

From: Robert Larson
Sent: Friday, May 15, 2015 10:42 AM
To: KEELING Ryan W * DCBS
Subject: Re: Centene acquisition of Trillium/Agate Form A

Thank you for providing the redacted Merger agreement. At first glance and I do mean glance. it reminds me of the Watergate papers released by the White House with redactions.

I will review the agreement and provide additional input. In the meantime I would urge the commission to examine how Centene actually operates in other states providing service to the actual public users of medicade and medicare insurance services. The presentation yesterday seemed lacking in specifics and long on promises. One got the impression that Centene's presentation about new technology and synergistic approaches was more of a dog and pony show than a presentation providing actual details as to how it plans to operate. I did not hear anything about what accomplishments they have made for the end users of medical care. I heard nothing as to the costs of their programs for the consuming public.

In a cursory review of information regarding Centene employees their most positive input seemed to be that Centene pays its employees well and the biggest criticism was that they over worked and provided little training for these same people. See <http://www.indeed.com/cmp/Centene/reviews?fcoun> for employee evaluations of the company. One could conclude that this multistate corporation's model of operation is to squeeze its profits out of the ultimate consumer by reducing operating services and paying off its employees. One evaluation reads:

"case manager (Former Employee), Florida – April 9, 2015

Pros: benefits

Cons: mid management incompetent and picked based on favoritism, people are rude and negligent because of amount of pressure.

This company has the poorest management I have met. I worked for Sunshine Health in Florida and they proved that they don't care about anything but money.

This company has a huge turn over and terrible levels of dissatisfaction. Favoritism is the rule to advance and work ethic is a joke.

The happiest day of my life was when I left this organization. I walked out relieved to have my personal life back."

For a more accurate picture review all the comments or better yet do an independent evaluation to determine the quality of service one can expect.

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I hope my comments are helpful in your evaluation of this proposed merger and buyout of Agate/Trillium. After reading the entire Merger agreement and other documents that are presently not available for the public I will submit further comments.

Robert Larson, Retired
Trillium Customer