

Health Companies	2023 Premium	Total Complaints	Confirmed Complaints	Complaint Index
4 EVER LIFE INSURANCE COMPANY	437,685	0	0	0
5 STAR LIFE INSURANCE COMPANY	130,842	0	0	0
AAA LIFE INSURANCE COMPANY	347,639	1	0	0
ABILITY INSURANCE COMPANY	2,299,255	0	0	0
ACCENDO INSURANCE COMPANY	2,630,804	0	0	0
AETNA HEALTH AND LIFE INSURANCE COMPANY	200,706	1	0	0
AETNA HEALTH INSURANCE COMPANY	60,674	0	0	0
AETNA LIFE INSURANCE COMPANY	245,892,863	11	5	1.23
ALLCARE HEALTH PLAN, INC.	38,940	1	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	2,291,785	0	0	0
AMALGAMATED LIFE INSURANCE COMPANY	11,572	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	3,561	0	0	0
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	52,404,099	5	1	1.15
AMERICAN FIDELITY ASSURANCE COMPANY	25,676,128	0	0	0
AMERICAN FINANCIAL SECURITY LIFE INSURANCE COMPANY	10,119	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	653,546	0	0	0
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	673,561	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	3,704,634	0	0	0
AMERICAN INCOME LIFE INSURANCE COMPANY	1,808,049	3	1	33.34
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	148	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	73,644	0	0	0
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	1,662,651	0	0	0
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	1,662	0	0	0
AMERICAN PUBLIC LIFE INSURANCE COMPANY	94,951	0	0	0
AMERICAN REPUBLIC CORP INSURANCE COMPANY	263,433	0	0	0
AMERICAN REPUBLIC INSURANCE COMPANY	846,594	0	0	0
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	210,058	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	253,790	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	21,785	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	20,701,587	1	0	0
AMFIRST INSURANCE COMPANY	72	0	0	0
ANTHEM LIFE INSURANCE COMPANY	193,686	0	0	0
ASSURED LIFE ASSOCIATION	66,075	0	0	0
ASSURITY LIFE INSURANCE COMPANY	1,432,221	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	70,631	0	0	0
AUGUSTAR LIFE ASSURANCE CORPORATION	533,436	1	0	0
AUGUSTAR LIFE INSURANCE COMPANY	85,225	0	0	0
BALTIMORE LIFE INSURANCE COMPANY (THE)	312	0	0	0
BANKERS FIDELITY LIFE INSURANCE COMPANY	128,997	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	7,931,497	2	1	7.6
BANNER LIFE INSURANCE COMPANY	3,208	0	0	0
BERKLEY LIFE AND HEALTH INSURANCE COMPANY	5,904,599	0	0	0
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	10,474,055	0	0	0
BEST LIFE AND HEALTH INSURANCE COMPANY	858,822	0	0	0
BOSTON MUTUAL LIFE INSURANCE COMPANY	17,371	0	0	0
BRIDGESPAN HEALTH COMPANY	4,752,485	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	698,880	0	0	0
CANADA LIFE ASSURANCE COMPANY (THE)	17,188	0	0	0
CAPITOL LIFE INSURANCE COMPANY	3,087	0	0	0
CATHOLIC ORDER OF FORESTERS	2,242	0	0	0
CELTIC INSURANCE COMPANY	878	0	0	0
CENTRAL STATES HEALTH & LIFE CO OF OMAHA	18,749	0	0	0
CENTRAL STATES INDEMNITY CO. OF OMAHA	674	0	0	0
CENTRE LIFE INSURANCE COMPANY	77,434	0	0	0

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CHESAPEAKE LIFE INSURANCE COMPANY (THE)	3,361,413	0	0	0
CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	10,226	0	0	0
CIGNA HEALTH AND LIFE INSURANCE COMPANY	291,936,101	13	5	1.03
CIGNA NATIONAL HEALTH INSURANCE COMPANY	16,502	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	770	0	0	0
CMFG LIFE INSURANCE COMPANY	4,284,541	0	0	0
COLONIAL LIFE & ACCIDENT INSURANCE COMPANY	11,581,924	1	0	0
COLONIAL PENN LIFE INSURANCE COMPANY	2,941,429	1	0	0
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	16,905	0	0	0
COMBINED INSURANCE COMPANY OF AMERICA	3,148,660	1	1	19.14
COMMERCIAL TRAVELERS LIFE INSURANCE COMPANY	253	0	0	0
COMPANION LIFE INSURANCE COMPANY	7,255,497	0	0	0
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	13,488	0	0	0
CONTINENTAL AMERICAN INSURANCE COMPANY	8,509,660	0	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	563,705	0	0	0
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	4,070,135	0	0	0
COUNTRY LIFE INSURANCE COMPANY	2,354,240	0	0	0
CROATIAN FRATERNAL UNION OF AMERICA	46	0	0	0
DEARBORN LIFE INSURANCE COMPANY	27,420	0	0	0
DELAWARE AMERICAN LIFE INSURANCE COMPANY	51,824	0	0	0
DENTAL HEALTH SERVICES, INC.	732,484	3	2	164.59
DENTEGRA INSURANCE COMPANY	6,441,164	3	0	0
DOMINION DENTAL SERVICES, INC. DBA DOMINION NATIONAL	1,042,222	6	2	115.68
ELIPS LIFE INSURANCE COMPANY	4,946	0	0	0
EMC NATIONAL LIFE COMPANY	286	0	0	0
EMPOWER ANNUITY INSURANCE COMPANY OF AMERICA	46,792	0	0	0
ENTERPRISE LIFE INSURANCE COMPANY	8,367	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	61,312	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	2,078,768	1	0	0
EVERENCE ASSOCIATION, INC.	444,876	0	0	0
EVERLAKE LIFE INSURANCE COMPANY	36,386	0	0	0
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	2,445,273	0	0	0
FAMILY LIFE INSURANCE COMPANY	78,916	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	436	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	709,286	0	0	0
FEDERAL LIFE INSURANCE COMPANY	11,679	0	0	0
FEDERATED LIFE INSURANCE COMPANY	539,981	0	0	0
FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE COMPANY	531	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	1,552,631	0	0	0
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	535,638	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	419,159	0	0	0
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	232,652	0	0	0
GARDEN STATE LIFE INSURANCE COMPANY	783,329	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	73,524	0	0	0
GENWORTH LIFE INSURANCE COMPANY	24,218,118	0	0	0
GERBER LIFE INSURANCE COMPANY	917,562	0	0	0
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	775,858	1	0	0
GOLDEN RULE INSURANCE COMPANY	1,138,280	1	1	52.96
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	149,616	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	814,461	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	9,121	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	1,533,172	0	0	0
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA (THE)	36,829,995	4	1	1.64
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	23,447,186	2	0	0

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HCC LIFE INSURANCE COMPANY	12,656,414	0	0	0
HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE COMPANY	361,748	0	0	0
HEALTH NET HEALTH PLAN OF OREGON, INC.	51,406,797	5	1	1.17
HEALTH NET LIFE INSURANCE COMPANY	344,047,638	0	0	0
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	185,337	0	0	0
HM LIFE INSURANCE COMPANY	802,602	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	1,859	0	0	0
HUMANA INSURANCE COMPANY	3,843,772	3	0	0
HUMANADENTAL INSURANCE COMPANY	27	0	0	0
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	359,468	0	0	0
INDEPENDENT ORDER OF FORESTERS	118,290	0	0	0
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	4,742,430	1	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	236,526	0	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	24	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	31,433	0	0	0
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	172,732	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	18,630,049	0	0	0
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	2,488,965,273	70	20	0.48
KANSAS CITY LIFE INSURANCE COMPANY	785,900	0	0	0
KNIGHTHEAD AMERICAN LIFE INSURANCE COMPANY	(122)	0	0	0
KNIGHTS OF COLUMBUS	661,833	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	8,674	0	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	48,522	0	0	0
LIFE INSURANCE COMPANY OF NORTH AMERICA	41,360,481	4	1	1.46
LIFE OF THE SOUTH INSURANCE COMPANY	61,287	0	0	0
LIFEMAP ASSURANCE COMPANY	15,101,470	4	1	3.99
LIFESecure INSURANCE COMPANY	1,585,850	0	0	0
LIFESHIELD NATIONAL INSURANCE CO.	9,725	0	0	0
LINCOLN BENEFIT LIFE COMPANY	1,577,936	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	5,944	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	55,903	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	25,160,955	1	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	14,515,817	2	0	0
LUMICO LIFE INSURANCE COMPANY	5,360,962	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	178,339	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	2,358,524	3	0	0
MANHATTANLIFE INSURANCE AND ANNUITY COMPANY	32,862,122	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	5,941,111	1	0	0
MASSMUTUAL ASCEND LIFE INSURANCE COMPANY	75,293	0	0	0
MEDAMERICA INSURANCE COMPANY	794,527	0	0	0
MEDICO CORP LIFE INSURANCE COMPANY	105,163	0	0	0
MEDICO INSURANCE COMPANY	1,475,911	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	87,101,604	5	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	3,604	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	33,808	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	6,096,602	0	0	0
MODA HEALTH PLAN, INC.	466,135,587	86	21	2.72
MONARCH LIFE INSURANCE COMPANY	20,826	0	0	0
MONY LIFE INSURANCE COMPANY	162,914	0	0	0
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	698	0	0	0
MUTUAL OF OMAHA INSURANCE COMPANY	12,677,111	2	0	0
NASSAU LIFE AND ANNUITY COMPANY	(671,080)	0	0	0
NASSAU LIFE INSURANCE COMPANY	173	0	0	0
NASSAU LIFE INSURANCE COMPANY OF KANSAS	323,208	0	0	0

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NATIONAL BENEFIT LIFE INSURANCE COMPANY	803	0	0	0
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	50,394	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	2,191,029	0	0	0
NATIONAL HEALTH INSURANCE COMPANY	3,932,158	0	0	0
NATIONAL LIFE INSURANCE COMPANY	32,407	0	0	0
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	73,824	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	1,028,231	3	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	12,821	0	0	0
NEW YORK LIFE INSURANCE COMPANY	5,520,699	2	0	0
NIPPON LIFE INSURANCE COMPANY OF AMERICA	15,808	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	15	0	0	0
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	10,218,948	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	15,313,788	0	0	0
OLD AMERICAN INSURANCE COMPANY	2,563	0	0	0
OMAHA INSURANCE COMPANY	23,812,182	0	0	0
OREGON DENTAL SERVICE	120,755,241	10	3	1.5
OXFORD LIFE INSURANCE COMPANY	227,743	0	0	0
PACIFICSOURCE HEALTH PLANS	585,242,022	44	10	1.03
PAN-AMERICAN LIFE INSURANCE COMPANY	1,568,812	0	0	0
PAUL REVERE LIFE INSURANCE COMPANY	443,785	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	11,753	0	0	0
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	760,624	0	0	0
PHYSICIANS LIFE INSURANCE COMPANY	122,749	0	0	0
PHYSICIANS MUTUAL INSURANCE COMPANY	2,850,823	2	1	21.14
PLATEAU INSURANCE COMPANY	518,455	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	475	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	46,241,178	0	0	0
PROFESSIONAL INSURANCE COMPANY	13,296	0	0	0
PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	(59)	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	466,343	0	0	0
PROVIDENCE HEALTH ASSURANCE	6,156,854	0	0	0
PROVIDENCE HEALTH PLAN	1,199,019,395	86	25	1.26
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	157,645	0	0	0
PROVIDENT LIFE & ACCIDENT INSURANCE COMPANY	9,104,904	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	17,391,243	1	1	3.47
PURITAN LIFE INSURANCE COMPANY OF AMERICA	2,303,995	0	0	0
REGENCE BLUECROSS BLUESHIELD OF OREGON	1,236,886,876	124	22	1.07
RELIANCE STANDARD LIFE INSURANCE COMPANY	3,699,477	1	1	16.29
RELIASTAR LIFE INSURANCE COMPANY	15,048,936	0	0	0
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	456,946	0	0	0
RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	611,289	1	0	0
RESERVE NATIONAL INSURANCE COMPANY	50,670	0	0	0
REVOL ONE INSURANCE COMPANY	271	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	3,913,766	0	0	0
ROYAL NEIGHBORS OF AMERICA	16,248	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	2,610	0	0	0
SAMARITAN HEALTH PLANS, INC.	10,727,390	0	0	0
SBLI USA LIFE INSURANCE COMPANY, INC.	2,918	0	0	0
SECURIAN LIFE INSURANCE COMPANY	2,399,729	0	0	0
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	506	0	0	0
SECURITY NATIONAL LIFE INSURANCE COMPANY	359	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	204,892	0	0	0
SHELTERPOINT INSURANCE COMPANY	1,105,213	0	0	0
SHENANDOAH LIFE INSURANCE COMPANY	1,404	0	0	0

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SILAC INSURANCE COMPANY	3,459,680	0	0	0
SOUTHERN GUARANTY INSURANCE COMPANY	13,799	0	0	0
STANDARD INSURANCE COMPANY	119,095,196	16	1	0.51
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	288,759	2	0	0
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	5,004	0	0	0
STARMOUNT LIFE INSURANCE COMPANY	2,700,493	1	0	0
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	147	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	68,638	0	0	0
STATE MUTUAL INSURANCE COMPANY	130,148	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	257,964	0	0	0
STERLING LIFE INSURANCE COMPANY	2,014,700	1	0	0
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	32,611	1	0	0
SUN LIFE ASSURANCE COMPANY OF CANADA	50,585,565	1	0	0
SURETY LIFE INSURANCE COMPANY	205	0	0	0
SYMETRA LIFE INSURANCE COMPANY	10,195,760	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	1,365	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	127,637	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	97,301	0	0	0
THRIVENT FINANCIAL FOR LUTHERANS	4,023,683	2	0	0
TIAA-CREF LIFE INSURANCE COMPANY	78,072	0	0	0
TIER ONE INSURANCE COMPANY	261,975	0	0	0
TIMBER PRODUCTS MANUFACTURERS TRUST	3,129,044	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	25,692	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	17,821,592	1	0	0
TRUSTMARK INSURANCE COMPANY	96,164	0	0	0
TRUSTMARK LIFE INSURANCE COMPANY	1,863,087	0	0	0
UNIFIED LIFE INSURANCE COMPANY	931,771	0	0	0
UNIMERICA INSURANCE COMPANY	290,460	0	0	0
UNION FIDELITY LIFE INSURANCE COMPANY	207,249	0	0	0
UNION LABOR LIFE INSURANCE COMPANY	1,734,217	0	0	0
UNION SECURITY INSURANCE COMPANY	535,340	0	0	0
UNITED AMERICAN INSURANCE COMPANY	3,478,656	0	0	0
UNITED CONCORDIA INSURANCE COMPANY	478,696	2	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	657,926	0	0	0
UNITED INSURANCE COMPANY OF AMERICA	867	0	0	0
UNITED LIFE INSURANCE COMPANY	34	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	26,644,614	0	0	0
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	27,248	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	3,623	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	59,152	0	0	0
UNITED WORLD LIFE INSURANCE COMPANY	23,611,682	1	0	0
UNITEDHEALTHCARE INSURANCE COMPANY	476,798,778	55	14	1.77
UNITEDHEALTHCARE OF OREGON, INC.	70	0	0	0
UNUM INSURANCE COMPANY	5,232,416	0	0	0
UNUM LIFE INSURANCE COMPANY OF AMERICA	52,771,939	2	0	0
USAA LIFE INSURANCE COMPANY	9,747,659	0	0	0
USABLE LIFE DBA USABLE LIFE INSURANCE COMPANY	1,369,138	0	0	0
VISION SERVICE PLAN INSURANCE COMPANY	23,112,809	5	2	5.22
WASHINGTON NATIONAL INSURANCE COMPANY	1,527,932	0	0	0
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY (THE)	3,361	0	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	27,651	0	0	0
WILCAC LIFE INSURANCE COMPANY	14,441	0	0	0
WILLAMETTE DENTAL INSURANCE, INC.	70,674,723	2	1	0.85
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	1,591	0	0	0

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WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	3,384	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	201,888	0	0	0