	2023	Total	Confirmed	Complaint
Annuity Companies	Premium	Complaints	Complaints	Index
1891 FINANCIAL LIFE INSURANCE	513,204	0	0	0
AETNA LIFE INSURANCE COMPANY	9,683	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	73,322,562	7	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	10	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	58,965,833	1	0	0
AMERICAN FAMILY LIFE INSURANCE COMPANY	51,779	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	22,963,292	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	101,686,574	1	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	7,000	0	0	0
AMERICAN LIFE & SECURITY CORP.	9,540,287	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	7,065	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	30,425,152	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	65,242,912	0	0	0
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	69,509	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	7,194,194	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	16,946,070	0	0	0
AMICA LIFE INSURANCE COMPANY	5,900	0	0	0
ANNUITY INVESTORS LIFE INSURANCE COMPANY	142,353	0	0	0
ASPIDA LIFE INSURANCE COMPANY	19,979,537	0	0	0
ASSURED LIFE ASSOCIATION	19,503	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	10,000	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	1,200	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	437,167,461	1	1	0.96
ATLANTIC COAST LIFE INSURANCE COMPANY	4,877,353	0	0	0
AUGUSTAR LIFE INSURANCE COMPANY	14,042,648	1	0	0
BANKERS LIFE AND CASUALTY COMPANY	20,455,120	1	1	20.42
BANNER LIFE INSURANCE COMPANY	8,214,368	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	42,550	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	35,285,489	0	0	0
C. M. LIFE INSURANCE COMPANY	1,472,966	0	0	0
CATHOLIC ORDER OF FORESTERS	3,800	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	3,150	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	1,008	0	0	0
CLEAR SPRING LIFE AND ANNUITY COMPANY	5,278,675	0	0	0
CMFG LIFE INSURANCE COMPANY	3,861,193	1	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	68,577	1	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	1,200	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	7,998,009	0	0	0
DELAWARE LIFE INSURANCE COMPANY	59,410,448	0	0	0
EAGLE LIFE INSURANCE COMPANY	26,342,682	0	0	0
EMC NATIONAL LIFE COMPANY	1,200	0	0	0
EMPOWER ANNUITY INSURANCE COMPANY OF AMERICA	1,317,605	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	50,199,501	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	29,415,335	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	16,884,758	1	0	0
EVERENCE ASSOCIATION, INC.	614,244	0	0	0
EVERLAKE LIFE INSURANCE COMPANY	70,213	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	65,715	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	553,676	0	0	0
FEDERATED LIFE INSURANCE COMPANY	10,000	0	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	116,353,493	6	5	17.95
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	17,103,782	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	5,566	0	0	0
	3,330	<u> </u>		3

	2023	Total	Confirmed	Complaint
Annuity Companies	Premium	Complaints	Complaints	Index
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	565	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	104,743,421	2	0	0
FORTITUDE LIFE INSURANCE & ANNUITY COMPANY	1,257,032	0	0	0
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	373,490	0	0	0
GAINBRIDGE LIFE INSURANCE COMPANY	339,002	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	104,415	0	0	0
GENWORTH LIFE INSURANCE COMPANY	2,400	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	325	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	56,478	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	2,180	0	0	0
GREAT WESTERN INSURANCE COMPANY	110,387	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	224	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	47,196,013	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	43,313,381	0	0	0
HCC LIFE INSURANCE COMPANY	3,288	0	0	0
HOMESTEADERS LIFE COMPANY	273,245	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	8,803,009	0	0	0
IA AMERICAN LIFE INSURANCE COMPANY	10,857	0	0	0
IBEXIS LIFE & ANNUITY INSURANCE COMPANY	3,127,640	0	0	0
IDEALIFE INSURANCE COMPANY	52	0	0	0
INDEPENDENT ORDER OF FORESTERS	1,500	1	0	0
INTEGRITY LIFE INSURANCE COMPANY	5,136,151	0	0	0
INVESTORS HERITAGE LIFE INSURANCE COMPANY	2,131,623	0	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	86,527,168	0	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	9,096,323	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	40	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	490,774	1	0	0
KANSAS CITY LIFE INSURANCE COMPANY	5,944,340	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	513,932	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	1,892,156	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	7,619,848	0	0	0
LIFESECURE INSURANCE COMPANY	67	0	0	0
LINCOLN BENEFIT LIFE COMPANY	1,048,519	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	50	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	696,847	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	139,072,231	2	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	8	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	15,039	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	784,394	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	168,140,079	0	0	0
MASSMUTUAL ASCEND LIFE INSURANCE COMPANY	64,311,213	1	0	0
MEMBERS LIFE INSURANCE COMPANY	453,680	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	41,846,977	1	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	15,597,802	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	31,046,073	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	20	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	8,735,092	1	0	0
MODERN WOODMEN OF AMERICA	1,707,208	0	0	0
NASSAU LIFE AND ANNUITY COMPANY	10,297,464	0	0	0
NASSAU LIFE INSURANCE COMPANY	67,218	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	870,591	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY NATIONAL LIFE INSURANCE COMPANY	26,510	1	0	0
NATIONAL LIFE INSURANCE COMPANY NATIONAL WESTERN LIFE INSURANCE COMPANY	37,450	0	0	0
INATIONAL VILSTERIA EILE INSONAINCE COIVIFAINT	37,430	U	U	U

	2023	Total	Confirmed	Complaint
Annuity Companies	Premium	Complaints	Complaints	Index
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	71,292,733	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	146,479,983	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	41,038	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	140,110,058	0	0	0
NEW YORK LIFE INSURANCE COMPANY	8,534,121	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	24,918,459	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	25,245,125	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	164,714	0	0	0
OCEANVIEW LIFE AND ANNUITY COMPANY	37,820,341	1	0	0
OHIO STATE LIFE INSURANCE COMPANY	1,686,948	0	0	0
OXFORD LIFE INSURANCE COMPANY	4,951,550	0	0	0
PACIFIC GUARDIAN LIFE INSURANCE COMPANY, LIMITED	10,760,975	0	0	0
PACIFIC LIFE & ANNUITY COMPANY	417,830	0	0	0
PACIFIC LIFE INSURANCE COMPANY	113,872,905	2	0	0
PAN-AMERICAN LIFE INSURANCE COMPANY	5,811	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	4,269,517	0	0	0
PIONEER AMERICAN INSURANCE COMPANY	5,107	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	33,805	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	828	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	6,020,327	1	1	69.39
PROTECTIVE LIFE INSURANCE COMPANY	16,453,274	0	0	0
PRUCO LIFE INSURANCE COMPANY	14,781,058	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	35,927,191	2	0	0
PURITAN LIFE INSURANCE COMPANY OF AMERICA	3,930,880	0	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	19,163,701	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	(34,751)	0	0	0
RGA REINSURANCE COMPANY	600,851	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	9,343,281	0	0	0
ROYAL NEIGHBORS OF AMERICA	10,160	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	27,245,836	0	0	0
SAGICOR LIFE INSURANCE COMPANY	17,048,713	0	0	0
SAVINGS BANK MUTUAL LIFE INSURANCE COMPANY OF MASSACHUSETTS (THE)	101,745	0	0	0
SECURIAN LIFE INSURANCE COMPANY	414,475	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	105,355,877	1	0	0
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	289,936	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	5,801,508	3	0	0
SENTRY LIFE INSURANCE COMPANY	7,369,208	0	0	0
SHENANDOAH LIFE INSURANCE COMPANY	1,000	0	0	0
SILAC INSURANCE COMPANY	10,881,065	0	0	0
SONS OF NORWAY	104,833	0	0	0
STANDARD INSURANCE COMPANY	36,356,062	3	0	0
STATE FARM LIFE INSURANCE COMPANY	6,537,564	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	1,581,171	0	0	0
STATE MUTUAL INSURANCE COMPANY	241	0	0	0
SYMETRA LIFE INSURANCE COMPANY	82,326,025	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	1,893,915	1	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	2,212,998	1	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	118,226,149	0	0	0
THRIVENT FINANCIAL FOR LUTHERANS	31,647,100	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	212,503	0	0	0
TRANS WORLD ASSURANCE COMPANY	720	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	2,400	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	11,219,489	0	0	0
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Annuity Companies	2023 Premium	Total Complaints	Confirmed Complaints	Complaint Index
TRUSTED FRATERNAL LIFE	7,500	0	0	0
UNION SECURITY INSURANCE COMPANY	188,211	0	0	0
UNITED AMERICAN INSURANCE COMPANY	42,864	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	2,974	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	2,825,776	0	0	0
UNITED LIFE INSURANCE COMPANY	3,774,314	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	10,984,218	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	48,193	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	31,153	0	0	0
USAA LIFE INSURANCE COMPANY	48,288,039	0	0	0
VARIABLE ANNUITY LIFE INSURANCE COMPANY	120,976,775	1	1	3.45
VENERABLE INSURANCE AND ANNUITY COMPANY	184,339	0	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	200,780,613	0	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	2,444	1	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	48,071,078	0	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	81,128,702	0	0	0
WOMAN'S LIFE INSURANCE SOCIETY	22,283	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	55,764	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	749,701	0	0	0