

Annuity Companies	2018 Premium	Total Complaints	Confirmed Complaints	Complaint Index
AAA LIFE INSURANCE COMPANY	650,000	0	0	0
AETNA LIFE INSURANCE COMPANY	(28,432)	0	0	0
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	99,076,067	1	0	0
ALLSTATE LIFE INSURANCE COMPANY	177,627	2	0	0
AMERICAN BANKERS LIFE ASSURANCE CO OF FLORIDA	120	0	0	0
AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	26,474,161	0	0	0
AMERICAN FAMILY LIFE INSURANCE COMPANY	62,039	0	0	0
AMERICAN FIDELITY ASSURANCE COMPANY	13,700,528	0	0	0
AMERICAN FIDELITY LIFE INSURANCE COMPANY	1,130	0	0	0
AMERICAN GENERAL LIFE INSURANCE COMPANY	84,269,386	5	2	5.83
AMERICAN HERITAGE LIFE INSURANCE COMPANY	75	0	0	0
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	10,130	0	0	0
AMERICAN NATIONAL INSURANCE COMPANY	9,175,421	0	0	0
AMERICAN UNITED LIFE INSURANCE COMPANY	65,555,772	1	1	3.75
AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	12,070	0	0	0
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	405,330	0	0	0
AMERITAS LIFE INSURANCE CORPORATION	9,734,614	0	0	0
AMICA LIFE INSURANCE COMPANY	9,100	0	0	0
ANNUITY INVESTORS LIFE INSURANCE COMPANY	689,491	0	0	0
ASSURED LIFE ASSOCIATION	21,993	0	0	0
ASSURITY LIFE INSURANCE COMPANY	514,641	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	22,800	0	0	0
ATHENE ANNUITY & LIFE ASSURANCE COMPANY OF NEW YORK	2,920	0	0	0
ATHENE ANNUITY AND LIFE COMPANY	62,047,851	2	1	3.96
ATLANTIC COAST LIFE INSURANCE COMPANY	1,949,450	0	0	0
AXA EQUITABLE LIFE INSURANCE COMPANY	105,989,838	0	0	0
BANKERS LIFE AND CASUALTY COMPANY	17,227,112	2	2	28.53
BANNER LIFE INSURANCE COMPANY	3,223,395	0	0	0
BENEFICIAL LIFE INSURANCE COMPANY	89,762	0	0	0
BRIGHTHOUSE LIFE INSURANCE COMPANY	19,483,048	1	1	12.61
C. M. LIFE INSURANCE COMPANY	4,311,840	0	0	0
CATHOLIC FINANCIAL LIFE	18,000	0	0	0
CATHOLIC ORDER OF FORESTERS	121,562	0	0	0
CHESAPEAKE LIFE INSURANCE COMPANY (THE)	4,801	0	0	0
CINCINNATI LIFE INSURANCE COMPANY (THE)	17,032	0	0	0
CMFG LIFE INSURANCE COMPANY	3,384,820	0	0	0
COLORADO BANKERS LIFE INSURANCE COMPANY	10,788,374	0	0	0
COLUMBUS LIFE INSURANCE COMPANY	85,000	0	0	0
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	253,978	1	0	0
CONTINENTAL GENERAL INSURANCE COMPANY	1,226	0	0	0
COUNTRY INVESTORS LIFE ASSURANCE COMPANY	3,865,339	0	0	0
COUNTRY LIFE INSURANCE COMPANY	600	0	0	0
DELAWARE LIFE INSURANCE COMPANY	69,437,942	0	0	0
EAGLE LIFE INSURANCE COMPANY	1,182,717	0	0	0
ELCO MUTUAL LIFE AND ANNUITY	100,000	0	0	0
EMC NATIONAL LIFE COMPANY	1,200	0	0	0
EQUITABLE LIFE AND CASUALTY INSURANCE COMPANY	1,013,119	0	0	0
EQUITRUST LIFE INSURANCE COMPANY	7,848,429	2	0	0
EVERENCE ASSOCIATION, INC.	140,320	0	0	0
FARM BUREAU LIFE INSURANCE COMPANY	8,359	0	0	0
FARMERS NEW WORLD LIFE INSURANCE COMPANY	844,923	1	0	0
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	15,591,728	1	1	15.76
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	8,646,597	0	0	0
FIDELITY SECURITY LIFE INSURANCE COMPANY	9,574	0	0	0
FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE UNITED STATES OF AMERICA	15,200	0	0	0
FORESTERS LIFE INSURANCE AND ANNUITY COMPANY	2,135,170	0	0	0
FORETHOUGHT LIFE INSURANCE COMPANY	104,213,543	0	0	0
FUNERAL DIRECTORS LIFE INSURANCE COMPANY	283,644	0	0	0
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	42,280	2	0	0
GOLDEN RULE INSURANCE COMPANY	3,669	0	0	0
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	698	0	0	0
GPM HEALTH AND LIFE INSURANCE COMPANY	366,627	0	0	0
GREAT AMERICAN LIFE INSURANCE COMPANY	44,287,649	1	1	5.55
GREAT SOUTHERN LIFE INSURANCE COMPANY	2,343	0	0	0
GREAT WESTERN INSURANCE COMPANY	214,694	0	0	0
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	64,222,985	0	0	0
GUARANTEE TRUST LIFE INSURANCE COMPANY	243	0	0	0
GUARANTY INCOME LIFE INSURANCE COMPANY	6,739,450	0	0	0
GUARDIAN INSURANCE & ANNUITY COMPANY, INC. (THE)	8,551,866	0	0	0
GUGGENHEIM LIFE AND ANNUITY COMPANY	13,254,387	0	0	0
HCC LIFE INSURANCE COMPANY	98,823	0	0	0

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HOMESTEADERS LIFE COMPANY	27,208	0	0	0
HORACE MANN LIFE INSURANCE COMPANY	4,536,391	0	0	0
IDEALIFE INSURANCE COMPANY	52	0	0	0
INDEPENDENT ORDER OF FORESTERS	2,500	0	0	0
INTEGRITY LIFE INSURANCE COMPANY	7,477,143	0	0	0
JACKSON NATIONAL LIFE INSURANCE COMPANY	156,437,746	1	0	0
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	11,069,095	0	0	0
JOHN ALDEN LIFE INSURANCE COMPANY	5,800	0	0	0
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	2,719,818	0	0	0
KANSAS CITY LIFE INSURANCE COMPANY	7,180,155	0	0	0
LAFAYETTE LIFE INSURANCE COMPANY (THE)	926,936	0	0	0
LIBERTY BANKERS LIFE INSURANCE COMPANY	1,476,152	0	0	0
LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	421,716	0	0	0
LIBERTY NATIONAL LIFE INSURANCE COMPANY	2,081	0	0	0
LIFE INSURANCE COMPANY OF THE SOUTHWEST	697,936	0	0	0
LIFESECURE INSURANCE COMPANY	186	0	0	0
LINCOLN BENEFIT LIFE COMPANY	2,839,355	0	0	0
LINCOLN HERITAGE LIFE INSURANCE COMPANY	170	0	0	0
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	65,629	0	0	0
LINCOLN NATIONAL LIFE INSURANCE COMPANY (THE)	142,849,676	0	0	0
LOMBARD INTERNATIONAL LIFE ASSURANCE COMPANY	83	0	0	0
LOYAL AMERICAN LIFE INSURANCE COMPANY	54	0	0	0
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	29,181	0	0	0
MANHATTAN LIFE INSURANCE COMPANY (THE)	195,346	0	0	0
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	47,212,004	0	0	0
METROPOLITAN LIFE INSURANCE COMPANY	69,687,384	1	0	0
METROPOLITAN TOWER LIFE INSURANCE COMPANY	(29,032)	0	0	0
MIDLAND NATIONAL LIFE INSURANCE COMPANY	10,125,587	1	0	0
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	194	0	0	0
MINNESOTA LIFE INSURANCE COMPANY	8,095,261	0	0	0
MODERN WOODMEN OF AMERICA	899,972	0	0	0
MONY LIFE INSURANCE COMPANY OF AMERICA	128,056	0	0	0
NASSAU LIFE INSURANCE COMPANY	495,516	1	0	0
NATIONAL CATHOLIC SOCIETY OF FORESTERS	50,323	0	0	0
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	324,393	0	0	0
NATIONAL LIFE INSURANCE COMPANY	124,798	0	0	0
NATIONAL WESTERN LIFE INSURANCE COMPANY	841,881	0	0	0
NATIONWIDE LIFE INSURANCE COMPANY	5,958,694	0	0	0
NEW ENGLAND LIFE INSURANCE COMPANY	23,629	0	0	0
NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	112,066,173	2	1	2.19
NEW YORK LIFE INSURANCE COMPANY	2,052,186	0	0	0
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	12,106,255	0	0	0
NORTHWESTERN MUTUAL LIFE INSURANCE CO	22,615,735	0	0	0
OCCIDENTAL LIFE INSURANCE COMPANY OF NORTH CAROLINA	37,526	0	0	0
OHIO NATIONAL LIFE INSURANCE COMPANY (THE)	13,258,541	0	0	0
OXFORD LIFE INSURANCE COMPANY	13,479,686	0	0	0
PACIFIC LIFE INSURANCE COMPANY	86,100,166	0	0	0
PENN MUTUAL LIFE INSURANCE COMPANY	1,801,372	0	0	0
PHL VARIABLE INSURANCE COMPANY	2,896,108	0	0	0
PIONEER AMERICAN INSURANCE COMPANY	302	0	0	0
PIONEER MUTUAL LIFE INSURANCE COMPANY	30,101	0	0	0
PRIMERICA LIFE INSURANCE COMPANY	1,087	0	0	0
PRINCIPAL LIFE INSURANCE COMPANY	47,626,512	0	0	0
PROTECTIVE LIFE INSURANCE COMPANY	24,891,987	0	0	0
PRUCO LIFE INSURANCE COMPANY	67,234,756	1	1	3.65
PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	1,385,308	0	0	0
PRUDENTIAL INSURANCE COMPANY OF AMERICA	167,661,897	1	0	0
RELIANCE STANDARD LIFE INSURANCE COMPANY	7,908,690	0	0	0
RELIASTAR LIFE INSURANCE COMPANY	3,552,610	0	0	0
RIVERSOURCE LIFE INSURANCE COMPANY	50,050,915	1	0	0
ROYAL NEIGHBORS OF AMERICA	1,249,971	0	0	0
SAGICOR LIFE INSURANCE COMPANY	2,804,578	0	0	0
SECURIAN LIFE INSURANCE COMPANY	5,541,036	0	0	0
SECURITY BENEFIT LIFE INSURANCE COMPANY	29,073,194	0	0	0
SECURITY NATIONAL LIFE INSURANCE COMPANY	2,627	0	0	0
SENTINEL SECURITY LIFE INSURANCE COMPANY	3,935,423	0	0	0
SENTRY LIFE INSURANCE COMPANY	17,450,955	0	0	0
SONS OF NORWAY	303,256	0	0	0
STANDARD INSURANCE COMPANY	23,708,286	0	0	0
STATE FARM LIFE INSURANCE COMPANY	5,360,247	0	0	0
STATE LIFE INSURANCE COMPANY (THE)	3,472,047	0	0	0

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STATE MUTUAL INSURANCE COMPANY	340	0	0	0
STERLING INVESTORS LIFE INSURANCE COMPANY	2,000	0	0	0
SUNSET LIFE INSURANCE COMPANY OF AMERICA	377,511	0	0	0
SYMETRA LIFE INSURANCE COMPANY	51,101,076	0	0	0
TALCOTT RESOLUTION LIFE AND ANNUITY INSURANCE COMPANY	2,765,496	1	0	0
TALCOTT RESOLUTION LIFE INSURANCE COMPANY	3,129,579	0	0	0
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	111,770,497	0	0	0
THRIVENT FINANCIAL FOR LUTHERANS	28,895,273	0	0	0
THRIVENT LIFE INSURANCE COMPANY	1,481,824	0	0	0
TIAA-CREF LIFE INSURANCE COMPANY	1,216,289	0	0	0
TRANS WORLD ASSURANCE COMPANY	1,920	0	0	0
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	12,830	0	0	0
TRANSAMERICA LIFE INSURANCE COMPANY	11,967,362	0	0	0
TRANSAMERICA PREMIER LIFE INSURANCE COMPANY	13,905,581	0	0	0
UNIFIED LIFE INSURANCE COMPANY	412	0	0	0
UNION FIDELITY LIFE INSURANCE COMPANY	9	0	0	0
UNION LABOR LIFE INSURANCE COMPANY	2,500	0	0	0
UNION SECURITY INSURANCE COMPANY	283,582	0	0	0
UNITED AMERICAN INSURANCE COMPANY	327,645	0	0	0
UNITED FIDELITY LIFE INSURANCE COMPANY	2,585	0	0	0
UNITED HERITAGE LIFE INSURANCE COMPANY	2,629,208	0	0	0
UNITED OF OMAHA LIFE INSURANCE COMPANY	9,926,839	0	0	0
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	48,291	0	0	0
UNUM LIFE INSURANCE COMPANY OF AMERICA	11,250	0	0	0
USAA LIFE INSURANCE COMPANY	10,332,772	0	0	0
VANTIS LIFE INSURANCE COMPANY	62,359	0	0	0
VARIABLE ANNUITY LIFE INSURANCE COMPANY	109,201,687	1	0	0
VOYA INSURANCE AND ANNUITY COMPANY	3,573,196	0	0	0
VOYA RETIREMENT INSURANCE AND ANNUITY COMPANY	186,443,658	0	0	0
WASHINGTON NATIONAL INSURANCE COMPANY	9,654	0	0	0
WESTERN UNITED LIFE ASSURANCE COMPANY	33,703,702	1	0	0
WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	13,815,609	0	0	0
WILCO LIFE INSURANCE COMPANY	781	0	0	0
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	55,221	0	0	0
ZURICH AMERICAN LIFE INSURANCE COMPANY	469,287	0	0	0