

Homeowner Companies	2019 Premium	Total Complaints	Confirmed Complaints	Complaint Index
21ST CENTURY ASSURANCE COMPANY	17,908	0	0	0
AEGIS SECURITY INSURANCE COMPANY	53,787	1	0	0
AFFILIATED FM INSURANCE COMPANY	5,895	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,759,860	0	0	0
ALLSTATE INDEMNITY COMPANY	12,384,579	1	0	0
ALLSTATE INSURANCE COMPANY	11,735,936	1	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	11,351,569	4	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	25,866,980	13	2	2.76
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	80,462	0	0	0
AMCO INSURANCE COMPANY	1,683,297	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	7,602,200	7	1	4.7
AMERICAN COMMERCE INSURANCE COMPANY	3,502,924	1	0	0
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	6,256,487	2	0	0
AMERICAN FAMILY HOME INSURANCE COMPANY	607,570	1	0	0
AMERICAN FAMILY INSURANCE COMPANY	4,504,578	1	0	0
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	20,222,324	3	1	1.77
AMERICAN MODERN HOME INSURANCE COMPANY	907,098	0	0	0
AMERICAN MODERN SELECT INSURANCE COMPANY	3,871,777	1	0	0
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	12,414	0	0	0
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	3,020,342	0	0	0
AMERICAN RELIABLE INSURANCE COMPANY	1,103,038	0	0	0
AMERICAN SECURITY INSURANCE COMPANY	12,819	0	0	0
AMERICAN STRATEGIC INSURANCE CORP.	12,920,943	1	0	0
AMICA MUTUAL INSURANCE COMPANY	9,671,521	0	0	0
AMSHIELD INSURANCE COMPANY	41,175	0	0	0
ARMED FORCES INSURANCE EXCHANGE	229,745	0	0	0
ASPEN AMERICAN INSURANCE COMPANY	6,680	0	0	0
AUSTIN MUTUAL INSURANCE COMPANY	487,419	2	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	1,069,507	1	0	0
BANKERS STANDARD INSURANCE COMPANY	2,943,388	0	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	3,554,646	1	0	0
CENTURY-NATIONAL INSURANCE COMPANY	477,539	2	0	0
CHUBB INDEMNITY INSURANCE COMPANY	59	0	0	0
CHUBB NATIONAL INSURANCE COMPANY	120	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,908,716	0	0	0
COMMERCE WEST INSURANCE COMPANY	2,906,188	2	0	0
COUNTRY CASUALTY INSURANCE COMPANY	5,201	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	46,629,671	5	0	0
COUNTRY PREFERRED INSURANCE COMPANY	158,642	0	0	0
CRESTBROOK INSURANCE COMPANY	1,229,393	0	0	0
CSAA FIRE & CASUALTY INSURANCE COMPANY	2,953,380	1	0	0
CSAA GENERAL INSURANCE COMPANY	1,908,605	0	0	0
DEPOSITORS INSURANCE COMPANY	2,851,877	0	0	0
EAGLE WEST INSURANCE COMPANY	1,526,233	0	0	0
ECONOMY FIRE & CASUALTY COMPANY	2,655	0	0	0
ECONOMY PREMIER ASSURANCE COMPANY	1,183,794	1	1	30.17
ELECTRIC INSURANCE COMPANY	68,652	0	0	0
ENCOMPASS INDEMNITY COMPANY	830,666	0	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	96,546	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	5,966,499	0	0	0
ESURANCE INSURANCE COMPANY	273,732	0	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	1,195,644	0	0	0
EXECUTIVE RISK INDEMNITY INC.	(31)	0	0	0
FARMERS INSURANCE COMPANY OF OREGON	35,423,301	8	0	0
FARMERS INSURANCE EXCHANGE	55,601,046	5	0	0
FEDERAL INSURANCE COMPANY	4,634,084	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	44,705	0	0	0
FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	2,193,239	1	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	62,608	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	43,714,653	11	0	0
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	4,684,834	2	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	8,722,501	0	0	0
GRANGE INSURANCE ASSOCIATION	2,545,570	2	0	0
GREAT NORTHERN INSURANCE COMPANY	915,580	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	155,577	0	0	0
HARTFORD CASUALTY INSURANCE COMPANY	138,484	0	0	0
HARTFORD FIRE INSURANCE COMPANY	67,050	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,773,476	1	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	318,353	0	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	21,717,678	10	1	1.64
HORACE MANN INSURANCE COMPANY	727,969	0	0	0

Homeowner Companies	2019 Premium	Total Complaints	Confirmed Complaints	Complaint Index
INTEGON NATIONAL INSURANCE COMPANY	154,813	0	0	0
LEMONADE INSURANCE COMPANY	947,739	2	1	37.68
LIBERTY INSURANCE CORPORATION	23,026,344	7	1	1.55
LIBERTY MUTUAL FIRE INSURANCE COMPANY	5,482,084	3	0	0
LIBERTY MUTUAL INSURANCE COMPANY	343,600	0	0	0
LM INSURANCE CORPORATION	2,499,223	2	0	0
MARKEL AMERICAN INSURANCE COMPANY	131,071	0	0	0
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	2,981,326	0	0	0
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	7,579,543	2	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	2,170	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	10,141,592	0	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	2,709,826	0	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	3,365,858	1	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	3,987,863	3	1	8.95
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	80,698	1	1	442.52
OREGON MUTUAL INSURANCE COMPANY	9,618,143	4	0	0
PACIFIC INDEMNITY COMPANY	3,746,908	0	0	0
PACIFIC SPECIALTY INSURANCE COMPANY	82,468	0	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	478	0	0	0
PEMCO MUTUAL INSURANCE COMPANY	9,560,875	0	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	28,302	0	0	0
PRAETORIAN INSURANCE COMPANY	408,930	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	1,740,109	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	459,565	0	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	5,588,579	3	0	0
QBE INSURANCE CORPORATION	1,378,425	1	1	25.91
SAFECO INSURANCE COMPANY OF ILLINOIS	1,646,325	0	0	0
SAFECO INSURANCE COMPANY OF OREGON	80,524,249	23	5	2.22
SENTINEL INSURANCE COMPANY, LTD.	177,623	0	0	0
SPINNAKER INSURANCE COMPANY	555,085	0	0	0
STANDARD FIRE INSURANCE COMPANY (THE)	732,593	1	0	0
STANDARD GUARANTY INSURANCE COMPANY	1,097	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	195,486,282	32	4	0.73
STATE NATIONAL INSURANCE COMPANY, INC.	149,543	2	1	238.8
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	2,984,173	1	1	11.97
SUBLIMITY INSURANCE COMPANY	7,324,795	2	1	4.88
SUTTER INSURANCE COMPANY	148,601	0	0	0
TEACHERS INSURANCE COMPANY	788,866	2	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,565,667	0	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	14,417,289	11	1	2.48
TRAVELERS INDEMNITY COMPANY OF AMERICA	619,868	0	0	0
TRAVELERS PERSONAL INSURANCE COMPANY	9,212,183	1	0	0
TRUMBULL INSURANCE COMPANY	5,356,095	6	0	0
TWIN CITY FIRE INSURANCE COMPANY	221,477	0	0	0
UNIGARD INSURANCE COMPANY	772,109	0	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	5,072,701	2	1	7.04
UNITED SERVICES AUTOMOBILE ASSOCIATION	22,414,676	1	0	0
UNITRIN AUTO AND HOME INSURANCE COMPANY	4,550	0	0	0
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	13,731	0	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	527,601	0	0	0
USAA CASUALTY INSURANCE COMPANY	24,151,942	6	0	0
USAA GENERAL INDEMNITY COMPANY	14,348,495	6	0	0
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	3,323,794	2	0	0
VIGILANT INSURANCE COMPANY	211	0	0	0
WAWANESA GENERAL INSURANCE COMPANY	62,496	0	0	0