

Quarterly P&C Industry Meeting

- Thank you for joining this meeting. We will begin a few minutes after the hour.
- Please ensure your line is muted when not in use.
- If you have any questions or comments throughout the meeting, enter them into the meeting chat or use the “Raise Hand” feature.
- This meeting will be recorded.



Department of Consumer
and Business Services

Welcome!

Quarterly P&C Industry Meeting

Oct. 4, 2023

Oregon Division of Financial Regulation (DFR)



Department of Consumer
and Business Services

Overview

- I. Opening remarks: TK Keen, Cassie Soucy
- II. Legislative update: Raven Collins
- III. Market conduct: Ana Pace
- IV. Variability: Michael Drummonds
- V. Pet insurance: Michael Drummonds
- VI. Cancellation of insurance: Jan Vitus
- VII. Product standards: Carolyn Kalb, Jan Vitus

Opening Remarks

TK Keen

DFR administrator

Cassie Soucy

P&C product regulation and compliance manager

Legislative Updates – Raven Collins

- Senate Bill 80
- Senate Bill 82
- House Bill 2982

Market Conduct – Ana Pace

Exam cycle for Oregon Domestic

Finalized reports are posted on:

<https://dfr.oregon.gov/business/reg/reports-data/pages/examination-reports-of-insurers.aspx>

Exam cycle of nationals is occurring – Program will contact insurers

Scope is the same:

- Compliance with the codification of HB 3272
 - Including update of all insurance forms for Homeowners and policyholder communications
- Compliance with Wildfire Emergency Order issued on September 18, 2020
- Confirm any premium increases in DFR 2020-20 Bulletin were not the primary contributing factors when wildfire claims were made

For questions, please contact the program by sending us an email to:

DFR.PCMarketConduct@dcbs.oregon.gov

Variability – Michael Drummonds

Variability on form filings

- Expectation that enough information is provided for regulators to determine what a consumer would actually read with a policy.
- Analysts seeing increased variability brackets across multiple lines of insurance. Major transparency issue if lacking enough information.
- Potential for increased objections and “John Doe” requests as well as additional information on statement of variability to account for all variable items.

Pet insurance – Michael Drummonds

Concerning trends in pet insurance for regulators

- Exclusion periods/waiting periods: six months – too long (half of the policy duration)
- Age restrictions: six years – too soon (average duration of a dog's life is 11 years)
- Pre-existing conditions

NAIC model laws address concerns such as pre-existing conditions and exclusionary/waiting periods.

Cancellation of Insurance – Jan Vitus

Commercial package policies (OAR 836-085-0055)

- Cancellation notices require:
 - 10 “working” days advance notice for nonpayment of premium
 - 30 days advance notice for any other permitted reason
- Updating product standards checklist
- Regulations provide the minimum requirements; insurers are always welcome to provide more generous provisions

Product Standards: Publications – Carolyn Kalb and Jan Vitus

Updated and published product standards include:

- Title
- Stop loss
- Property
- Crop. Hail. Aircraft
- Portable electronics – coming very soon

These are located within SERFF and on DFR's website.

Product Standards: Key updates – Carolyn Kalb and Jan Vitus

Property product standards

- Wildfire Risk – Firm position against any restrictions or conditions on losses relating to wildfire
 - Definitions, deductibles, restrictions, or exclusions related to wildfire are prohibited
- Senate Bill 82: Effective Jan. 1, 2024
 - Nov. 1, 2023 is the deadline to file forms for review
- House Bill 2982: Rulemaking began last month
- Intentional Act Exclusions: OAR 836-080-0900 and OAR 836-080-0905

Contacts

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Questions?



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