

Homeowner Companies	2017 Premium	Total Complaints	Confirmed Complaints	Complaint Index
AEGIS SECURITY INSURANCE COMPANY	1,517	0	0	0.00
AFFILIATED FM INSURANCE COMPANY	6,209	0	0	0.00
AIG PROPERTY CASUALTY COMPANY	1,634,364	0	0	0.00
ALLSTATE INDEMNITY COMPANY	12,997,244	7	1	2.77
ALLSTATE INSURANCE COMPANY	13,288,902	3	0	0.00
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	14,256,815	11	1	2.52
ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	16,416,612	4	0	0.00
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	92,678	0	0	0.00
AMCO INSURANCE COMPANY	2,055,760	0	0	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	5,869,311	4	1	6.13
AMERICAN COMMERCE INSURANCE COMPANY	4,416,360	2	1	8.15
AMERICAN FAMILY HOME INSURANCE COMPANY	682,875	0	0	0.00
AMERICAN FAMILY INSURANCE COMPANY	1,015,218	0	0	0.00
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	22,488,333	16	1	1.60
AMERICAN MODERN HOME INSURANCE COMPANY	1,276,045	3	0	0.00
AMERICAN MODERN SELECT INSURANCE COMPANY	2,318,295	1	0	0.00
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	11,861	0	0	0.00
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	1,374,550	2	0	0.00
AMERICAN RELIABLE INSURANCE COMPANY	696,950	0	0	0.00
AMERICAN SECURITY INSURANCE COMPANY	16,914	0	0	0.00
AMERICAN STRATEGIC INSURANCE CORP.	3,859,071	1	0	0.00
AMICA MUTUAL INSURANCE COMPANY	7,091,105	1	0	0.00
ARMED FORCES INSURANCE EXCHANGE	224,110	0	0	0.00
ASPEN AMERICAN INSURANCE COMPANY	6,243	0	0	0.00
AUSTIN MUTUAL INSURANCE COMPANY	625,135	0	0	0.00
AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CONNECTICUT	1,299,159	2	0	0.00
BANKERS STANDARD INSURANCE COMPANY	2,738,132	1	0	0.00
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	3,328,337	1	0	0.00
CENTURY-NATIONAL INSURANCE COMPANY	461,355	0	0	0.00
CINCINNATI INSURANCE COMPANY (THE)	2,093,813	0	0	0.00
COMMERCE WEST INSURANCE COMPANY	3,545,979	1	0	0.00
COUNTRY CASUALTY INSURANCE COMPANY	21,022	0	0	0.00
COUNTRY MUTUAL INSURANCE COMPANY	40,656,340	8	1	0.89
COUNTRY PREFERRED INSURANCE COMPANY	241,311	0	0	0.00
CRESTBROOK INSURANCE COMPANY	749,971	0	0	0.00
CSAA FIRE & CASUALTY INSURANCE COMPANY	4,141,656	7	0	0.00
CSAA GENERAL INSURANCE COMPANY	325,293	0	0	0.00
DEPOSITORS INSURANCE COMPANY	3,216,110	2	0	0.00
EAGLE WEST INSURANCE COMPANY	1,363,868	1	0	0.00
ECONOMY FIRE & CASUALTY COMPANY	1,743	0	0	0.00
ECONOMY PREMIER ASSURANCE COMPANY	1,325,522	1	0	0.00
ELECTRIC INSURANCE COMPANY	73,531	0	0	0.00
ENCOMPASS INDEMNITY COMPANY	865,850	0	0	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	151,697	0	0	0.00
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	6,432,085	1	0	0.00
ESURANCE INSURANCE COMPANY	290,996	0	0	0.00
ESURANCE PROPERTY AND CASUALTY INSURANCE COMPANY	998,476	0	0	0.00
FARMERS INSURANCE COMPANY OF OREGON	39,073,849	13	1	0.92
FARMERS INSURANCE EXCHANGE	49,075,350	14	2	1.47
FEDERAL INSURANCE COMPANY	4,675,117	0	0	0.00
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	14,762	0	0	0.00
FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	1,771,787	1	0	0.00
FIRST LIBERTY INSURANCE CORPORATION (THE)	85,952	0	0	0.00
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	35,440,540	13	0	0.00
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	4,296,042	3	0	0.00
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	5,659,035	1	0	0.00
GRANGE INSURANCE ASSOCIATION	2,490,363	3	0	0.00

Homeowner Companies	2017 Premium	Total Complaints	Confirmed Complaints	Complaint Index
GREAT NORTHERN INSURANCE COMPANY	611,231	0	0	0.00
GREAT NORTHWEST INSURANCE COMPANY	27,336	0	0	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	156,618	0	0	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	313,772	0	0	0.00
HARTFORD CASUALTY INSURANCE COMPANY	292,368	0	0	0.00
HARTFORD FIRE INSURANCE COMPANY	76,935	0	0	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	1,995,930	1	0	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	514,117	0	0	0.00
HOMESITE INSURANCE COMPANY OF THE MIDWEST	14,431,540	13	3	7.48
HORACE MANN INSURANCE COMPANY	853,676	0	0	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	7,061,053	3	0	0.00
LIBERTY INSURANCE CORPORATION	16,258,755	8	1	2.21
LIBERTY MUTUAL FIRE INSURANCE COMPANY	6,531,960	4	1	5.51
LM INSURANCE CORPORATION	2,887,153	1	0	0.00
MARKEL AMERICAN INSURANCE COMPANY	395,553	0	0	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	2,347,359	2	0	0.00
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	8,199,212	2	0	0.00
MUTUAL OF ENUMCLAW INSURANCE COMPANY	7,933,943	0	0	0.00
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	3,733,142	2	0	0.00
NATIONWIDE INSURANCE COMPANY OF AMERICA	4,715,567	5	0	0.00
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	2,025,424	1	0	0.00
OREGON MUTUAL INSURANCE COMPANY	9,833,991	2	0	0.00
PACIFIC INDEMNITY COMPANY	2,999,690	0	0	0.00
PEMCO MUTUAL INSURANCE COMPANY	6,989,755	1	0	0.00
PHARMACISTS MUTUAL INSURANCE COMPANY	21,193	0	0	0.00
PRAETORIAN INSURANCE COMPANY	316,370	0	0	0.00
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	696,494	0	0	0.00
PROGRESSIVE CLASSIC INSURANCE COMPANY	191,761	0	0	0.00
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	6,097,618	1	0	0.00
QBE INSURANCE CORPORATION	799,986	0	0	0.00
SAFECO INSURANCE COMPANY OF OREGON	75,053,107	30	3	1.44
SENTINEL INSURANCE COMPANY, LTD.	370,601	1	0	0.00
SPINNAKER INSURANCE COMPANY	13,277	0	0	0.00
STANDARD FIRE INSURANCE COMPANY (THE)	850,858	0	0	0.00
STANDARD GUARANTY INSURANCE COMPANY	5,431	1	0	0.00
STATE FARM FIRE AND CASUALTY COMPANY	185,898,185	31	4	0.77
STATE NATIONAL INSURANCE COMPANY, INC.	5,166	0	0	0.00
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	2,295,098	3	0	0.00
SUBLIMITY INSURANCE COMPANY	6,941,697	2	0	0.00
SUTTER INSURANCE COMPANY	204,454	0	0	0.00
TEACHERS INSURANCE COMPANY	768,977	0	0	0.00
TRAVELERS COMMERCIAL INSURANCE COMPANY	1,799,048	1	0	0.00
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	16,535,599	7	0	0.00
TRAVELERS INDEMNITY COMPANY OF AMERICA	751,200	1	0	0.00
TRAVELERS PERSONAL INSURANCE COMPANY	12,190	0	0	0.00
TRUMBULL INSURANCE COMPANY	4,408,406	3	0	0.00
TWIN CITY FIRE INSURANCE COMPANY	329,693	0	0	0.00
UNIGARD INSURANCE COMPANY	1,764,213	1	1	20.40
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	4,757,993	1	0	0.00
UNITED SERVICES AUTOMOBILE ASSOCIATION	17,963,786	1	0	0.00
UNITRIN AUTO AND HOME INSURANCE COMPANY	7,341	0	0	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	19,224	0	0	0.00
UNITRIN SAFEGUARD INSURANCE COMPANY	21,639	0	0	0.00
USAA CASUALTY INSURANCE COMPANY	18,368,692	3	0	0.00
USAA GENERAL INDEMNITY COMPANY	9,332,456	2	0	0.00
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	4,535,094	3	0	0.00
WAWANESA GENERAL INSURANCE COMPANY	14,762	0	0	0.00