

Annuity Companies	2020 Premium	Total Complaints	Confirmed Complaints	Complaint Index
AETNA LIFE INSURANCE COMPANY	(95,353)	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	52,761,543	0	0	0
ALLSTATE LIFE INSURANCE COMPANY	241,796	0	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	120	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	13,515,298	1	0	0
AMERICAN FAMILY LIFE INSURANCE COMPANY	72,727	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	16,347,375	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	50,526,921	0	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	5,000	0	0	0
AMERICAN MATURITY LIFE INSURANCE COMPANY	190,267	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	7,158	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	6,331,387	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	26,224,934	0	0	0
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	14,806	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	891,286	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	12,244,648	0	0	0
AMICA LIFE INSURANCE COMPANY	47,104	0	0	0
ANNUITY INVESTORS LIFE INSURANCE COMPANY	215,216	0	0	0
ASSURED LIFE ASSOCIATION	18,185	0	0	0
ASSURITY LIFE INSURANCE COMPANY	1,625	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	27,310	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	77,494,191	1	1	10.93
ATLANTIC COAST LIFE INSURANCE COMPANY	7,404,118	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	13,129,514	0	0	0
BANNER LIFE INSURANCE COMPANY	11,938,877	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	123,726	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	44,857,793	0	0	0
C. M. LIFE INSURANCE COMPANY	6,604,522	0	0	0
CATHOLIC FINANCIAL LIFE	5,000	0	0	0
CATHOLIC ORDER OF FORESTERS	25,505	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	5,022	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	1,008	0	0	0
CMFG LIFE INSURANCE COMPANY	745,651	0	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	458,292	0	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	1,200	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	2,163,617	0	0	0
COUNTRY LIFE INSURANCE COMPANY	25	0	0	0
DELAWARE LIFE INSURANCE COMPANY	38,280,065	1	1	22.12
EAGLE LIFE INSURANCE COMPANY	26,014,499	0	0	0
ELCO MUTUAL LIFE AND ANNUITY	259,595	0	0	0
EMC NATIONAL LIFE COMPANY	1,200	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY	86,898,539	0	0	0
EQUITABLE FINANCIAL LIFE INSURANCE COMPANY OF AMERICA	17,170	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	8,073,025	1	0	0
EVERENCE ASSOCIATION, INC.	80,915	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	21,939	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	753,399	0	0	0
FEDERATED LIFE INSURANCE COMPANY	16,000	0	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	23,608,506	0	0	0
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	17,212,383	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	8,847	0	0	0
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	75,100	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	67,216,593	0	0	0
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	245,590	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	233,558	0	0	0
GENWORTH LIFE INSURANCE COMPANY	6,200	0	0	0
GOLDEN RULE INSURANCE COMPANY	1,015	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	725	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	111,219	0	0	0
GREAT AMERICAN LIFE INSURANCE COMPANY	19,758,083	0	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	2,245	0	0	0
GREAT WESTERN INSURANCE COMPANY	189,467	0	0	0
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	58,745,734	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	259	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	9,699,541	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	655,933	0	0	0
GUGGENHEIM LIFE AND ANNUITY COMPANY	17,727,984	0	0	0
HCC LIFE INSURANCE COMPANY	34,880	0	0	0
HOMESTEADERS LIFE COMPANY	32,848	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	6,917,565	0	0	0
IA AMERICAN LIFE INSURANCE COMPANY	1,238	0	0	0
IDEALIFE INSURANCE COMPANY	52	0	0	0
INDEPENDENT ORDER OF FORESTERS	1,900	0	0	0
INTEGRITY LIFE INSURANCE COMPANY	6,318,388	0	0	0

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JACKSON NATIONAL LIFE INSURANCE COMPANY	144,535,235	2	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	11,250,955	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	5,200	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	282,401	0	0	0
KANSAS CITY LIFE INSURANCE COMPANY	9,117,839	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	575,080	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	840,778	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	1,538,381	0	0	0
LIFESECURE INSURANCE COMPANY	392	0	0	0
LINCOLN BENEFIT LIFE COMPANY	2,368,353	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	50	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	155,166	0	0	0
LINCOLN LIFE ASSURANCE COMPANY OF BOSTON	42,352	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	124,562,210	0	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	45	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	27,045	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	1,244,554	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	74,063,203	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	900,524	0	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	113,862,751	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	29,400,442	1	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	137	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	4,490,139	0	0	0
MODERN WOODMEN OF AMERICA	1,107,970	0	0	0
MONY LIFE INSURANCE COMPANY	1,616	0	0	0
NASSAU LIFE AND ANNUITY COMPANY	1,562,971	0	0	0
NASSAU LIFE INSURANCE COMPANY	30,435	0	0	0
NATIONAL CATHOLIC SOCIETY OF FORESTERS	146,270	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	638,952	0	0	0
NATIONAL LIFE INSURANCE COMPANY	21,057	0	0	0
NATIONAL WESTERN LIFE INSURANCE COMPANY	1,030,532	0	0	0
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	18,130,969	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	69,032,794	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	25,564	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	113,946,656	0	0	0
NEW YORK LIFE INSURANCE COMPANY	10,324,198	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	16,593,546	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	22,279,516	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	84,840	0	0	0
OCEANVIEW LIFE AND ANNUITY COMPANY	6,836,467	0	0	0
OHIO NATIONAL LIFE INSURANCE COMPANY (THE)	716,608	0	0	0
OHIO STATE LIFE INSURANCE COMPANY	60,000	0	0	0
OXFORD LIFE INSURANCE COMPANY	8,663,044	0	0	0
PACIFIC LIFE INSURANCE COMPANY	56,362,102	0	0	0
PARKER CENTENNIAL ASSURANCE COMPANY	4,000	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	2,018,536	0	0	0
PHL VARIABLE INSURANCE COMPANY	17,044	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	21,398	0	0	0
POLISH NATIONAL ALLIANCE OF THE UNITED STATES	2,200	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	629	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	28,572,328	1	0	0
PROTECTIVE LIFE INSURANCE COMPANY	20,919,923	0	0	0
PRUCO LIFE INSURANCE COMPANY	23,529,275	0	0	0
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	9,099,294	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	8,393,984	0	0	0
PURITAN LIFE INSURANCE COMPANY OF AMERICA	216,143	0	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	2,703,884	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	1,490,518	1	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	41,104,834	1	1	20.6
ROYAL NEIGHBORS OF AMERICA	281,692	0	0	0
S.U.S.A LIFE INSURANCE COMPANY, INC.	1,116,354	0	0	0
SAGICOR LIFE INSURANCE COMPANY	6,666,165	0	0	0
SAVINGS BANK MUTUAL LIFE INSURANCE COMPANY OF MASSACHUSETTS (THE)	90,000	0	0	0
SECURIAN LIFE INSURANCE COMPANY	(37,589)	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	86,265,611	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	4,922,543	0	0	0
SENTRY LIFE INSURANCE COMPANY	11,887,333	0	0	0
SILAC INSURANCE COMPANY	11,089,802	0	0	0
SONS OF NORWAY	280,034	0	0	0
STANDARD INSURANCE COMPANY	7,638,466	0	0	0
STATE FARM LIFE INSURANCE COMPANY	4,406,732	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	2,953,604	0	0	0
STATE MUTUAL INSURANCE COMPANY	241	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	4,000	0	0	0

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SUNSET LIFE INSURANCE COMPANY OF AMERICA	10,636	0	0	0
SYMETRA LIFE INSURANCE COMPANY	69,051,602	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	3,214,834	0	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	2,208,798	1	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	113,297,739	0	0	0
THRIVENT FINANCIAL FOR LUTHERANS	26,275,313	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	2,064,221	0	0	0
TRANS WORLD ASSURANCE COMPANY	720	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	10,223	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	29,990,918	0	0	0
UNIFIED LIFE INSURANCE COMPANY	103	0	0	0
UNION SECURITY INSURANCE COMPANY	20,570	0	0	0
UNITED AMERICAN INSURANCE COMPANY	400,463	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	2,271	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	1,533,998	0	0	0
UNITED LIFE INSURANCE COMPANY	106,198	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	3,006,812	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	73,840	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	110,395	0	0	0
USAA LIFE INSURANCE COMPANY	24,206,687	0	0	0
VARIABLE ANNUITY LIFE INSURANCE COMPANY	87,106,312	0	0	0
VENERABLE INSURANCE AND ANNUITY COMPANY	519,468	0	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	253,286,667	0	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	21,532	0	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	36,168,155	0	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	30,964,398	0	0	0
WILCAC LIFE INSURANCE COMPANY	726	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	57,221	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	35,597	0	0	0