

Auto Companies	2019 Premium	Total Complaints	Confirmed Complaints	Complaint Index
ACCEPTANCE INDEMNITY INSURANCE COMPANY	1,437,210	0	0	0
ACE AMERICAN INSURANCE COMPANY	4,646,305	0	0	0
ACE FIRE UNDERWRITERS INSURANCE COMPANY	18,023	0	0	0
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	1,328,435	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,000,794	1	0	0
ALASKA NATIONAL INSURANCE COMPANY	3,327,305	0	0	0
ALLIANCE OF NONPROFITS FOR INSURANCE RISK RETENTION GROUP	893,405	0	0	0
ALLIED INSURANCE COMPANY OF AMERICA	1,156,794	0	0	0
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	9,735,447	4	0	0
ALLIED WORLD INSURANCE COMPANY	272	0	0	0
ALLIED WORLD NATIONAL ASSURANCE COMPANY	5,877	0	0	0
ALLIED WORLD SPECIALTY INSURANCE COMPANY	700,645	0	0	0
ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	4,033,472	2	1	6.53
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	165,435,790	61	5	0.8
ALLSTATE INDEMNITY COMPANY	17,779,547	11	2	2.96
ALLSTATE INSURANCE COMPANY	40,978,459	6	2	1.28
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	21,749,691	6	2	2.42
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	20,492,278	38	9	11.56
AMALGAMATED CASUALTY INSURANCE COMPANY	705,078	0	0	0
AMCO INSURANCE COMPANY	1,313,284	0	0	0
AMERICAN ALTERNATIVE INSURANCE CORPORATION	360,260	0	0	0
AMERICAN AUTOMOBILE INSURANCE COMPANY	228,246	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	542,381	0	0	0
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	202,145	0	0	0
AMERICAN COMMERCE INSURANCE COMPANY	5,647,311	3	0	0
AMERICAN CONTRACTORS INSURANCE COMPANY RISK RG	13,790	0	0	0
AMERICAN ECONOMY INSURANCE COMPANY	190,397	0	0	0
AMERICAN FAMILY CONNECT PROPERTY AND CASUALTY INSURANCE COMPANY	23,776,867	8	0	0
AMERICAN FAMILY HOME INSURANCE COMPANY	76,262	0	0	0
AMERICAN FAMILY INSURANCE COMPANY	33,176,712	7	1	0.79
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	42,270,272	12	2	1.25
AMERICAN FIRE AND CASUALTY COMPANY	6,619,684	0	0	0
AMERICAN FOREST CASUALTY COMPANY RISK RETENTION GROUP	732,775	0	0	0
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	655,284	0	0	0
AMERICAN HALLMARK INSURANCE COMPANY OF TEXAS	4,506,539	1	0	0
AMERICAN HOME ASSURANCE COMPANY	125	0	0	0
AMERICAN INSURANCE COMPANY (THE)	160,528	0	0	0
AMERICAN MODERN HOME INSURANCE COMPANY	820,703	0	0	0
AMERICAN MODERN SELECT INSURANCE COMPANY	21,951	0	0	0
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	27,680	0	0	0
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	12,271,935	6	1	2.15
AMERICAN RELIABLE INSURANCE COMPANY	852,251	0	0	0
AMERICAN ROAD INSURANCE COMPANY (THE)	4,627	0	0	0
AMERICAN SOUTHERN HOME INSURANCE COMPANY	14,635	0	0	0
AMERICAN SOUTHERN INSURANCE COMPANY	3,611	0	0	0
AMERICAN STANDARD INSURANCE COMPANY OF WISCONSIN	1,084,607	1	0	0
AMERICAN STATES INSURANCE COMPANY	898,651	0	0	0
AMERICAN STATES INSURANCE COMPANY OF TEXAS	10,097,258	0	0	0
AMERICAN TRUCKING AND TRANSPORTATION INSURANCE COMPANY, A RISK RETENTION GROU	1,444,087	0	0	0
AMERICAN ZURICH INSURANCE COMPANY	289,435	0	0	0
AMERISURE INSURANCE COMPANY	17,810	0	0	0
AMERISURE MUTUAL INSURANCE COMPANY	5,351	0	0	0
AMGUARD INSURANCE COMPANY	2,055,564	0	0	0
AMICA MUTUAL INSURANCE COMPANY	21,522,541	9	1	1.22
AMICA PROPERTY AND CASUALTY INSURANCE COMPANY	484,124	0	0	0
AMSHIELD INSURANCE COMPANY	283,246	0	0	0
AMTRUST INSURANCE COMPANY	688,709	0	0	0
ARCH INSURANCE COMPANY	2,112,026	0	0	0
ARCOA RISK RETENTION GROUP, INC.	322,087	0	0	0
ARGONAUT GREAT CENTRAL INSURANCE COMPANY	52,132	0	0	0
ARGONAUT-MIDWEST INSURANCE COMPANY	73,957	0	0	0
ARTISAN AND TRUCKERS CASUALTY COMPANY	55,918,999	11	0	0
ASSOCIATED INDEMNITY CORPORATION	111,449	0	0	0
ATLANTIC SPECIALTY INSURANCE COMPANY	441,264	0	0	0
AUSTIN MUTUAL INSURANCE COMPANY	2,721,787	0	0	0
AXA INSURANCE COMPANY	12,402	0	0	0
AXIS INSURANCE COMPANY	1,033,447	0	0	0
BANKERS STANDARD INSURANCE COMPANY	1,498,337	0	0	0
BERKLEY NATIONAL INSURANCE COMPANY	414,125	0	0	0
BERKLEY REGIONAL INSURANCE COMPANY	137,455	0	0	0
BERKSHIRE HATHAWAY DIRECT INSURANCE COMPANY	4,584	0	0	0

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BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY	218,598	0	0	0
BITCO GENERAL INSURANCE CORPORATION	2,152,105	0	0	0
BITCO NATIONAL INSURANCE COMPANY	83,961	0	0	0
BROOKLYN SPECIALTY INSURANCE COMPANY RISK RETENTION GROUP, INC.	69,365	0	0	0
BROTHERHOOD MUTUAL INSURANCE COMPANY	603,483	0	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	15,876,959	6	1	1.66
CANAL INSURANCE COMPANY	1,093,825	1	0	0
CAPITOL INDEMNITY CORPORATION	184,388	0	0	0
CAROLINA CASUALTY INSURANCE COMPANY	301,111	0	0	0
CENTURY-NATIONAL INSURANCE COMPANY	31	0	0	0
CHARTER OAK FIRE INSURANCE COMPANY	2,374,346	0	0	0
CHURCH MUTUAL INSURANCE COMPANY, S.I.	559,934	0	0	0
CINCINNATI CASUALTY COMPANY (THE)	3,027,165	0	0	0
CINCINNATI INDEMNITY COMPANY (THE)	1,376,927	1	0	0
CINCINNATI INSURANCE COMPANY (THE)	17,076,757	3	1	1.54
CLEAR BLUE INSURANCE COMPANY	39,233	0	0	0
COAST NATIONAL INSURANCE COMPANY	11,629,095	11	2	4.53
COLLEGE LIABILITY INSURANCE COMPANY, A RECIPROCAL RISK RETENTION GROUP	283,094	0	0	0
COLUMBIA INSURANCE COMPANY	1,355	0	0	0
COMMERCE AND INDUSTRY INSURANCE COMPANY	491,369	0	0	0
COMMERCE WEST INSURANCE COMPANY	5,887,299	5	0	0
CONTINENTAL CASUALTY COMPANY	921,838	0	0	0
CONTINENTAL DIVIDE INSURANCE COMPANY	3,090,661	0	0	0
CONTINENTAL INSURANCE COMPANY (THE)	1,374,186	0	0	0
CONTINENTAL WESTERN INSURANCE COMPANY	1,579,385	0	0	0
CONTRACTORS BONDING AND INSURANCE COMPANY	181,653	0	0	0
COREPOINTE INSURANCE COMPANY	116,923	0	0	0
COUNTRY CASUALTY INSURANCE COMPANY	4,433,920	1	0	0
COUNTRY MUTUAL INSURANCE COMPANY	34,772,368	9	1	0.76
COUNTRY PREFERRED INSURANCE COMPANY	81,399,437	19	3	0.97
COUNTY HALL INSURANCE COMPANY, INC., A RISK RETENTION GROUP	105,161	0	0	0
CRESTBROOK INSURANCE COMPANY	1,408,769	1	0	0
CRUM & FORSTER INDEMNITY COMPANY	263,137	0	0	0
CSAA FIRE & CASUALTY INSURANCE COMPANY	20,056,463	8	2	2.62
CSAA GENERAL INSURANCE COMPANY	41,817	0	0	0
CUMIS INSURANCE SOCIETY, INC	189,340	0	0	0
CUSA RISK RETENTION GROUP, INC.	30,242	0	0	0
DAIRYLAND INSURANCE COMPANY	437,597	0	0	0
DEPOSITORS INSURANCE COMPANY	2,373,771	1	0	0
DIAMOND STATE INSURANCE COMPANY	380	0	0	0
EAGLE WEST INSURANCE COMPANY	2,488,779	0	0	0
ECONOMY FIRE & CASUALTY COMPANY	577,202	1	0	0
ECONOMY PREFERRED INSURANCE COMPANY	6,999,003	1	0	0
ECONOMY PREMIER ASSURANCE COMPANY	1,161,671	1	0	0
ELECTRIC INSURANCE COMPANY	258,795	0	0	0
EMCASCO INSURANCE COMPANY	1,292,803	0	0	0
EMPIRE FIRE AND MARINE INSURANCE COMPANY	3,635,313	1	0	0
EMPLOYERS INSURANCE COMPANY OF WAUSAU	91,139	0	0	0
EMPLOYERS MUTUAL CASUALTY COMPANY	6,126,919	1	0	0
ENCOMPASS INDEMNITY COMPANY	1,301,972	0	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	126,872	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	16,128,322	0	0	0
ESSENTIA INSURANCE COMPANY	4,986,847	0	0	0
ESURANCE INSURANCE COMPANY	18,506,683	6	1	1.42
EVEREST DENALI INSURANCE COMPANY	713,868	0	0	0
EVEREST NATIONAL INSURANCE COMPANY	943,406	1	0	0
FALLS LAKE NATIONAL INSURANCE COMPANY	7,597	0	0	0
FARMERS INSURANCE COMPANY OF OREGON	246,037,908	46	6	0.64
FARMERS INSURANCE EXCHANGE	5,125,720	4	0	0
FEDERAL INSURANCE COMPANY	4,112,313	0	0	0
FEDERATED MUTUAL INSURANCE COMPANY	6,537,040	0	0	0
FEDERATED RESERVE INSURANCE COMPANY	414,362	0	0	0
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	375,276	0	0	0
FEDERATED SERVICE INSURANCE COMPANY	1,286,223	0	0	0
FINANCIAL INDEMNITY COMPANY	1,287	1	0	0
FIREMAN'S FUND INSURANCE COMPANY	1,596,884	1	0	0
FIREMEN'S INSURANCE COMPANY OF WASHINGTON, D.C.	586,650	0	0	0
FIRST COLONIAL INSURANCE COMPANY	1,033	0	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	399,421	0	0	0
FIRST NATIONAL INSURANCE COMPANY OF AMERICA	1,128,389	2	1	23.33
FIRST NONPROFIT INSURANCE COMPANY	21,449	0	0	0

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FLORISTS' MUTUAL INSURANCE COMPANY	214,538	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	8,094,372	3	0	0
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	197,191	0	0	0
FOREMOST SIGNATURE INSURANCE COMPANY	18,716	0	0	0
FREEDOM SPECIALTY INSURANCE COMPANY	454,562	0	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	34,242,715	17	5	3.84
GEICO CASUALTY COMPANY	267,177,147	75	7	0.69
GEICO GENERAL INSURANCE COMPANY	31,278,241	8	1	0.84
GEICO INDEMNITY COMPANY	12,063,915	5	1	2.18
GENERAL AUTOMOBILE INSURANCE COMPANY, INC. (THE)	8,972,453	10	0	0
GENERAL CASUALTY COMPANY OF WISCONSIN	1,349,545	0	0	0
GENERAL INSURANCE COMPANY OF AMERICA	162,388	0	0	0
GLOBAL HAWK INSURANCE COMPANY RISK RETENTION GROUP	109,325	0	0	0
GOVERNMENT EMPLOYEES INSURANCE COMPANY	10,298,373	2	0	0
GRANGE INSURANCE ASSOCIATION	6,726,538	0	0	0
GRANITE STATE INSURANCE COMPANY	224,532	1	0	0
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	247,554	0	0	0
GREAT AMERICAN ASSURANCE COMPANY	880,699	0	0	0
GREAT AMERICAN INSURANCE COMPANY	379,983	0	0	0
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	165,537	0	0	0
GREAT DIVIDE INSURANCE COMPANY	216,009	0	0	0
GREAT MIDWEST INSURANCE COMPANY	5,373	0	0	0
GREAT NORTHERN INSURANCE COMPANY	2,611,590	1	0	0
GREAT WEST CASUALTY COMPANY	20,930,695	3	0	0
GREENWICH INSURANCE COMPANY	828,518	0	0	0
GUIDEONE MUTUAL INSURANCE COMPANY	398,953	0	0	0
HALLMARK INSURANCE COMPANY	38,286	0	0	0
HANOVER AMERICAN INSURANCE COMPANY (THE)	1,222	0	0	0
HANOVER INSURANCE COMPANY (THE)	74,422	1	0	0
HARCO NATIONAL INSURANCE COMPANY	352,971	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	1,649,455	0	0	0
HARTFORD CASUALTY INSURANCE COMPANY	354,419	0	0	0
HARTFORD FIRE INSURANCE COMPANY	1,439,906	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	4,079,883	0	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	28,023,412	6	2	1.88
HDI GLOBAL INSURANCE COMPANY	6,817	0	0	0
HISCOX INSURANCE COMPANY INC.	3,569	0	0	0
HORACE MANN INSURANCE COMPANY	2,371,357	1	0	0
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	1,517,344	1	0	0
HUDSON INSURANCE COMPANY	3,484,385	1	0	0
ILLINOIS NATIONAL INSURANCE CO.	154,840	0	0	0
IMPERIUM INSURANCE COMPANY	6,146	0	0	0
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	154,969	0	0	0
INFINITY INSURANCE COMPANY	197,611	0	0	0
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	297,506	0	0	0
INTEGON INDEMNITY CORPORATION	1,077,921	1	0	0
INTEGON NATIONAL INSURANCE COMPANY	1,126,476	0	0	0
IRONSHORE INDEMNITY INC.	456,283	0	0	0
KEY RISK INSURANCE COMPANY	25,940	0	0	0
KNIGHTBROOK INSURANCE COMPANY	2,111	0	0	0
LANCER INSURANCE COMPANY	1,559,955	0	0	0
LIBERTY INSURANCE CORPORATION	675,077	0	0	0
LIBERTY MUTUAL FIRE INSURANCE COMPANY	11,435,345	9	2	4.6
LIBERTY MUTUAL INSURANCE COMPANY	56,927	1	0	0
LIBERTY NORTHWEST INSURANCE CORPORATION	871,981	0	0	0
LM GENERAL INSURANCE COMPANY	56,276,758	23	5	2.34
LM INSURANCE CORPORATION	1,525,969	1	0	0
LYNDON SOUTHERN INSURANCE COMPANY	33,209	0	0	0
MANUFACTURERS ALLIANCE INSURANCE COMPANY	548,578	0	0	0
MARKEL AMERICAN INSURANCE COMPANY	115,250	0	0	0
MARKEL INSURANCE COMPANY	365,779	0	0	0
MASSACHUSETTS BAY INSURANCE COMPANY	40,895	0	0	0
METROMILE INSURANCE COMPANY	8,066,160	9	1	3.26
METROPOLITAN CASUALTY INSURANCE COMPANY	34,934	0	0	0
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	12,639,251	3	1	2.08
METROPOLITAN GENERAL INSURANCE COMPANY	29,860	0	0	0
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	8,324,752	2	1	3.16
MID-CENTURY INSURANCE COMPANY	7,622,351	0	0	0
MIDDLESEX INSURANCE COMPANY	948	0	0	0
MIDVALE INDEMNITY COMPANY	37,209	0	0	0
MIDWEST FAMILY MUTUAL INSURANCE COMPANY	1,124,368	0	0	0

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MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	277,393	0	0	0
MITSUI SUMITOMO INSURANCE USA INC.	99,125	0	0	0
MONTEREY INSURANCE COMPANY	2,801	0	0	0
MOTORS INSURANCE CORPORATION	304,719	0	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	25,640,521	4	0	0
NATIONAL AMERICAN INSURANCE COMPANY	7,636	0	0	0
NATIONAL CASUALTY COMPANY	3,057,635	1	0	0
NATIONAL CONTINENTAL INSURANCE COMPANY	85,802	0	0	0
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	53,388	0	0	0
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	1,419,711	0	0	0
NATIONAL GENERAL ASSURANCE COMPANY	1,177,899	0	0	0
NATIONAL GENERAL INSURANCE COMPANY	129,987	0	0	0
NATIONAL GENERAL INSURANCE ONLINE, INC.	6,839,895	13	3	11.55
NATIONAL INDEMNITY COMPANY	18,737	0	0	0
NATIONAL INTERSTATE INSURANCE COMPANY	1,043,238	0	0	0
NATIONAL LIABILITY & FIRE INSURANCE COMPANY	4,887,506	2	1	5.39
NATIONAL SPECIALTY INSURANCE COMPANY	115,537	0	0	0
NATIONAL SURETY CORPORATION	425,466	0	0	0
NATIONAL TRANSPORTATION INSURANCE COMPANY RISK RETENTION GROUP, LLC	149,602	0	0	0
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURG	4,613,996	0	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	11,985,254	9	1	2.2
NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	6,953,192	3	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	6,606,163	4	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	4,595,183	7	0	0
NATIONWIDE MUTUAL INSURANCE COMPANY	23,493,858	2	0	0
NAVIGATORS INSURANCE COMPANY	786,769	0	0	0
NEW HAMPSHIRE INSURANCE COMPANY	276,060	0	0	0
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	1,269,874	0	0	0
NORTH AMERICAN ELITE INSURANCE COMPANY	319,429	0	0	0
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	3,569	0	0	0
NORTH PACIFIC INSURANCE COMPANY	6,535,210	0	0	0
NORTH RIVER INSURANCE COMPANY	325,785	0	0	0
NORTHLAND INSURANCE COMPANY	5,540,503	0	0	0
NOVA CASUALTY COMPANY	297,973	0	0	0
OBI NATIONAL INSURANCE COMPANY	1,005,190	0	0	0
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	623,873	0	0	0
OHIO CASUALTY INSURANCE COMPANY	4,001,714	0	0	0
OHIO SECURITY INSURANCE COMPANY	39,164,236	6	0	0
OLD REPUBLIC GENERAL INSURANCE CORPORATION	56,233	0	0	0
OLD REPUBLIC INSURANCE COMPANY	2,432,920	1	0	0
OMNI INSURANCE COMPANY	207,419	0	0	0
OIDA RISK RETENTION GROUP, INC.	115,923	0	0	0
OREGON AUTOMOBILE INSURANCE COMPANY	1,931,507	0	0	0
OREGON MUTUAL INSURANCE COMPANY	28,304,511	5	0	0
PACIFIC EMPLOYERS INSURANCE COMPANY	1,484	0	0	0
PACIFIC INDEMNITY COMPANY	2,165,533	0	0	0
PARATRANSIT INSURANCE COMPANY, A MUTUAL RISK RETENTION GROUP	1,169,059	0	0	0
PEAK PROPERTY AND CASUALTY INSURANCE CORPORATION	2,423	0	0	0
PEMCO MUTUAL INSURANCE COMPANY	44,475,512	10	1	0.59
PENN MILLERS INSURANCE COMPANY	1,607,378	0	0	0
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	570,939	0	0	0
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	669,552	0	0	0
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	37,665	0	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	127,632	0	0	0
PHILADELPHIA INDEMNITY INSURANCE COMPANY	9,268,894	1	0	0
PHOENIX INSURANCE COMPANY	1,654,374	0	0	0
PIONEER SPECIALTY INSURANCE COMPANY	2,459,237	0	0	0
PLAZA INSURANCE COMPANY	(140)	0	0	0
PRAETORIAN INSURANCE COMPANY	16,017	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	1,131,163	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	201,221,699	40	5	0.65
PROGRESSIVE NORTHERN INSURANCE COMPANY	8,951,127	3	1	2.94
PROGRESSIVE UNIVERSAL INSURANCE COMPANY	281,559,317	99	13	1.22
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	7,738,884	2	1	3.4
PROTECTIVE INSURANCE COMPANY	293,466	1	0	0
QBE INSURANCE CORPORATION	318,847	0	0	0
REGENT INSURANCE COMPANY	192,832	0	0	0
REPWEST INSURANCE COMPANY	8,641	0	0	0
RESPONSE INSURANCE COMPANY	124,250	0	0	0
RIVERPORT INSURANCE COMPANY	14,721	0	0	0
RLI INSURANCE COMPANY	962,158	0	0	0

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ROOT INSURANCE COMPANY	9,322,055	4	1	2.82
RURAL TRUST INSURANCE COMPANY	35,330	0	0	0
SAFECO INSURANCE COMPANY OF AMERICA	67,476	0	0	0
SAFECO INSURANCE COMPANY OF OREGON	194,796,220	48	5	0.68
SAFETY NATIONAL CASUALTY CORPORATION	410,070	1	0	0
SAGAMORE INSURANCE COMPANY	41,992	0	0	0
SCOTTSDALE INDEMNITY COMPANY	66,845	0	0	0
SECURITY NATIONAL INSURANCE COMPANY	264,665	0	0	0
SENECA INSURANCE COMPANY, INC.	39,452	0	0	0
SENTINEL INSURANCE COMPANY, LTD.	1,019,908	0	0	0
SENTRY INSURANCE A MUTUAL COMPANY	1,806,058	0	0	0
SENTRY SELECT INSURANCE COMPANY	5,642,171	0	0	0
SEQUOIA INSURANCE COMPANY	5,565	0	0	0
SOMPO AMERICA FIRE & MARINE INSURANCE COMPANY	1,584	0	0	0
SOMPO AMERICA INSURANCE COMPANY	245,344	0	0	0
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	12,493	0	0	0
STANDARD FIRE INSURANCE COMPANY (THE)	47,078,122	8	1	0.56
STAR INSURANCE COMPANY	12,770	0	0	0
STARNET INSURANCE COMPANY	302,928	0	0	0
STARR INDEMNITY & LIABILITY COMPANY	471,494	0	0	0
STARSTONE NATIONAL INSURANCE COMPANY	4,297	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	29,639,928	4	0	0
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	569,346,119	137	14	0.65
STATE NATIONAL INSURANCE COMPANY, INC.	7,681,545	1	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	1,956,794	2	1	13.45
SUBLIMITY INSURANCE COMPANY	15,096,995	3	0	0
SUTTER INSURANCE COMPANY	43,792	0	0	0
T.H.E. INSURANCE COMPANY	639,975	0	0	0
TEACHERS INSURANCE COMPANY	466,991	1	1	56.37
TECHNOLOGY INSURANCE COMPANY, INC.	129,622	1	0	0
TOKIO MARINE AMERICA INSURANCE COMPANY	795,247	0	0	0
TOPA INSURANCE COMPANY	14,022	0	0	0
TRANS PACIFIC INSURANCE COMPANY	5,433	0	0	0
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	525,450	0	0	0
TRANSPORTATION INSURANCE COMPANY	191,330	0	0	0
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2,373,810	1	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	2,522,419	1	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	4,223,800	3	1	6.23
TRAVELERS INDEMNITY COMPANY (THE)	3,079,689	0	0	0
TRAVELERS INDEMNITY COMPANY OF AMERICA	2,481,818	0	0	0
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT (THE)	3,534,897	3	1	7.45
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	4,933,950	2	1	5.34
TRI-STATE INSURANCE COMPANY OF MINNESOTA	11,805	0	0	0
TRUCK INSURANCE EXCHANGE	12,756,658	1	1	2.06
TRUMBULL INSURANCE COMPANY	2,544,553	0	0	0
TWIN CITY FIRE INSURANCE COMPANY	230,250	0	0	0
UNIGARD INSURANCE COMPANY	894,005	1	0	0
UNION INSURANCE COMPANY	1,071,973	0	0	0
UNITED FIRE & CASUALTY COMPANY	2,569,763	0	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	1,681,317	0	0	0
UNITED SERVICES AUTOMOBILE ASSOCIATION	45,799,126	10	0	0
UNITED STATES FIRE INSURANCE COMPANY	578,738	1	0	0
UNITRIN AUTO AND HOME INSURANCE COMPANY	14,353	0	0	0
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	78,191	1	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	2,817,951	3	1	9.34
USAA CASUALTY INSURANCE COMPANY	65,197,756	28	2	0.81
USAA GENERAL INDEMNITY COMPANY	53,142,146	21	5	2.48
VALLEY FORGE INSURANCE COMPANY	1,623,082	0	0	0
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	7,193,994	6	1	3.66
VANLINER INSURANCE COMPANY	347,158	0	0	0
VANTAPRO SPECIALTY INSURANCE COMPANY	116,925	0	0	0
VIGILANT INSURANCE COMPANY	28,636	0	0	0
VIKING INSURANCE COMPANY OF WISCONSIN	25,142,309	18	0	0
WATFORD INSURANCE COMPANY	88,716	0	0	0
WAUSAU BUSINESS INSURANCE COMPANY	1,505	0	0	0
WAUSAU UNDERWRITERS INSURANCE COMPANY	2,197	1	0	0
WAWANESA GENERAL INSURANCE COMPANY	7,344,865	6	2	7.17
WESCO INSURANCE COMPANY	2,100,692	1	0	0
WEST AMERICAN INSURANCE COMPANY	5,846,954	2	1	4.5
WESTERN NATIONAL ASSURANCE COMPANY	187,394	0	0	0
WESTERN NATIONAL MUTUAL INSURANCE COMPANY	7,714,160	1	1	3.41

Auto Companies	2019 Premium	Total Complaints	Confirmed Complaints	Complaint Index
WILSHIRE INSURANCE COMPANY	940,279	0	0	0
XL INSURANCE AMERICA, INC.	96,005	0	0	0
XL SPECIALTY INSURANCE COMPANY	88,288	0	0	0
ZURICH AMERICAN INSURANCE COMPANY	7,194,754	2	0	0
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	83,921	0	0	0