0	0
PROVIDENT LIFE & ACCIDENT INSURANCE COMPANY	8,811,005	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	15,771,528	2	0	0
PURITAN LIFE INSURANCE COMPANY OF AMERICA	1,381,732	0	0	0
REGENCE BLUECROSS BLUESHIELD OF OREGON	1,326,606,845	112	8	0.5
RELiance STANDARD LIFE INSURANCE COMPANY	10,080,281	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	18,963,581	0	0	0
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	245,021	0	0	0
RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	556,138	0	0	0
RESERVE NATIONAL INSURANCE COMPANY	43,328	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	1,769,666	0	0	0
ROYAL NEIGHBORS OF AMERICA	4,514	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	2,686	0	0	0
SAMARITAN HEALTH PLANS, INC.	9,782,126	1	0	0
SBLI USA LIFE INSURANCE COMPANY, INC.	1,868	0	0	0
SECURIAN LIFE INSURANCE COMPANY	5,543,278	0	0	0
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	581	0	0	0
SECURITY NATIONAL LIFE INSURANCE COMPANY	196	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	180,654	0	0	0
SHELTERPOINT INSURANCE COMPANY	4,125,005	0	0	0
SHENANDOAH LIFE INSURANCE COMPANY	1,737	0	0	0
SILAC INSURANCE COMPANY	974,783	0	0	0
SOUTHERN GUARANTY INSURANCE COMPANY	16,644	0	0	0
STANDARD INSURANCE COMPANY	177,807,107	21	0	0
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	1,763,255	4	2	93.59
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	4,049	0	0	0
STARMOUNT LIFE INSURANCE COMPANY	2,838,238	1	0	0
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	67	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	0	0	0	
STATE MUTUAL INSURANCE COMPANY	122,585	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	242,838	0	0	0
STERLING LIFE INSURANCE COMPANY	1,787,098	0	0	0
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	27,795	0	0	0
SUN LIFE ASSURANCE COMPANY OF CANADA	60,485,147	0	0	0
SURETY LIFE INSURANCE COMPANY	316	0	0	0
SYMETRA LIFE INSURANCE COMPANY	10,568,048	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	810	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	107,943	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	0	0	
THRIVENT FINANCIAL FOR LUTHERANS	1,478,332	1	0	0
TIAA-CREF LIFE INSURANCE COMPANY	0	0	0	
TIER ONE INSURANCE COMPANY	13,616,468	0	0	0
TIMBER PRODUCTS MANUFACTURERS TRUST	3,666,653	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	23,982	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	12,623,617	3	1	6.54
TRUSTMARK INSURANCE COMPANY	80,030	0	0	0

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TRUSTMARK LIFE INSURANCE COMPANY	2,041,647	0	0	0
UNIFIED LIFE INSURANCE COMPANY	978,733	0	0	0
UNIMERICA INSURANCE COMPANY	356,864	0	0	0
UNION FIDELITY LIFE INSURANCE COMPANY	172,634	0	0	0
UNION LABOR LIFE INSURANCE COMPANY	1,592,288	0	0	0
UNION SECURITY INSURANCE COMPANY	44,409	0	0	0
UNITED AMERICAN INSURANCE COMPANY	3,736,382	1	0	0
UNITED CONCORDIA INSURANCE COMPANY	470,967	1	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	631,482	0	0	0
UNITED INSURANCE COMPANY OF AMERICA	2,026	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	31,573,074	0	0	0
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	0	0	
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	3,639	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	54,705	0	0	0
UNITED WORLD LIFE INSURANCE COMPANY	29,166,251	1	0	0
UNITEDHEALTHCARE INSURANCE COMPANY	521,863,750	50	14	2.21
UNITEDHEALTHCARE LIFE INSURANCE COMPANY	12,500	0	0	0
UNUM INSURANCE COMPANY	19,589,621	2	1	4.21
UNUM LIFE INSURANCE COMPANY OF AMERICA	34,284,568	4	0	0
USAA LIFE INSURANCE COMPANY	10,523,045	1	0	0
USABLE LIFE DBA USABLE LIFE INSURANCE COMPANY	3,491,518	0	0	0
VISION SERVICE PLAN INSURANCE COMPANY	26,009,998	0	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	1,965,791	1	0	0
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY (THE)	2,984	0	0	0
WESTERN UNITED LIFE INSURANCE COMPANY	30,672	0	0	0
WILCAC LIFE INSURANCE COMPANY	13,025	0	0	0
WILLAMETTE DENTAL INSURANCE, INC.	69,297,547	1	0	0
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	1,341	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	80,135	0	0	0
WYSH LIFE AND HEALTH INSURANCE COMPANY	101	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	21,347	0	0	0