
January 10, 2024



Cassandra Soucy
Sandra J. Emanuel
Ana Pace
OR DCBS Division of Financial Regulation
Property and Casualty Product Regulation and Compliance

RE: Company Response to 12/14/2023 Market Conduct Examination Report
Exam Period: 8/1/2020 – 1/41/2022
Company: CSAA General Insurance Company (NAIC #37770)
NAIC Exam Tracking System Exam Number: OR-EMANUELS-5

Ms. Soucy, Ms. Emanuel, and Ms. Pace,

CSAA General Insurance Company (“CSAA”) has reviewed the Targeted Market Conduct Examination Report (as of November 14, 2023) provided with your letter dated December 14, 2023. CSAA does not dispute any of the findings or conclusions of this report. CSAA would especially like to take this opportunity to thank the examiners for their professionalism, courtesy, and guidance throughout the examination process.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Caraine' followed by a long horizontal line.

Caraine Leon Guerrero, Senior Managing Counsel
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