

Homeowner Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
AEGIS SECURITY INSURANCE COMPANY	15,601	0	0	0
AFFILIATED FM INSURANCE COMPANY	6,607	0	0	0
AIG PROPERTY CASUALTY COMPANY	1,648,015	0	0	0
ALLSTATE INDEMNITY COMPANY	12,632,416	5	0	0
ALLSTATE INSURANCE COMPANY	12,403,555	1	0	0
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	12,618,609	3	0	0
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	20,463,911	4	1	2.73
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	97,530	0	0	0
AMCO INSURANCE COMPANY	1,859,220	0	0	0
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	6,729,235	6	1	8.29
AMERICAN COMMERCE INSURANCE COMPANY	3,986,123	2	0	0
AMERICAN FAMILY HOME INSURANCE COMPANY	631,446	0	0	0
AMERICAN FAMILY INSURANCE COMPANY	2,859,016	2	0	0
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	20,820,592	7	0	0
AMERICAN MODERN HOME INSURANCE COMPANY	1,107,021	0	0	0
AMERICAN MODERN SELECT INSURANCE COMPANY	2,961,635	2	1	18.83
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	12,110	0	0	0
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	2,154,471	0	0	0
AMERICAN RELIABLE INSURANCE COMPANY	934,532	1	1	59.67
AMERICAN SECURITY INSURANCE COMPANY	13,548	0	0	0
AMERICAN STRATEGIC INSURANCE CORP.	8,144,350	3	0	0
AMICA MUTUAL INSURANCE COMPANY	8,493,573	1	0	0
ARMED FORCES INSURANCE EXCHANGE	227,906	1	0	0
ASPEN AMERICAN INSURANCE COMPANY	6,355	0	0	0
AUSTIN MUTUAL INSURANCE COMPANY	626,759	0	0	0
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	1,156,927	1	0	0
BANKERS STANDARD INSURANCE COMPANY	2,946,355	0	0	0
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	3,348,452	3	0	0
CENTURY-NATIONAL INSURANCE COMPANY	472,055	0	0	0
CINCINNATI INSURANCE COMPANY (THE)	2,529,157	0	0	0
COMMERCE WEST INSURANCE COMPANY	3,330,232	1	0	0
COUNTRY CASUALTY INSURANCE COMPANY	11,846	0	0	0
COUNTRY MUTUAL INSURANCE COMPANY	43,319,514	6	0	0
COUNTRY PREFERRED INSURANCE COMPANY	208,764	0	0	0
CRESTBROOK INSURANCE COMPANY	1,038,302	0	0	0
CSAA FIRE & CASUALTY INSURANCE COMPANY	3,597,589	5	2	31
CSAA GENERAL INSURANCE COMPANY	1,056,778	0	0	0
DEPOSITORS INSURANCE COMPANY	3,458,172	1	0	0
EAGLE WEST INSURANCE COMPANY	1,441,426	0	0	0
ECONOMY FIRE & CASUALTY COMPANY	6,969	0	0	0
ECONOMY PREMIER ASSURANCE COMPANY	1,214,911	0	0	0
ELECTRIC INSURANCE COMPANY	72,771	0	0	0
ENCOMPASS INDEMNITY COMPANY	866,144	1	0	0
ENCOMPASS INSURANCE COMPANY OF AMERICA	117,202	0	0	0
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	6,311,400	0	0	0
ESURANCE INSURANCE COMPANY	266,153	0	0	0
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	1,140,871	1	0	0
FARMERS INSURANCE COMPANY OF OREGON	37,074,873	7	1	1.5
FARMERS INSURANCE EXCHANGE	52,369,362	9	1	1.06
FEDERAL INSURANCE COMPANY	4,624,632	0	0	0
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	33,443	0	0	0
FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	2,016,132	0	0	0
FIRST LIBERTY INSURANCE CORPORATION (THE)	72,690	0	0	0
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	39,616,835	7	0	0
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	4,533,507	1	0	0
FOREMOST SIGNATURE INSURANCE COMPANY	(384)	0	0	0
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	7,096,571	2	1	7.86
GRANGE INSURANCE ASSOCIATION	2,562,617	2	0	0
GREAT NORTHERN INSURANCE COMPANY	746,209	1	1	74.73
GREAT NORTHWEST INSURANCE COMPANY	178	0	0	0
HARTFORD ACCIDENT AND INDEMNITY COMPANY	214,383	0	0	0
HARTFORD CASUALTY INSURANCE COMPANY	216,088	0	0	0
HARTFORD FIRE INSURANCE COMPANY	67,083	0	0	0
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,916,253	2	0	0
HARTFORD UNDERWRITERS INSURANCE COMPANY	397,152	1	0	0
HOMESITE INSURANCE COMPANY OF THE MIDWEST	17,004,673	8	0	0
HORACE MANN INSURANCE COMPANY	781,075	1	0	0
IDS PROPERTY CASUALTY INSURANCE COMPANY	6,567,560	4	0	0
INTEGON NATIONAL INSURANCE COMPANY	3,627	0	0	0
LEMONADE INSURANCE COMPANY	123,519	0	0	0
LIBERTY INSURANCE CORPORATION	20,464,618	10	0	0

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LIBERTY MUTUAL FIRE INSURANCE COMPANY	6,022,553	3	0	0
LIBERTY MUTUAL INSURANCE COMPANY	15,694	0	0	0
LM INSURANCE CORPORATION	2,695,262	3	0	0
MARKEL AMERICAN INSURANCE COMPANY	200,109	0	0	0
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	2,690,856	1	1	20.72
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	7,833,413	1	0	0
MUTUAL OF ENUMCLAW INSURANCE COMPANY	8,845,626	2	0	0
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	3,228,270	2	0	0
NATIONWIDE GENERAL INSURANCE COMPANY	907,736	0	0	0
NATIONWIDE INSURANCE COMPANY OF AMERICA	4,563,615	4	0	0
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	1,372,621	0	0	0
OREGON MUTUAL INSURANCE COMPANY	9,686,017	3	0	0
PACIFIC INDEMNITY COMPANY	3,387,426	0	0	0
PACIFIC SPECIALTY INSURANCE COMPANY	20,280	0	0	0
PEMCO MUTUAL INSURANCE COMPANY	8,680,363	3	0	0
PHARMACISTS MUTUAL INSURANCE COMPANY	25,053	0	0	0
PRAETORIAN INSURANCE COMPANY	395,978	0	0	0
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	1,128,612	0	0	0
PROGRESSIVE CLASSIC INSURANCE COMPANY	356,226	0	0	0
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	5,948,511	2	0	0
QBE INSURANCE CORPORATION	1,224,862	1	0	0
SAFECO INSURANCE COMPANY OF OREGON	79,040,509	22	0	0
SENTINEL INSURANCE COMPANY, LTD.	265,563	1	0	0
SPINNAKER INSURANCE COMPANY	176,654	0	0	0
STANDARD FIRE INSURANCE COMPANY (THE)	785,687	0	0	0
STANDARD GUARANTY INSURANCE COMPANY	2,117	0	0	0
STATE FARM FIRE AND CASUALTY COMPANY	187,891,322	37	1	0.3
STATE NATIONAL INSURANCE COMPANY, INC.	106,891	1	0	0
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	2,665,870	4	0	0
SUBLIMITY INSURANCE COMPANY	7,281,820	3	1	7.66
SUTTER INSURANCE COMPANY	172,494	0	0	0
TEACHERS INSURANCE COMPANY	774,188	1	0	0
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,763,933	0	0	0
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	16,443,996	7	1	3.39
TRAVELERS INDEMNITY COMPANY OF AMERICA	670,922	1	0	0
TRAVELERS PERSONAL INSURANCE COMPANY	3,230,389	1	0	0
TRUMBULL INSURANCE COMPANY	4,577,934	4	1	12.18
TWIN CITY FIRE INSURANCE COMPANY	307,235	0	0	0
UNIGARD INSURANCE COMPANY	1,612,875	1	0	0
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	4,933,918	1	0	0
UNITED SERVICES AUTOMOBILE ASSOCIATION	19,733,346	1	0	0
UNITRIN AUTO AND HOME INSURANCE COMPANY	6,222	0	0	0
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	15,021	0	0	0
UNITRIN SAFEGUARD INSURANCE COMPANY	232,536	0	0	0
USAA CASUALTY INSURANCE COMPANY	20,758,565	3	0	0
USAA GENERAL INDEMNITY COMPANY	11,895,615	5	0	0
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	3,977,868	1	0	0
WAWANESA GENERAL INSURANCE COMPANY	53,688	0	0	0