

Life Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
4 EVER LIFE INSURANCE COMPANY	23,720	0	0	0
5 STAR LIFE INSURANCE COMPANY	744,943	0	0	0
AAA LIFE INSURANCE COMPANY	6,952,460	0	0	0
ABILITY INSURANCE COMPANY	584	0	0	0
ACCORDIA LIFE AND ANNUITY COMPANY	2,198,046	5	4	72.72
AETNA LIFE INSURANCE COMPANY	412,879	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	9,276,788	2	0	0
ALLSTATE ASSURANCE COMPANY	2,818,379	0	0	0
ALLSTATE LIFE INSURANCE COMPANY	4,308,737	1	1	9.27
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	45,519	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	672	0	0	0
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	1,841,918	0	0	0
AMERICAN FAMILY LIFE INSURANCE COMPANY	7,160,980	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	3,611,146	0	0	0
AMERICAN FIDELITY LIFE INSURANCE COMPANY	25,835	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	21,317,073	9	2	3.75
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	1,790,245	1	0	0
AMERICAN HERITAGE LIFE INSURANCE COMPANY	414,796	0	0	0
AMERICAN INCOME LIFE INSURANCE COMPANY	11,236,631	2	1	3.56
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	3,311,454	4	1	12.07
AMERICAN NATIONAL INSURANCE COMPANY	4,061,242	2	0	0
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	5,396	0	0	0
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	473	0	0	0
AMERICAN PUBLIC LIFE INSURANCE COMPANY	1,035	0	0	0
AMERICAN REPUBLIC CORP INSURANCE COMPANY	391	0	0	0
AMERICAN REPUBLIC INSURANCE COMPANY	65,988	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	2,534,923	0	0	0
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	1,050,312	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	1,291,915	1	0	0
AMERITAS LIFE INSURANCE CORPORATION	4,352,305	1	0	0
AMICA LIFE INSURANCE COMPANY	965,379	0	0	0
ANTHEM LIFE INSURANCE COMPANY	35,811	0	0	0
ASSURED LIFE ASSOCIATION	45,179	1	0	0
ASSURITY LIFE INSURANCE COMPANY	746,854	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	1,254,896	2	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	40,886	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	2,646,903	16	14	211.37
AURORA NATIONAL LIFE ASSURANCE COMPANY	140,459	0	0	0
AUTO-OWNERS LIFE INSURANCE COMPANY	47,716	0	0	0
AXA EQUITABLE LIFE AND ANNUITY COMPANY	103,667	0	0	0
AXA EQUITABLE LIFE INSURANCE COMPANY	7,745,586	1	0	0
BALTIMORE LIFE INSURANCE COMPANY (THE)	210,623	0	0	0
BANKERS FIDELITY LIFE INSURANCE COMPANY	7,707	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	5,045,200	3	1	7.92
BANNER LIFE INSURANCE COMPANY	12,790,012	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	1,342,854	0	0	0
BERKLEY LIFE AND HEALTH INSURANCE COMPANY	1,057	0	0	0
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	111,552	0	0	0
BEST LIFE AND HEALTH INSURANCE COMPANY	16,287	0	0	0
BOSTON MUTUAL LIFE INSURANCE COMPANY	151,452	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	11,573,876	0	0	0
C. M. LIFE INSURANCE COMPANY	967,486	1	0	0
CANADA LIFE ASSURANCE COMPANY (THE)	344,497	1	0	0
CATHOLIC FINANCIAL LIFE	74,700	0	0	0
CATHOLIC ORDER OF FORESTERS	33,212	0	0	0
CENTRAL SECURITY LIFE INSURANCE COMPANY	13,596	0	0	0
CENTRAL STATES HEALTH & LIFE CO OF OMAHA	42,561	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	237,461	0	0	0
CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	1,659	0	0	0
CICA LIFE INSURANCE COMPANY OF AMERICA	3,316	0	0	0
CIGNA HEALTH AND LIFE INSURANCE COMPANY	81	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	1,890,656	0	0	0
CMFG LIFE INSURANCE COMPANY	5,218,438	1	0	0
COLONIAL LIFE & ACCIDENT INSURANCE COMPANY	1,757,143	0	0	0
COLONIAL PENN LIFE INSURANCE COMPANY	2,191,175	1	0	0
COLORADO BANKERS LIFE INSURANCE COMPANY	218,098	0	0	0
COLUMBIAN LIFE INSURANCE COMPANY	309,902	0	0	0
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	20,970	0	0	0
COLUMBUS LIFE INSURANCE COMPANY	1,165,326	0	0	0
COMBINED INSURANCE COMPANY OF AMERICA	579,351	0	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	564,975	0	0	0

Life Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
COMPANION LIFE INSURANCE COMPANY	77,137	0	0	0
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	1,279,888	0	0	0
CONSTITUTION LIFE INSURANCE COMPANY	54,264	0	0	0
CONTINENTAL AMERICAN INSURANCE COMPANY	35,569	0	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	108,179	0	0	0
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	32,551	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	1,381,063	0	0	0
COUNTRY LIFE INSURANCE COMPANY	22,000,827	0	0	0
CROATIAN FRATERNAL UNION OF AMERICA	5,451	0	0	0
CSI LIFE INSURANCE COMPANY	2,750	0	0	0
DEARBORN NATIONAL LIFE INSURANCE COMPANY	22,705	0	0	0
DELAWARE AMERICAN LIFE INSURANCE COMPANY	21,853	0	0	0
DELAWARE LIFE INSURANCE COMPANY	62,178	0	0	0
ELCO MUTUAL LIFE AND ANNUITY	3,989	0	0	0
ELIPS LIFE INSURANCE COMPANY	4,198	0	0	0
EMC NATIONAL LIFE COMPANY	149,154	0	0	0
EQUITABLE LIFE AND CASUALTY INSURANCE COMPANY	220,146	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	404,716	0	0	0
EVERENCE ASSOCIATION, INC.	47,324	0	0	0
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	11,440	0	0	0
FAMILY LIFE INSURANCE COMPANY	181,458	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	503,803	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	25,821,304	3	0	0
FEDERAL LIFE INSURANCE COMPANY	5,984	0	0	0
FEDERATED LIFE INSURANCE COMPANY	1,453,763	0	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	2,142,318	0	0	0
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	127,343	0	0	0
FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE COMPANY	1,401,409	1	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	111,054	0	0	0
FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	63,224	0	0	0
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	528	0	0	0
FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	979,685	0	0	0
FORESTERS LIFE INSURANCE AND ANNUITY COMPANY	2,812,346	1	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	4,799,369	1	0	0
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	6,865	0	0	0
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	77,140	0	0	0
GARDEN STATE LIFE INSURANCE COMPANY	176,168	0	0	0
GENERAL FIDELITY LIFE INSURANCE COMPANY	3,634	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	13,470,494	0	0	0
GENWORTH LIFE INSURANCE COMPANY	2,319,118	0	0	0
GERBER LIFE INSURANCE COMPANY	2,597,692	1	0	0
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	4,243,857	4	1	9.42
GOLDEN RULE INSURANCE COMPANY	104,328	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	123,716	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	183,984	0	0	0
GREAT AMERICAN LIFE INSURANCE COMPANY	172,697	1	0	0
GREAT SOUTHERN LIFE INSURANCE COMPANY	600,611	0	0	0
GREAT WESTERN INSURANCE COMPANY	6,562,919	0	0	0
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	6,574,014	0	0	0
GREAT-WEST LIFE ASSURANCE COMPANY (THE)	420,287	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	54,320	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	9,015	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	133,795	0	0	0
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA (THE)	36,517,378	1	0	0
GUGGENHEIM LIFE AND ANNUITY COMPANY	3,840	0	0	0
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	15,051,660	1	0	0
HCC LIFE INSURANCE COMPANY	305,494	2	0	0
HEALTH NET LIFE INSURANCE COMPANY	2,725	0	0	0
HOMESTEADERS LIFE COMPANY	1,599,878	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	989,164	1	1	40.4
IA AMERICAN LIFE INSURANCE COMPANY	121,933	0	0	0
IDEALIFE INSURANCE COMPANY	7,945	0	0	0
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	268,796	0	0	0
INDEPENDENT ORDER OF FORESTERS	6,288,730	0	0	0
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	1,345	1	1	29711.87
INDUSTRIAL ALLIANCE INSURANCE AND FINANCIAL SERVICES, INC.	35,740	0	0	0
INTEGRITY LIFE INSURANCE COMPANY	6,167	0	0	0
INTRAMERICA LIFE INSURANCE COMPANY	681	0	0	0
INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA	42,804	0	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	7,038,617	2	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	45,946	0	0	0

Life Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
JOHN ALDEN LIFE INSURANCE COMPANY	52,030	1	0	0
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	5,155	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	39,954,749	3	0	0
KANSAS CITY LIFE INSURANCE COMPANY	2,960,948	0	0	0
KNIGHTS OF COLUMBUS	5,965,850	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	2,987,063	0	0	0
LANDMARK LIFE INSURANCE COMPANY	835	0	0	0
LANGHORNE REINSURANCE (ARIZONA) LTD	(86)	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	52,919	0	0	0
LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	6,945,664	1	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	584,808	0	0	0
LIFE INSURANCE COMPANY OF NORTH AMERICA	13,072,309	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	5,371,353	0	0	0
LIFE OF THE SOUTH INSURANCE COMPANY	99,785	0	0	0
LIFEMAP ASSURANCE COMPANY	9,580,420	0	0	0
LIFESECURE INSURANCE COMPANY	9,198	0	0	0
LIFESHIELD NATIONAL INSURANCE CO.	13,538	0	0	0
LIFEWISE ASSURANCE COMPANY	548	0	0	0
LINCOLN BENEFIT LIFE COMPANY	13,651,470	2	1	2.93
LINCOLN HERITAGE LIFE INSURANCE COMPANY	3,485,628	2	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	111,853	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	54,484,685	0	0	0
LONGEVITY INSURANCE COMPANY	3,903	0	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	31,611	0	0	0
LUMICO LIFE INSURANCE COMPANY	186,480	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	89,752	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	50,781	0	0	0
MANHATTAN NATIONAL LIFE INSURANCE COMPANY	93,559	0	0	0
MANHATTANLIFE ASSURANCE COMPANY OF AMERICA	16,204	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	34,579,211	0	0	0
MEDICO INSURANCE COMPANY	21,128	0	0	0
MEDICO LIFE AND HEALTH INSURANCE COMPANY	2,338	0	0	0
MEMBERS LIFE INSURANCE COMPANY	5,210	0	0	0
MERIT LIFE INSURANCE COMPANY	(166,456)	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	40,563,403	0	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	10,929,382	0	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	100,716	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	16,119,437	0	0	0
MIDWESTERN UNITED LIFE INSURANCE COMPANY	9,913	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	43,258,949	2	0	0
MML BAY STATE LIFE INSURANCE COMPANY	337,921	0	0	0
MODERN WOODMEN OF AMERICA	726,436	0	0	0
MONARCH LIFE INSURANCE COMPANY	5,497	0	0	0
MONY LIFE INSURANCE COMPANY	2,776,957	1	0	0
MONY LIFE INSURANCE COMPANY OF AMERICA	4,168,329	0	0	0
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	34,191	0	0	0
MUTUAL TRUST LIFE INSURANCE COMPANY, A PAN-AMERICAN LIFE INSURANCE GROUP STOC	2,404,811	0	0	0
NASSAU LIFE AND ANNUITY COMPANY	109,406	0	0	0
NASSAU LIFE INSURANCE COMPANY	1,752,383	0	0	0
NATIONAL BENEFIT LIFE INSURANCE COMPANY	74,295	0	0	0
NATIONAL CATHOLIC SOCIETY OF FORESTERS	103,377	0	0	0
NATIONAL FARMERS UNION LIFE INSURANCE COMPANY	5,514	0	0	0
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	1,131	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	3,776,859	0	0	0
NATIONAL HEALTH INSURANCE COMPANY	522	0	0	0
NATIONAL LIFE INSURANCE COMPANY	2,740,795	2	0	0
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	250	0	0	0
NATIONAL WESTERN LIFE INSURANCE COMPANY	279,219	0	0	0
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	12,825,746	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	6,112,871	1	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	829,223	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	12,479,247	0	0	0
NEW YORK LIFE INSURANCE COMPANY	53,081,388	1	0	0
NIPPON LIFE INSURANCE COMPANY OF AMERICA	34	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	11,312,995	2	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	98,324,866	2	0	0
NYLIFE INSURANCE COMPANY OF ARIZONA	332,964	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	139,871	0	0	0
OHIO NATIONAL LIFE ASSURANCE CORPORATION	6,015,776	1	0	0
OHIO NATIONAL LIFE INSURANCE COMPANY (THE)	3,752,325	0	0	0
OHIO STATE LIFE INSURANCE COMPANY	164,368	0	0	0

Life Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
OLD AMERICAN INSURANCE COMPANY	2,105,798	1	0	0
OLD REPUBLIC LIFE INSURANCE COMPANY	139,456	0	0	0
OPTUM INSURANCE OF OHIO, INC.	3,659	0	0	0
OXFORD LIFE INSURANCE COMPANY	132,665	0	0	0
PACIFIC GUARDIAN LIFE INSURANCE COMPANY, LIMITED	237,670	0	0	0
PACIFIC LIFE INSURANCE COMPANY	37,550,989	0	0	0
PAN-AMERICAN ASSURANCE COMPANY	47,694	0	0	0
PAN-AMERICAN LIFE INSURANCE COMPANY	21,925	0	0	0
PARK AVENUE LIFE INSURANCE COMPANY	1,046	0	0	0
PAUL REVERE LIFE INSURANCE COMPANY	8,038	0	0	0
PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	190,468	0	0	0
PENN INSURANCE AND ANNUITY COMPANY (THE)	3,205,550	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	7,535,568	0	0	0
PHL VARIABLE INSURANCE COMPANY	1,282,295	0	0	0
PHYSICIANS LIFE INSURANCE COMPANY	1,573,906	1	0	0
PIONEER AMERICAN INSURANCE COMPANY	198,427	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	599,036	0	0	0
PIONEER SECURITY LIFE INSURANCE COMPANY	104,639	0	0	0
PLATEAU INSURANCE COMPANY	203,658	0	0	0
POLISH NATIONAL ALLIANCE OF THE UNITED STATES	774	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	15,031,842	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	7,817,421	1	0	0
PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	7,114,363	0	0	0
PROFESSIONAL INSURANCE COMPANY	416	0	0	0
PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	22,726	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	14,351,014	3	0	0
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	22,095	0	0	0
PROVIDENT LIFE & ACCIDENT INSURANCE COMPANY	1,519,769	2	1	26.3
PRUCO LIFE INSURANCE COMPANY	28,751,114	0	0	0
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	27,590	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	25,108,253	7	1	1.59
PURITAN LIFE INSURANCE COMPANY OF AMERICA	36,721	0	0	0
PYRAMID LIFE INSURANCE COMPANY	79,223	1	0	0
RELIABLE LIFE INSURANCE COMPANY (THE)	2,324	0	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	3,809,628	1	0	0
RELIASTAR LIFE INSURANCE COMPANY	11,971,616	2	0	0
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	91,932	0	0	0
RESERVE NATIONAL INSURANCE COMPANY	83,681	1	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	14,177,553	0	0	0
ROYAL NEIGHBORS OF AMERICA	807,504	0	0	0
RX LIFE INSURANCE COMPANY	32,278	0	0	0
S.USA LIFE INSURANCE COMPANY, INC.	179,017	0	0	0
SAGICOR LIFE INSURANCE COMPANY	140,645	1	0	0
SAVINGS BANK MUTUAL LIFE INSURANCE COMPANY OF MASSACHUSETTS (THE)	1,270,240	0	0	0
SECURIAN LIFE INSURANCE COMPANY	17,579,399	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	110,647	0	0	0
SECURITY LIFE OF DENVER INSURANCE COMPANY	5,556,359	0	0	0
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	166,291	0	0	0
SECURITY NATIONAL LIFE INSURANCE COMPANY	37,402	0	0	0
SENIOR LIFE INSURANCE COMPANY	101,534	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	190,183	0	0	0
SENTRY LIFE INSURANCE COMPANY	285,418	0	0	0
SETTLERS LIFE INSURANCE COMPANY	6,045	0	0	0
SHENANDOAH LIFE INSURANCE COMPANY	13,213	0	0	0
SONS OF NORWAY	116,253	0	0	0
STANDARD INSURANCE COMPANY	46,156,766	4	1	0.87
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	72,557	0	0	0
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	49	0	0	0
STARMOUNT LIFE INSURANCE COMPANY	28,436	0	0	0
STATE FARM LIFE INSURANCE COMPANY	60,752,086	2	0	0
STATE LIFE INSURANCE COMPANY (THE)	4,446,931	0	0	0
STATE MUTUAL INSURANCE COMPANY	20,413	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	8,586	0	0	0
STERLING LIFE INSURANCE COMPANY	34,043	0	0	0
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	200,270	0	0	0
SUN LIFE ASSURANCE COMPANY OF CANADA	5,321,929	0	0	0
SUNSET LIFE INSURANCE COMPANY OF AMERICA	397,889	0	0	0
SURETY LIFE INSURANCE COMPANY	515,077	1	0	0
SYMETRA LIFE INSURANCE COMPANY	9,493,341	2	0	0
SYMETRA NATIONAL LIFE INSURANCE COMPANY	9,812	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	6,090,468	1	0	0

Life Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	530,776	2	1	75.29
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	1,866,492	0	0	0
TEXAS LIFE INSURANCE COMPANY	1,892,122	1	0	0
THRIVENT FINANCIAL FOR LUTHERANS	15,629,471	2	0	0
THRIVENT LIFE INSURANCE COMPANY	46,733	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	6,225,450	0	0	0
TIME INSURANCE COMPANY II	407,737	0	0	0
TRANS WORLD ASSURANCE COMPANY	77,986	0	0	0
TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	62,020	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	58,509	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	16,594,245	1	0	0
TRANSAMERICA PREMIER LIFE INSURANCE COMPANY	11,931,460	0	0	0
TRUSTMARK INSURANCE COMPANY	256,541	0	0	0
TRUSTMARK LIFE INSURANCE COMPANY	1,501	0	0	0
U.S. FINANCIAL LIFE INSURANCE COMPANY	1,027,557	0	0	0
UNICARE LIFE & HEALTH INSURANCE COMPANY	90	0	0	0
UNIFIED LIFE INSURANCE COMPANY	10,782	0	0	0
UNION FIDELITY LIFE INSURANCE COMPANY	53,789	0	0	0
UNION LABOR LIFE INSURANCE COMPANY	805,739	0	0	0
UNION SECURITY INSURANCE COMPANY	1,213,479	0	0	0
UNITED AMERICAN INSURANCE COMPANY	110,231	1	1	362.53
UNITED COMMERCIAL TRAVELERS OF AMERICA(THE ORDER OF)	16,293	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	46,653	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	892,630	0	0	0
UNITED HOME LIFE INSURANCE COMPANY	422,010	1	0	0
UNITED INSURANCE COMPANY OF AMERICA	5,771	1	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	18,717,645	4	0	0
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	5,588	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	6,220	0	0	0
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK (THE)	(683,451)	0	0	0
UNITED WORLD LIFE INSURANCE COMPANY	8,356	0	0	0
UNITEDHEALTHCARE INSURANCE COMPANY	548,708	0	0	0
UNITY FINANCIAL LIFE INSURANCE COMPANY	49,675	0	0	0
UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	6,663	0	0	0
UNUM INSURANCE COMPANY	629	0	0	0
UNUM LIFE INSURANCE COMPANY OF AMERICA	18,421,693	0	0	0
USAA LIFE INSURANCE COMPANY	11,786,840	0	0	0
USABLE LIFE DBA USABLE LIFE INSURANCE COMPANY	375,422	1	0	0
VANTIS LIFE INSURANCE COMPANY	66,573	0	0	0
VOYA INSURANCE AND ANNUITY COMPANY	465,495	0	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	444,375	1	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	223,070	1	0	0
WEST COAST LIFE INSURANCE COMPANY	6,574,725	1	0	0
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY (THE)	113,400	0	0	0
WESTERN FRATERNAL LIFE ASSOCIATION	15,639	0	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	363	0	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	363,703	0	0	0
WILCAC LIFE INSURANCE COMPANY	56,736	0	0	0
WILCO LIFE INSURANCE COMPANY	862,152	0	0	0
WILLIAM PENN LIFE INSURANCE COMPANY OF NEW YORK	57,593	0	0	0
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	45,784	0	0	0
WOMAN'S LIFE INSURANCE SOCIETY	2,748	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	178,419	1	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	593,118	0	0	0