

Oregon Partnership

Better Health Outcomes, Lower Costs.[™]



Transforming the health of the community one person at a time

OUR MISSION

Better health outcomes at lower costs

OUR BRAND PILLARS

Focus on individuals + Active Local Involvement + Whole Health

OUR BELIEFS

- We believe in treating the whole person, not just the physical body.
- We believe treating people with kindness, respect and dignity empowers healthy decisions.
- We believe we have a responsibility to remove barriers and make it simple to get well, stay well and be well.
- We believe local partnerships enable meaningful, accessible healthcare.
- We believe healthier individuals create more vibrant families and communities.

Local Approach Alignment

Local Stakeholder Involvement

Board of Directors (13)

External (11): 4 local physicians, 1 member advocate, 1 FQHC rep, 5 local business leaders

Internal (2): 2 health plan leadership

Community Advisory Committee (20)

External (13): mix of member advocate, facility, and community resource professionals

Internal (7): medical and member facing professionals

Public Policy Committee (5)

External (5): 2 local physicians, 3 members

Quality Improvement Committee (12)

External (4): 4 local physicians

Internal (8): health plan leadership, medical, operations, and finance

Local Operations

15,300+

jobs enterprise wide

Only 14% of
Employees are
“Corporate”



- Case Management
- Connections Representatives
- Disease Management
- Call Center
- Member Services
- Provider Relations
- Provider Services

Beneficial for Policyholders and Members



Leverage existing Centene resources and benefit from future investments

Dedication to the local community with establishment of Community Fund

Continuation and commitment to the high level of community input and involvement

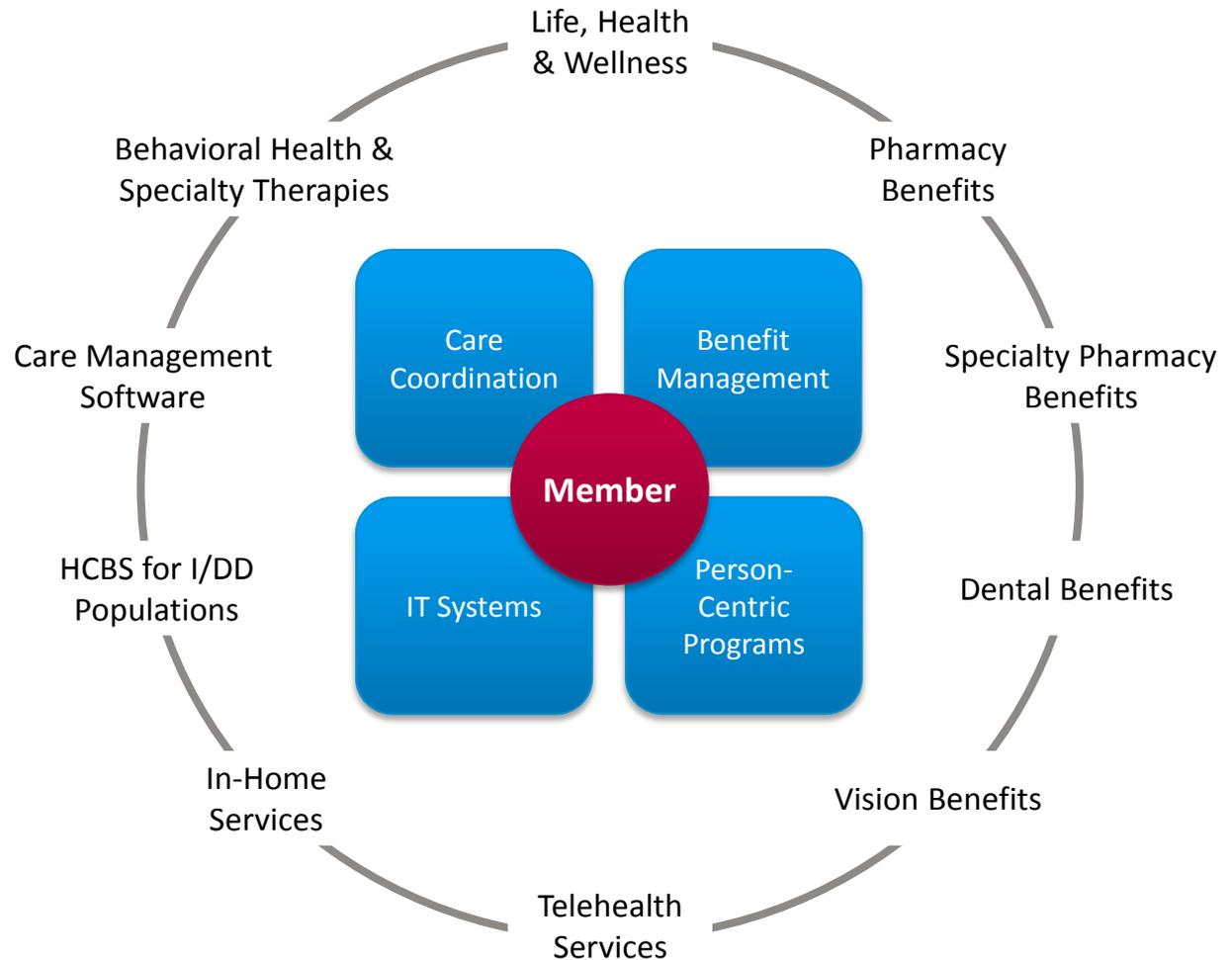
Centene has an expanding west coast focus and Trillium is a natural fit



Specialty Health Solutions

Total Solution Integration

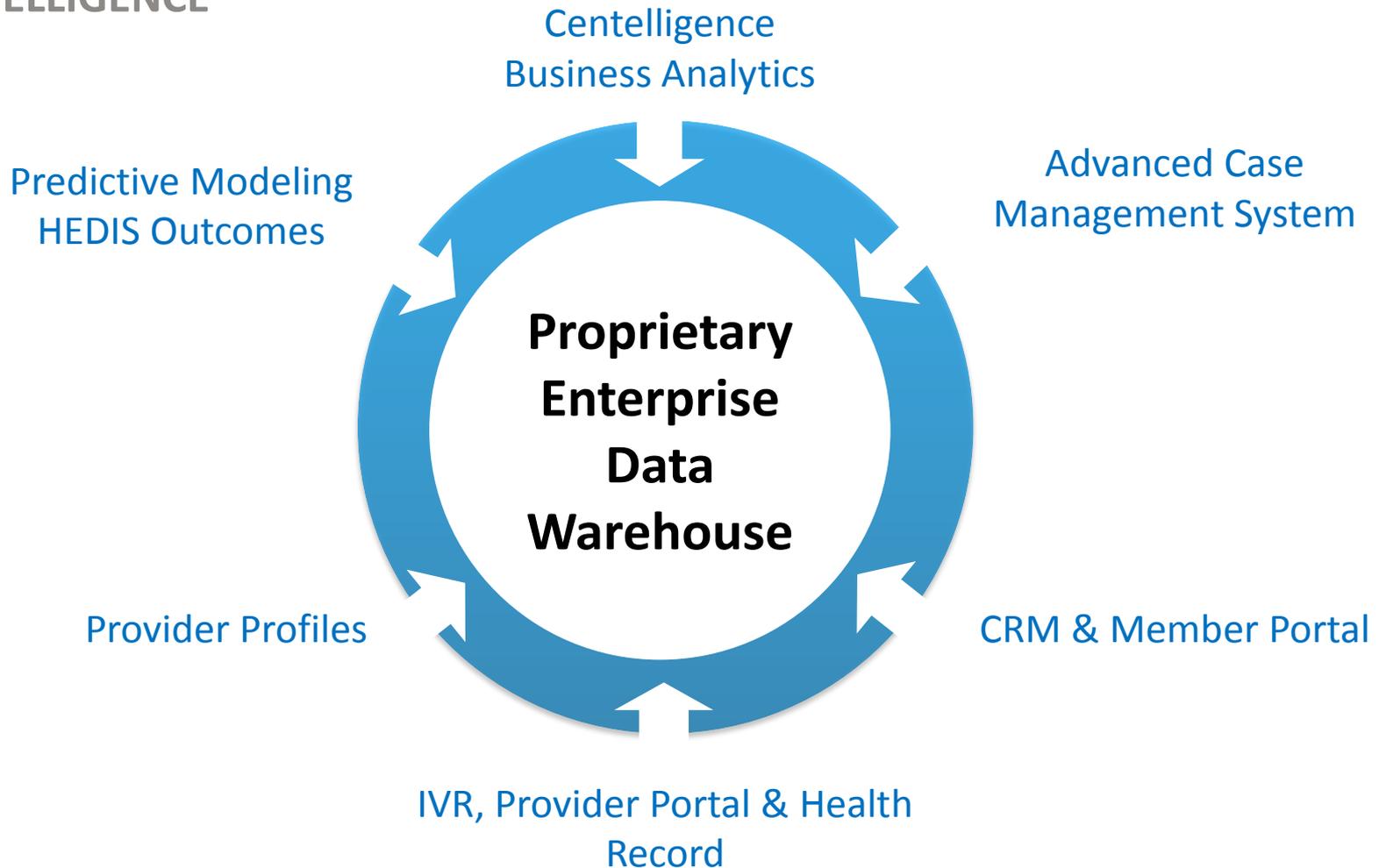
- Physical Health
- Behavioral Health
- Pharmacy Services
- Ancillary Services



Centurion is a correctional healthcare joint venture between Centene and MHM Services Inc. Currently has contracts in MA, MN, TN and VT.

Systems Integration

CENTELLIGENCE™



The Member Experience

“I wanted to drop you a note today, to say ‘thanks,’ plain and simple ... I have never had an insurance company actually sound like they care what may happen to me. I was diagnosed with diabetes this year – a little scary for me. Your reps have really gone out of their way to make sure my sugar is good, that I have all the supplies I need, and more importantly, that I keep up with things like eye exams, pap smears, etc. Things that I know need to be done, but that I can easily overlook, in the daily ‘rush’ of life. Seriously, I have never had an insurance company take such good ‘care’ of me and more importantly, take time with me. I really wanted to let all of you know, that your efforts do not go unnoticed and more importantly, they are appreciated.”

– Letter from Florida Member

“If I had not had that call from Magnolia and if I had not listened, I would have probably not known about the cancer until it was too late. I will tell everyone how much Magnolia has done for me and how much I love all of you.”

– Mississippi Member Statement



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