

Auto Companies	2017 Premium	Total Complaints	Confirmed Complaints	Complaint Index
21ST CENTURY CENTENNIAL INSURANCE COMPANY	748,521	1	0	0.00
21ST CENTURY PACIFIC INSURANCE COMPANY	2,362,775	4	0	0.00
21ST CENTURY PREFERRED INSURANCE COMPANY	131,844	1	0	0.00
21ST CENTURY PREMIER INSURANCE COMPANY	68,712	0	0	0.00
ACCEPTANCE INDEMNITY INSURANCE COMPANY	1,194,087	0	0	0.00
ACE AMERICAN INSURANCE COMPANY	3,745,265	2	0	0.00
ACE FIRE UNDERWRITERS INSURANCE COMPANY	3,131	0	0	0.00
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	1,434,089	1	0	0.00
AIG PROPERTY CASUALTY COMPANY	920,508	0	0	0.00
ALASKA NATIONAL INSURANCE COMPANY	1,173,910	1	0	0.00
ALLIANCE OF NONPROFITS FOR INSURANCE RISK RETENTION GROUP	801,703	0	0	0.00
ALLIED INSURANCE COMPANY OF AMERICA	629,805	0	0	0.00
ALLIED PROPERTY AND CASUALTY INSURANCE COMPANY	11,594,097	2	0	0.00
ALLIED WORLD SPECIALTY INSURANCE COMPANY	63,370	0	0	0.00
ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	3,250,571	2	0	0.00
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	142,537,894	55	3	0.55
ALLSTATE INDEMNITY COMPANY	17,478,791	2	1	1.48
ALLSTATE INSURANCE COMPANY	35,302,714	8	0	0.00
ALLSTATE PROPERTY AND CASUALTY INSURANCE COMPANY	23,056,001	7	2	2.25
ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	17,899,055	8	0	0.00
AMCO INSURANCE COMPANY	1,862,657	0	0	0.00
AMERICAN ALTERNATIVE INSURANCE CORPORATION	630,798	0	0	0.00
AMERICAN AUTOMOBILE INSURANCE COMPANY	33,769	0	0	0.00
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	487,121	1	0	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	227,150	0	0	0.00
AMERICAN COMMERCE INSURANCE COMPANY	9,428,818	4	0	0.00
AMERICAN CONTRACTORS INSURANCE COMPANY RISK RG	23,593	0	0	0.00
AMERICAN ECONOMY INSURANCE COMPANY	617,207	0	0	0.00
AMERICAN FAMILY HOME INSURANCE COMPANY	31,718	0	0	0.00
AMERICAN FAMILY INSURANCE COMPANY	13,374,480	3	1	1.94
AMERICAN FAMILY MUTUAL INSURANCE COMPANY S.I.	61,145,964	33	5	2.12
AMERICAN FIRE AND CASUALTY COMPANY	6,500,678	3	1	3.99
AMERICAN FOREST CASUALTY COMPANY RISK RETENTION GROUP	321,179	0	0	0.00
AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	1,214,463	0	0	0.00
AMERICAN HALLMARK INSURANCE COMPANY OF TEXAS	3,318,011	2	0	0.00
AMERICAN HOME ASSURANCE COMPANY	3,698	0	0	0.00
AMERICAN INSURANCE COMPANY (THE)	142,938	0	0	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	652,814	0	0	0.00
AMERICAN MODERN SELECT INSURANCE COMPANY	13,907	0	0	0.00
AMERICAN NATIONAL GENERAL INSURANCE COMPANY	46,675	0	0	0.00
AMERICAN NATIONAL PROPERTY AND CASUALTY COMPANY	5,782,274	1	0	0.00
AMERICAN RELIABLE INSURANCE COMPANY	483,899	0	0	0.00
AMERICAN ROAD INSURANCE COMPANY (THE)	4,211	0	0	0.00
AMERICAN SERVICE INSURANCE COMPANY, INC.	352,298	1	0	0.00
AMERICAN SOUTHERN HOME INSURANCE COMPANY	153,613	0	0	0.00
AMERICAN SOUTHERN INSURANCE COMPANY	3,665	0	0	0.00
AMERICAN STANDARD INSURANCE COMPANY OF WISCONSIN	3,918,847	0	0	0.00
AMERICAN STATES INSURANCE COMPANY	3,526,524	0	0	0.00
AMERICAN STATES INSURANCE COMPANY OF TEXAS	6,545,849	3	0	0.00
AMERICAN TRUCKING AND TRANSPORTATION INS CO, A RISK RETENTION GROUP	923,152	0	0	0.00
AMERICAN ZURICH INSURANCE COMPANY	384,560	0	0	0.00
AMERISURE MUTUAL INSURANCE COMPANY	10,131	0	0	0.00
AMGUARD INSURANCE COMPANY	106,997	0	0	0.00
AMICA MUTUAL INSURANCE COMPANY	15,831,273	2	0	0.00
AMTRUST INSURANCE COMPANY OF KANSAS, INC.	988,324	3	0	0.00
ARCH INSURANCE COMPANY	1,369,654	0	0	0.00
ARCOA RISK RETENTION GROUP, INC.	203,242	0	0	0.00

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ARGONAUT GREAT CENTRAL INSURANCE COMPANY	51,933	0	0	0.00
ARGONAUT-MIDWEST INSURANCE COMPANY	62,487	0	0	0.00
ARTISAN AND TRUCKERS CASUALTY COMPANY	32,735,875	10	0	0.00
ASPEN AMERICAN INSURANCE COMPANY	33,228	0	0	0.00
ASSOCIATED INDEMNITY CORPORATION	68,469	0	0	0.00
ATLANTIC SPECIALTY INSURANCE COMPANY	415,492	0	0	0.00
AUSTIN MUTUAL INSURANCE COMPANY	2,223,173	0	0	0.00
AXIS INSURANCE COMPANY	278,112	1	0	0.00
BALBOA INSURANCE COMPANY	245	0	0	0.00
BANKERS STANDARD INSURANCE COMPANY	1,372,168	0	0	0.00
BERKLEY NATIONAL INSURANCE COMPANY	297,410	0	0	0.00
BERKLEY REGIONAL INSURANCE COMPANY	62,900	0	0	0.00
BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY	230,131	0	0	0.00
BITCO GENERAL INSURANCE CORPORATION	2,129,007	0	0	0.00
BITCO NATIONAL INSURANCE COMPANY	77,369	0	0	0.00
BROTHERHOOD MUTUAL INSURANCE COMPANY	593,391	0	0	0.00
CALIFORNIA CASUALTY GENERAL INSURANCE COMPANY OF OREGON	14,321,937	8	2	3.62
CANAL INSURANCE COMPANY	1,822,922	1	0	0.00
CAPITOL INDEMNITY CORPORATION	69,278	0	0	0.00
CAROLINA CASUALTY INSURANCE COMPANY	5,299	0	0	0.00
CENTURY-NATIONAL INSURANCE COMPANY	7,553	0	0	0.00
CHARTER OAK FIRE INSURANCE COMPANY	1,680,631	0	0	0.00
CHURCH MUTUAL INSURANCE COMPANY	436,604	0	0	0.00
CINCINNATI CASUALTY COMPANY (THE)	1,972,567	0	0	0.00
CINCINNATI INDEMNITY COMPANY (THE)	1,013,415	0	0	0.00
CINCINNATI INSURANCE COMPANY (THE)	12,567,844	2	0	0.00
COAST NATIONAL INSURANCE COMPANY	11,645,748	11	1	2.22
COLLEGE LIABILITY INSURANCE COMPANY, A RECIPROCAL RISK RETENTION GROUP	203,268	0	0	0.00
COMMERCE AND INDUSTRY INSURANCE COMPANY	503,394	0	0	0.00
COMMERCE WEST INSURANCE COMPANY	14,087,349	4	0	0.00
CONTINENTAL CASUALTY COMPANY	943,691	0	0	0.00
CONTINENTAL DIVIDE INSURANCE COMPANY	2,560,468	0	0	0.00
CONTINENTAL INSURANCE COMPANY (THE)	1,064,084	0	0	0.00
CONTINENTAL WESTERN INSURANCE COMPANY	3,312,580	1	0	0.00
CONTRACTORS BONDING AND INSURANCE COMPANY	123,839	0	0	0.00
COREPOINTE INSURANCE COMPANY	178,396	0	0	0.00
COUNTRY CASUALTY INSURANCE COMPANY	3,229,091	2	0	0.00
COUNTRY MUTUAL INSURANCE COMPANY	31,792,671	8	1	0.81
COUNTRY PREFERRED INSURANCE COMPANY	69,431,872	20	1	0.37
COUNTY HALL INSURANCE COMPANY, INC., A RISK RETENTION GROUP	99,886	0	0	0.00
CRESTBROOK INSURANCE COMPANY	758,015	1	1	34.18
CRUM & FORSTER INDEMNITY COMPANY	25,227	0	0	0.00
CSAA FIRE & CASUALTY INSURANCE COMPANY	14,711,835	6	1	1.76
CSAA GENERAL INSURANCE COMPANY	4,403,248	4	0	0.00
CUMIS INSURANCE SOCIETY, INC	158,953	0	0	0.00
DAIRYLAND INSURANCE COMPANY	691,544	0	0	0.00
DEPOSITORS INSURANCE COMPANY	15,787,375	1	0	0.00
DIAMOND STATE INSURANCE COMPANY	36,591	0	0	0.00
EAGLE WEST INSURANCE COMPANY	2,084,416	1	0	0.00
ECONOMY FIRE & CASUALTY COMPANY	191,212	0	0	0.00
ECONOMY PREFERRED INSURANCE COMPANY	6,411,337	2	0	0.00
ECONOMY PREMIER ASSURANCE COMPANY	1,391,236	1	0	0.00
ELECTRIC INSURANCE COMPANY	282,420	0	0	0.00
EMCASCO INSURANCE COMPANY	1,150,088	0	0	0.00
EMPIRE FIRE AND MARINE INSURANCE COMPANY	4,069,099	0	0	0.00
EMPLOYERS INSURANCE COMPANY OF WAUSAU	188,033	0	0	0.00
EMPLOYERS MUTUAL CASUALTY COMPANY	3,888,781	0	0	0.00

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ENCOMPASS INDEMNITY COMPANY	1,345,732	0	0	0.00
ENCOMPASS INSURANCE COMPANY OF AMERICA	152,429	0	0	0.00
ENUMCLAW PROPERTY AND CASUALTY INSURANCE COMPANY	20,615,376	4	0	0.00
ESSENTIA INSURANCE COMPANY	3,822,013	0	0	0.00
ESURANCE INSURANCE COMPANY	20,111,305	16	2	2.58
EVEREST NATIONAL INSURANCE COMPANY	678,048	0	0	0.00
FALLS LAKE NATIONAL INSURANCE COMPANY	352,419	0	0	0.00
FARMERS INSURANCE COMPANY OF OREGON	254,778,790	52	1	0.10
FARMERS INSURANCE EXCHANGE	5,748,606	3	1	4.51
FARMLAND MUTUAL INSURANCE COMPANY	954,480	0	0	0.00
FEDERAL INSURANCE COMPANY	2,922,685	1	0	0.00
FEDERATED MUTUAL INSURANCE COMPANY	3,910,892	1	0	0.00
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	388,244	1	0	0.00
FEDERATED SERVICE INSURANCE COMPANY	890,377	0	0	0.00
FINANCIAL INDEMNITY COMPANY	181,182	0	0	0.00
FINANCIAL PACIFIC INSURANCE COMPANY	6,812	0	0	0.00
FIREMAN'S FUND INSURANCE COMPANY	1,252,842	0	0	0.00
FIREMEN'S INSURANCE COMPANY OF WASHINGTON, D.C.	132,907	0	0	0.00
FIRST COLONIAL INSURANCE COMPANY	493	0	0	0.00
FIRST LIBERTY INSURANCE CORPORATION (THE)	652,125	0	0	0.00
FIRST NATIONAL INSURANCE COMPANY OF AMERICA	961,889	1	0	0.00
FIRST NONPROFIT INSURANCE COMPANY	19,357	0	0	0.00
FLORISTS' MUTUAL INSURANCE COMPANY	178,833	0	0	0.00
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	6,660,379	6	1	3.89
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	198,608	0	0	0.00
FOREMOST SIGNATURE INSURANCE COMPANY	137,668	0	0	0.00
GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	24,811,655	9	2	2.09
GATEWAY INSURANCE COMPANY	1,836,721	0	0	0.00
GEICO CASUALTY COMPANY	184,421,891	113	9	1.26
GEICO GENERAL INSURANCE COMPANY	40,625,355	23	1	0.64
GEICO INDEMNITY COMPANY	14,361,034	12	0	0.00
GENERAL AUTOMOBILE INSURANCE COMPANY, INC. (THE)	15,435,896	23	7	11.75
GENERAL CASUALTY COMPANY OF WISCONSIN	2,928,754	0	0	0.00
GENERAL INSURANCE COMPANY OF AMERICA	1,124,143	1	0	0.00
GLOBAL HAWK INSURANCE COMPANY RISK RETENTION GROUP	170,914	0	0	0.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	11,870,350	5	2	4.37
GRANGE INSURANCE ASSOCIATION	7,657,887	2	0	0.00
GRANITE STATE INSURANCE COMPANY	582,633	1	0	0.00
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	299,457	0	0	0.00
GREAT AMERICAN ASSURANCE COMPANY	575,357	0	0	0.00
GREAT AMERICAN INSURANCE COMPANY	305,084	0	0	0.00
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	236,755	0	0	0.00
GREAT DIVIDE INSURANCE COMPANY	1,371,175	0	0	0.00
GREAT MIDWEST INSURANCE COMPANY	35,402	0	0	0.00
GREAT NORTHERN INSURANCE COMPANY	2,420,296	0	0	0.00
GREAT NORTHWEST INSURANCE COMPANY	53,582	1	0	0.00
GREAT WEST CASUALTY COMPANY	16,154,455	1	0	0.00
GREENWICH INSURANCE COMPANY	863,622	0	0	0.00
GUIDEONE AMERICA INSURANCE COMPANY	21,472	0	0	0.00
GUIDEONE ELITE INSURANCE COMPANY	47,369	0	0	0.00
GUIDEONE MUTUAL INSURANCE COMPANY	545,895	1	0	0.00
HALLMARK INSURANCE COMPANY	12,470	0	0	0.00
HANOVER AMERICAN INSURANCE COMPANY (THE)	1,741	1	0	0.00
HANOVER INSURANCE COMPANY (THE)	144,153	0	0	0.00
HARCO NATIONAL INSURANCE COMPANY	53,197	0	0	0.00
HARTFORD ACCIDENT AND INDEMNITY COMPANY	1,103,547	1	0	0.00
HARTFORD CASUALTY INSURANCE COMPANY	490,783	0	0	0.00

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HARTFORD FIRE INSURANCE COMPANY	1,060,427	0	0	0.00
HARTFORD INSURANCE COMPANY OF THE MIDWEST	5,110,353	1	0	0.00
HARTFORD UNDERWRITERS INSURANCE COMPANY	28,249,257	30	6	5.50
HDI GLOBAL INSURANCE COMPANY	548,049	0	0	0.00
HISCOX INSURANCE COMPANY INC.	41,195	0	0	0.00
HORACE MANN INSURANCE COMPANY	2,747,289	1	0	0.00
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	2,266,260	2	1	11.43
HUDSON INSURANCE COMPANY	3,006,733	1	0	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	22,823,126	11	1	1.14
ILLINOIS NATIONAL INSURANCE CO.	495,626	0	0	0.00
IMPERIUM INSURANCE COMPANY	70,302	0	0	0.00
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	120,441	0	0	0.00
INFINITY INSURANCE COMPANY	152,469	1	0	0.00
INSURANCE COMPANY OF NORTH AMERICA	1,403	0	0	0.00
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	619,994	0	0	0.00
INTEGON GENERAL INSURANCE CORPORATION	422,503	1	0	0.00
INTEGON NATIONAL INSURANCE COMPANY	1,170,786	0	0	0.00
IRONSHORE INDEMNITY INC.	440,779	0	0	0.00
KEMPER INDEPENDENCE INSURANCE COMPANY	(5)	0	0	0.00
KEY RISK INSURANCE COMPANY	14,863	0	0	0.00
KNIGHTBROOK INSURANCE COMPANY	1,529	0	0	0.00
LANCER INSURANCE COMPANY	1,778,324	0	0	0.00
LIBERTY INSURANCE CORPORATION	300,348	0	0	0.00
LIBERTY MUTUAL FIRE INSURANCE COMPANY	15,869,484	17	1	1.63
LIBERTY MUTUAL INSURANCE COMPANY	34,506	3	0	0.00
LIBERTY NORTHWEST INSURANCE CORPORATION	1,785,605	2	0	0.00
LM GENERAL INSURANCE COMPANY	50,893,776	31	9	4.58
LM INSURANCE CORPORATION	2,786,674	3	1	9.30
MANUFACTURERS ALLIANCE INSURANCE COMPANY	139,205	0	0	0.00
MARKEL AMERICAN INSURANCE COMPANY	111,265	0	0	0.00
MARKEL INSURANCE COMPANY	386,350	0	0	0.00
MASSACHUSETTS BAY INSURANCE COMPANY	78,024	0	0	0.00
METROMILE INSURANCE COMPANY	4,245,113	6	1	6.10
METROPOLITAN CASUALTY INSURANCE COMPANY	55,547	0	0	0.00
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	10,298,085	3	1	2.52
METROPOLITAN GENERAL INSURANCE COMPANY	68,208	0	0	0.00
METROPOLITAN PROPERTY AND CASUALTY INSURANCE COMPANY	9,472,392	6	0	0.00
MID-CENTURY INSURANCE COMPANY	7,258,014	0	0	0.00
MID-CONTINENT CASUALTY COMPANY	304	0	0	0.00
MIDDLESEX INSURANCE COMPANY	1,218	1	0	0.00
MILFORD CASUALTY INSURANCE COMPANY	124	0	0	0.00
mitsui sumitomo insurance company of america	256,327	0	0	0.00
MITSUI SUMITOMO INSURANCE USA INC.	60,918	0	0	0.00
MONTEREY INSURANCE COMPANY	5,483	0	0	0.00
MOTORS INSURANCE CORPORATION	295,101	0	0	0.00
MUTUAL OF ENUMCLAW INSURANCE COMPANY	20,727,462	6	0	0.00
NATIONAL CASUALTY COMPANY	3,281,243	1	0	0.00
NATIONAL CONTINENTAL INSURANCE COMPANY	188,256	0	0	0.00
NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	47,637	0	0	0.00
NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	601,287	0	0	0.00
NATIONAL GENERAL ASSURANCE COMPANY	1,724,545	5	2	30.05
NATIONAL GENERAL INSURANCE COMPANY	173,715	1	1	149.15
NATIONAL GENERAL INSURANCE ONLINE, INC.	6,760,388	11	2	7.66
NATIONAL INDEMNITY COMPANY	7,610	0	0	0.00
NATIONAL INTERSTATE INSURANCE COMPANY	1,531,036	0	0	0.00
NATIONAL LIABILITY & FIRE INSURANCE COMPANY	4,774,051	6	0	0.00
NATIONAL SPECIALTY INSURANCE COMPANY	165,321	0	0	0.00

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NATIONAL SURETY CORPORATION	433,939	0	0	0.00
NATIONAL TRANSPORTATION INSURANCE COMPANY RISK RETENTION GROUP, LLC	41,665	0	0	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURG	426,864	0	0	0.00
NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	17,017,675	7	1	1.52
NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	5,411,679	1	0	0.00
NATIONWIDE INSURANCE COMPANY OF AMERICA	20,586,087	7	1	1.26
NATIONWIDE MUTUAL INSURANCE COMPANY	5,167,356	2	1	5.01
NAVIGATORS INSURANCE COMPANY	75,625	0	0	0.00
NEW HAMPSHIRE INSURANCE COMPANY	254,864	1	1	101.66
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	652,805	0	0	0.00
NORTH AMERICAN ELITE INSURANCE COMPANY	272,319	0	0	0.00
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	5,762	0	0	0.00
NORTH PACIFIC INSURANCE COMPANY	6,810,684	1	0	0.00
NORTH RIVER INSURANCE COMPANY	106,007	0	0	0.00
NORTHLAND INSURANCE COMPANY	4,629,962	2	0	0.00
NOVA CASUALTY COMPANY	315,000	0	0	0.00
OCCIDENTAL FIRE & CASUALTY COMPANY OF NORTH CAROLINA	91,150	0	0	0.00
OHIO CASUALTY INSURANCE COMPANY	2,268,313	0	0	0.00
OHIO SECURITY INSURANCE COMPANY	24,431,310	4	1	1.06
OLD REPUBLIC GENERAL INSURANCE CORPORATION	5,710	0	0	0.00
OLD REPUBLIC INSURANCE COMPANY	996,701	0	0	0.00
OMNI INSURANCE COMPANY	1,613,603	3	1	16.06
ONYX INSURANCE COMPANY, INC., A RISK RETENTION GROUP	30,287	0	0	0.00
OOIDA RISK RETENTION GROUP, INC.	166,170	0	0	0.00
OREGON AUTOMOBILE INSURANCE COMPANY	1,362,524	0	0	0.00
OREGON MUTUAL INSURANCE COMPANY	26,826,729	6	0	0.00
PACIFIC EMPLOYERS INSURANCE COMPANY	7	0	0	0.00
PACIFIC INDEMNITY COMPANY	1,422,681	0	0	0.00
PACIFIC SPECIALTY INSURANCE COMPANY	3,580	0	0	0.00
PACIFIC STAR INSURANCE COMPANY	10,459	0	0	0.00
PARATRANSIT INSURANCE COMPANY, A MUTUAL RISK RETENTION GROUP	1,206,440	0	0	0.00
PEAK PROPERTY AND CASUALTY INSURANCE CORPORATION	5,623	0	0	0.00
PEMCO MUTUAL INSURANCE COMPANY	33,350,683	13	1	0.78
PENN MILLERS INSURANCE COMPANY	667,020	0	0	0.00
PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	405,661	0	0	0.00
PENNSYLVANIA MANUFACTURERS' ASSOCIATION INSURANCE COMPANY	92,931	0	0	0.00
PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	14,389	0	0	0.00
PHARMACISTS MUTUAL INSURANCE COMPANY	100,424	0	0	0.00
PHILADELPHIA INDEMNITY INSURANCE COMPANY	7,749,289	2	0	0.00
PHOENIX INSURANCE COMPANY	1,245,075	0	0	0.00
PIONEER SPECIALTY INSURANCE COMPANY	557,195	0	0	0.00
PLAZA INSURANCE COMPANY	933,716	0	0	0.00
PRAETORIAN INSURANCE COMPANY	367,212	0	0	0.00
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	421,886	0	0	0.00
PROGRESSIVE CLASSIC INSURANCE COMPANY	135,731,638	36	4	0.76
PROGRESSIVE NORTHERN INSURANCE COMPANY	10,175,356	9	1	2.55
PROGRESSIVE PREFERRED INSURANCE COMPANY	17,899	0	0	0.00
PROGRESSIVE UNIVERSAL INSURANCE COMPANY	199,027,020	111	4	0.52
PROPERTY AND CASUALTY INSURANCE COMPANY OF HARTFORD	9,321,579	5	0	0.00
PROTECTIVE INSURANCE COMPANY	1,038,541	1	0	0.00
QBE INSURANCE CORPORATION	190,200	0	0	0.00
REGENT INSURANCE COMPANY	318,791	1	1	81.27
REPWEST INSURANCE COMPANY	8,596	2	1	0.00
RESPONSE INSURANCE COMPANY	72,087	0	0	0.00
RIVERPORT INSURANCE COMPANY	10,283	0	0	0.00
RLI INSURANCE COMPANY	702,511	1	0	0.00
RURAL TRUST INSURANCE COMPANY	29,140	0	0	0.00

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SAFECO INSURANCE COMPANY OF AMERICA	261,481	2	0	0.00
SAFECO INSURANCE COMPANY OF OREGON	185,727,887	37	5	0.70
SAFETY NATIONAL CASUALTY CORPORATION	221,257	0	0	0.00
SAGAMORE INSURANCE COMPANY	52,404	0	0	0.00
SAMSUNG FIRE & MARINE INSURANCE CO., LTD (US BRANCH)	2,416	0	0	0.00
SCOTTSDALE INDEMNITY COMPANY	14,305	0	0	0.00
SECURITY NATIONAL INSURANCE COMPANY	964,524	0	0	0.00
SENECA INSURANCE COMPANY, INC.	36,098	0	0	0.00
SENTINEL INSURANCE COMPANY, LTD.	1,827,391	0	0	0.00
SENTRY INSURANCE A MUTUAL COMPANY	1,623,321	2	0	0.00
SENTRY SELECT INSURANCE COMPANY	4,351,453	0	0	0.00
SEQUOIA INSURANCE COMPANY	4,293	0	0	0.00
SOMPO AMERICA INSURANCE COMPANY	262,597	0	0	0.00
SPIRIT COMMERCIAL AUTO RISK RETENTION GROUP, INC.	549,233	0	0	0.00
ST. PAUL FIRE AND MARINE INSURANCE COMPANY	(12,774)	0	0	0.00
ST. PAUL PROTECTIVE INSURANCE COMPANY	110	0	0	0.00
STANDARD FIRE INSURANCE COMPANY (THE)	36,151,690	14	1	0.72
STAR INSURANCE COMPANY	44,035	0	0	0.00
STARNET INSURANCE COMPANY	304,076	0	0	0.00
STARR INDEMNITY & LIABILITY COMPANY	146,515	0	0	0.00
STARSTONE NATIONAL INSURANCE COMPANY	4,875	0	0	0.00
STATE FARM FIRE AND CASUALTY COMPANY	38,418,972	9	1	0.67
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	574,324,531	173	12	0.54
STATE NATIONAL INSURANCE COMPANY, INC.	7,409,308	1	0	0.00
STILLWATER PROPERTY AND CASUALTY INSURANCE COMPANY	2,999,792	1	0	0.00
SUBLIMITY INSURANCE COMPANY	13,693,488	4	0	0.00
SUTTER INSURANCE COMPANY	16,818	0	0	0.00
T.H.E. INSURANCE COMPANY	640,490	0	0	0.00
TEACHERS INSURANCE COMPANY	575,591	0	0	0.00
TECHNOLOGY INSURANCE COMPANY, INC.	362,301	0	0	0.00
TNUS INSURANCE COMPANY	83,498	0	0	0.00
TOKIO MARINE AMERICA INSURANCE COMPANY	1,049,640	0	0	0.00
TRANS PACIFIC INSURANCE COMPANY	5,382	0	0	0.00
TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	353,102	0	0	0.00
TRANSPORTATION INSURANCE COMPANY	367,465	0	0	0.00
TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	1,503,613	0	0	0.00
TRAVELERS COMMERCIAL INSURANCE COMPANY	3,157,135	2	0	0.00
TRAVELERS HOME AND MARINE INSURANCE COMPANY (THE)	5,471,054	3	0	0.00
TRAVELERS INDEMNITY COMPANY (THE)	1,834,013	0	0	0.00
TRAVELERS INDEMNITY COMPANY OF AMERICA	2,541,196	0	0	0.00
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT (THE)	2,669,245	0	0	0.00
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	4,213,138	0	0	0.00
TRITON INSURANCE COMPANY	2,463	0	0	0.00
TRIUMPHE CASUALTY COMPANY	52,016	0	0	0.00
TRUCK INSURANCE EXCHANGE	9,454,562	1	0	0.00
TRUMBULL INSURANCE COMPANY	5,280,432	2	0	0.00
TWIN CITY FIRE INSURANCE COMPANY	368,089	0	0	0.00
UNIGARD INDEMNITY COMPANY	534	0	0	0.00
UNIGARD INSURANCE COMPANY	3,774,762	0	0	0.00
UNION INSURANCE COMPANY	666,559	0	0	0.00
UNITED FIRE & CASUALTY COMPANY	1,371,439	2	0	0.00
UNITED HERITAGE PROPERTY & CASUALTY COMPANY	1,852,078	0	0	0.00
UNITED SERVICES AUTOMOBILE ASSOCIATION	40,096,004	9	2	1.29
UNITED STATES FIRE INSURANCE COMPANY	354,325	0	0	0.00
UNITRIN AUTO AND HOME INSURANCE COMPANY	29,829	0	0	0.00
UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	131,487	1	0	0.00
UNITRIN SAFEGUARD INSURANCE COMPANY	122,173	0	0	0.00

Auto Companies	2017 Premium	Total Complaints	Confirmed Complaints	Complaint Index
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	985,449	0	0	0.00
UNIVERSAL UNDERWRITERS OF TEXAS INSURANCE COMPANY	311,070	0	0	0.00
USAA CASUALTY INSURANCE COMPANY	52,788,208	31	4	1.96
USAA GENERAL INDEMNITY COMPANY	39,593,275	28	4	2.62
VALLEY FORGE INSURANCE COMPANY	1,222,463	0	0	0.00
VALLEY PROPERTY & CASUALTY INSURANCE COMPANY	11,455,495	5	0	0.00
VANLINER INSURANCE COMPANY	317,818	0	0	0.00
VICTORIA SELECT INSURANCE COMPANY	1,015,028	1	0	0.00
VIGILANT INSURANCE COMPANY	67,152	0	0	0.00
VIKING INSURANCE COMPANY OF WISCONSIN	19,334,076	14	2	2.68
WAUSAU BUSINESS INSURANCE COMPANY	4,292	0	0	0.00
WAUSAU UNDERWRITERS INSURANCE COMPANY	8,093	0	0	0.00
WAWANESA GENERAL INSURANCE COMPANY	7,626,974	19	2	6.79
WESCO INSURANCE COMPANY	1,996,121	2	0	0.00
WEST AMERICAN INSURANCE COMPANY	4,296,680	0	0	0.00
WESTERN NATIONAL ASSURANCE COMPANY	7,371,485	0	0	0.00
WESTERN NATIONAL MUTUAL INSURANCE COMPANY	244,710	1	0	0.00
WILSHIRE INSURANCE COMPANY	1,527,095	0	0	0.00
XL INSURANCE AMERICA, INC.	150,519	0	0	0.00
XL SPECIALTY INSURANCE COMPANY	51,643	0	0	0.00
YOSEMITE INSURANCE COMPANY	78,610	0	0	0.00
ZURICH AMERICAN INSURANCE COMPANY	5,087,132	2	0	0.00
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	156,778	0	0	0.00