

Annuity Companies	2021 Premium	Total Complaints	Confirmed Complaints	Complaint Index
1891 FINANCIAL LIFE INSURANCE	416,016	0	0	0
AAA LIFE INSURANCE COMPANY	7,000	0	0	0
AETNA LIFE INSURANCE COMPANY	14,229	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	60,821,566	3	1	11.48
ALLSTATE LIFE INSURANCE COMPANY	118,469	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	120	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	24,263,953	0	0	0
AMERICAN FAMILY LIFE INSURANCE COMPANY	50,659	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	19,722,625	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	93,956,109	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	7,000	0	0	0
AMERICAN LIFE & SECURITY CORP.	246,014	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	11,400	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	16,009,889	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	28,408,340	0	0	0
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	22,103	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	679,462	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	15,014,536	0	0	0
AMICA LIFE INSURANCE COMPANY	26,450	0	0	0
ANNUITY INVESTORS LIFE INSURANCE COMPANY	197,460	0	0	0
ASSURED LIFE ASSOCIATION	71,342	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	63,986	1	1	10916.13
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	1,221	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	258,428,461	0	0	0
ATLANTIC COAST LIFE INSURANCE COMPANY	7,646,623	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	14,199,562	0	0	0
BANNER LIFE INSURANCE COMPANY	1,503,705	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	74,000	0	0	0
BETTERLIFE INSURANCE COMPANY	366	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	23,201,363	0	0	0
C. M. LIFE INSURANCE COMPANY	5,557,997	0	0	0
CATHOLIC FINANCIAL LIFE	23,884	0	0	0
CATHOLIC ORDER OF FORESTERS	415,775	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	5,767	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	2,016	0	0	0
CMFG LIFE INSURANCE COMPANY	928,763	0	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	308,652	1	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	1,200	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	496,720	0	0	0
DELAWARE LIFE INSURANCE COMPANY	32,277,481	1	0	0
EAGLE LIFE INSURANCE COMPANY	49,627,026	0	0	0
ELCO MUTUAL LIFE AND ANNUITY	735,588	0	0	0
EMC NATIONAL LIFE COMPANY	112,658	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	87,383,955	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	1,909,135	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	10,037,754	0	0	0
EVERENCE ASSOCIATION, INC.	98,655	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	50,023	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	587,553	0	0	0
FEDERATED LIFE INSURANCE COMPANY	7,000	0	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	94,606,515	0	0	0
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	19,469,620	0	0	0

Annuity Companies	2021 Premium	Total Complaints	Confirmed Complaints	Complaint Index
FIDELITY SECURITY LIFE INSURANCE COMPANY	20,080	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	58,580,568	1	1	11.92
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	348,779	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	56,010	0	0	0
GENWORTH LIFE INSURANCE COMPANY	6,000	0	0	0
GOLDEN RULE INSURANCE COMPANY	4,458	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	698	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	132,107	0	0	0
GREAT AMERICAN LIFE INSURANCE COMPANY	32,152,310	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	2,245	0	0	0
GREAT WESTERN INSURANCE COMPANY	208,779	0	0	0
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	7,698,405	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	207	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	12,911,528	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	5,796,755	0	0	0
GUGGENHEIM LIFE AND ANNUITY COMPANY	11,926,597	0	0	0
HCC LIFE INSURANCE COMPANY	33,052	0	0	0
HOMESTEADERS LIFE COMPANY	89,855	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	6,705,890	0	0	0
IA AMERICAN LIFE INSURANCE COMPANY	4,946	0	0	0
IDEALIFE INSURANCE COMPANY	52	0	0	0
INDEPENDENT ORDER OF FORESTERS	1,500	0	0	0
INTEGRITY LIFE INSURANCE COMPANY	5,532,254	0	0	0
INVESTORS HERITAGE LIFE INSURANCE COMPANY	1,479,619	0	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	180,578,130	0	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	15,138,022	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	2,787,242	0	0	0
KANSAS CITY LIFE INSURANCE COMPANY	5,851,290	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	811,401	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	2,277,137	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	3,847,249	0	0	0
LIFESECURE INSURANCE COMPANY	103	0	0	0
LINCOLN BENEFIT LIFE COMPANY	2,496,279	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	50	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	330,907	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	116,887,109	0	0	0
LOMBARD INTERNATIONAL LIFE ASSURANCE COMPANY	12,440,705	0	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	13	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	25,366	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	768,222	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	105,677,228	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	850,039	0	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	12,863,515	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	38,747,531	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	22	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	4,551,147	0	0	0
MODERN WOODMEN OF AMERICA	1,209,076	0	0	0
NASSAU LIFE AND ANNUITY COMPANY	4,370,473	0	0	0
NASSAU LIFE INSURANCE COMPANY	32,847	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	729,282	0	0	0
NATIONAL LIFE INSURANCE COMPANY	25,186	0	0	0
NATIONAL WESTERN LIFE INSURANCE COMPANY	1,673,754	0	0	0

Annuity Companies	2021 Premium	Total Complaints	Confirmed Complaints	Complaint Index
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	12,004,561	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	86,042,281	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	26,137	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	99,045,650	0	0	0
NEW YORK LIFE INSURANCE COMPANY	19,198,193	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	11,341,964	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	21,715,674	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	115,493	0	0	0
OCEANVIEW LIFE AND ANNUITY COMPANY	9,683,821	0	0	0
OHIO NATIONAL LIFE INSURANCE COMPANY (THE)	837,691	0	0	0
OHIO STATE LIFE INSURANCE COMPANY	523,252	0	0	0
OXFORD LIFE INSURANCE COMPANY	13,385,695	0	0	0
PACIFIC GUARDIAN LIFE INSURANCE COMPANY, LIMITED	250,000	0	0	0
PACIFIC LIFE & ANNUITY COMPANY	90,866	0	0	0
PACIFIC LIFE INSURANCE COMPANY	91,886,889	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	1,290,994	0	0	0
PHL VARIABLE INSURANCE COMPANY	20,500	0	0	0
PIONEER AMERICAN INSURANCE COMPANY	410	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	23,024	0	0	0
POLISH NATIONAL ALLIANCE OF THE UNITED STATES	755	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	629	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	25,236,331	1	0	0
PROTECTIVE LIFE INSURANCE COMPANY	23,547,440	0	0	0
PRUCO LIFE INSURANCE COMPANY	3,470,821	0	0	0
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	2,868,367	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	65,169,571	0	0	0
PURITAN LIFE INSURANCE COMPANY OF AMERICA	1,062,744	0	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	1,080,450	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	3,546,997	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	51,942,056	0	0	0
ROYAL NEIGHBORS OF AMERICA	125,705	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	9,789,378	0	0	0
SAGICOR LIFE INSURANCE COMPANY	10,691,646	0	0	0
SECURIAN LIFE INSURANCE COMPANY	2,110,899	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	61,488,008	1	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	24,675,134	1	0	0
SENTRY LIFE INSURANCE COMPANY	11,262,697	0	0	0
SILAC INSURANCE COMPANY	8,946,401	0	0	0
SONS OF NORWAY	262,923	0	0	0
STANDARD INSURANCE COMPANY	9,280,020	1	0	0
STATE FARM LIFE INSURANCE COMPANY	3,433,802	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	2,572,184	0	0	0
STATE MUTUAL INSURANCE COMPANY	241	0	0	0
SUNSET LIFE INSURANCE COMPANY OF AMERICA	79,930	0	0	0
SYMETRA LIFE INSURANCE COMPANY	63,138,397	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	2,568,204	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	1,395,514	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	79,058,377	1	1	8.83
THRIVENT FINANCIAL FOR LUTHERANS	27,052,939	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	1,088,266	0	0	0
TRANS WORLD ASSURANCE COMPANY	720	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	2,400	0	0	0

Annuity Companies	2021 Premium	Total Complaints	Confirmed Complaints	Complaint Index
TRANSAMERICA LIFE INSURANCE COMPANY	13,235,458	3	0	0
UNION SECURITY INSURANCE COMPANY	155,150	0	0	0
UNITED AMERICAN INSURANCE COMPANY	408,158	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	1,925	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	2,641,978	0	0	0
UNITED LIFE INSURANCE COMPANY	350,000	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	22,636,098	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	38,918	0	0	0
USAA LIFE INSURANCE COMPANY	31,781,656	0	0	0
VARIABLE ANNUITY LIFE INSURANCE COMPANY	75,064,304	0	0	0
VENERABLE INSURANCE AND ANNUITY COMPANY	629,578	2	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	188,646,644	1	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	36,981	0	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	35,113,846	0	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	30,142,460	1	0	0
WILCAC LIFE INSURANCE COMPANY	781	0	0	0
WOMAN'S LIFE INSURANCE SOCIETY	1,950	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	52,908	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	56,300	0	0	0