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STATE OF OREGON DEPARTMENT OF CONSUMER AND BUSINESS SERVICES DIVISION OF FINANCE AND CORPORATE SECURITIES

In the Matter of Case No. I-13-0615 VIP PDL SERVICES, LLC: FINAL ORDER TO CEASE AND DESIST AND ASSESSING CIVIL dba VIP Loan Shop, PENALTY ENTERED BY DEFAULT Respondent.

On March 5, 2014, the Director of the Department of Consumer and Business Services for the State of Oregon (the "Director"), acting under the authority of the Oregon statutes regulating payday lending, ORS 725A.010 to 725A.092 and 725A.990 and the Oregon Administrative Rules adopted thereunder, and in compliance with ORS 183.415(3), served by certified mail Administrative Order I-13-0615, ORDER TO CEASE AND DESIST, PROPOSED ORDER ASSESSING CIVIL PENALTY AND NOTICE OF RIGHT TO AN ADMINISTRATIVE HEARING ("Notice Order"), to Respondent VIP PDL Services, LLC dba VIP Loan Shop (hereinafter "VIP" or "Respondent"). The Notice Order was also mailed by regular first-class U.S. mail.

In accordance with OAR 137-003-0075, the Notice Order designated the Division's file on this matter, including all materials submitted by the Respondent, as the record for the purpose of making a prima facie case in the event that the Director entered a final order against the Respondent by default.

Respondent has not filed a timely request for hearing and the time to request an administrative hearing as stated in the Notice Order has now expired.

After a review of the record, the Director is persuaded that the record contains facts necessary to support the issuance of this Final Order by Default.

Now, therefore, the Director hereby issues the following Findings of Fact,

Conclusions of Law and Final Orders.

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I. FINDINGS OF FACT

The Director FINDS that:

- Respondent VIP PDL Services, LLC is believed to be a limited liability company organized under the laws of the Federation of Saint Kitts and Nevis, with its business office located at Suite 4 Solomon's Arcade, Charlestown, Federation of Saint Kitts and Nevis, West Indies. VIP also has used an address of Apartado Postal 1459-1200, San Jose Costa Rica. VIP is not registered with the Oregon Secretary of State as a foreign business. VIP is understood to do business using the assumed business name VIP Loan Shop.
- 2. VIP is in the business of making loans to individuals primarily for personal, family or household purposes for periods of less than 60 days. The loans are not made as purchase money loans and are usually evidenced by a check or electronic repayment agreement provided by or on behalf of the borrower. These loans are commonly called "payday loans". VIP conducts its payday loan business via the Internet through its website www.theviploanshop.com ("the VIP website").
- 3. At all times relevant to this matter, VIP was not licensed in Oregon with the Director as a payday lender.
- 4. On May 1, 2012, the Director issued an Order to Cease and Desist, Order Suspending Collection Activities and Order Assessing Civil Penalty Entered by Default against VIP for violations of ORS chapter 725¹, the Oregon laws regulating payday lending. VIP was ordered to cease and desist from violating the law, ordered to suspend collection activities, and ordered to pay a civil penalty of \$15,000.

Page 2 of 8 – FINAL ORDER BY DEFAULT – VIP PDL Services, LLC

¹ Provisions of those statutes were subsequently amended, repealed and renumbered. See Or Laws 2010 Special Session, ch. 23.

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5. Since the time of that earlier Order, the Oregon Department of Consumer and Business Services' Division of Finance and Corporate Securities ("DFCS") has received complaints from three Oregon consumers regarding VIP payday loans.

Oregon Borrower "KM"

- At all times relevant to this matter, an individual identified herein as "KM" 6. was a resident of the State of Oregon.
- 7. In late 2012 or early 2013, KM negotiated and obtained a \$500 short term consumer loan from VIP via the Internet through the VIP website. The loan negotiated between KM and VIP was done while KM was physically present in Oregon.
- 8. The loan made to KM by VIP was primarily for personal, family or household purposes.
- 9. Five days after obtaining the loan, KM paid \$75 to VIP. Following that, KM was expected to make loan interest payments of \$225 every month for five months before making any payments on the principal of the loan. These payments were to be deducted from KM's Oregon bank account.
- 10. The initial loan period for the loan made by VIP to KM was less than 31 days. The effective APR for the loan from VIP to KM was more than 36 percent.

Oregon Borrower "RB"

- 11. At all times relevant to this matter, an individual identified herein as "RB" was a resident of the State of Oregon.
- 12. On or about August 2013, RB negotiated a \$500 short term consumer loan with VIP via the Internet through the VIP website. RB intended the loan primarily for personal, family or household purposes. RB negotiated the loan with VIP while physically present in Oregon.
- 13. Under the terms of the loan agreement, the initial loan period was approximately 13 days. RB paid a fee of \$225 on September 1, 2013. RB was to incur a

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fee of \$225 every two weeks until at some point the loan fee would be reduced and
payments would begin to apply against the loan principal. RB was never told when the
loan would be repaid.

- 14. The effective APR for the loan to RB was approximately 842 percent.
- VIP deducted funds from RB's Oregon bank account for repayment of the 15. loan and the associated fee.

Oregon Borrower "DW"

- 16. At all times relevant to this matter, an individual identified herein as "DW" was a resident of the State of Oregon.
- 17. On or about March 17, 2013, DW negotiated a \$500 short term consumer loan with VIP via the Internet through the VIP website. DW intended the loan primarily for personal, family or household purposes. DW negotiated the loan with VIP while physically present in Oregon.
- 18. Under the terms of the loan agreement, the initial loan period was approximately 14 days. DW had loan fees deducted from his Oregon bank account approximately every two weeks ranging from \$137.50 to \$175.00. At the most, only \$25 of each payment was applied to the loan principal.
 - The effective APR for the loan to DW was approximately 847 percent. 19.

II. CONCLUSIONS OF LAW

The Director CONCLUDES that:

20. The short term consumer loans made to Oregon residents KM, RB and DW by VIP were payday loans as defined by ORS 725A.010(5)(a) in that the loans were each made primarily for personal, family or household purposes, were each in an amount less than \$50,000, and were each evidenced by a check or electronic repayment agreement provided by or on behalf of the borrower.

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21. In accordance with ORS 725A.012(3)(a), VIP is subject to ORS 725A.010 to
725A.092 and 725A.990 because VIP, in its capacity as a lender, made payday loans to
he individuals identified herein as KM, RB and DW, who resided in or maintained a
domicile in Oregon, and each borrower:

- a. Negotiated or agreed to the terms of the payday loan in person, by mail, by telephone, or via the Internet while physically present in Oregon;
- b. Entered into or executed a contract with VIP for a payday loan in person, by mail, by telephone, or via the Internet while physically present in Oregon; or
 - c. Made payment on the payday loan while in Oregon.
- 22. The consumers made payments on the loans in this state as that term is defined in ORS 725A.012(3)(b) when VIP debited the consumers' respective Oregon bank accounts, each of which was held in a branch of a financial institution located in Oregon.
- 23. VIP violated ORS 725A.020(1)(a) by conducting a business in which it made payday loans as defined by ORS 725A.010(5)(a) to Oregon residents without first obtaining a license under ORS 725A.024. Each instance VIP made a payday loan to an Oregon resident without first obtaining a license is a separate and distinct violation of ORS 725A.020(1)(a).
- 24. VIP violated ORS 725A.064(1) by making or renewing a payday loan at a rate of interest exceeding 36 percent per annum, excluding a one-time origination fee for a new loan not to exceed \$30. Each instance VIP made or renewed a payday loan with an Oregon resident at a rate of interest exceeding 36 percent per annum is a separate and distinct violation of ORS 725A.064(1).
- 25. VIP violated ORS 725A.064(3) by making or renewing a payday loan for a term of less than 31 days. Each instance VIP made or renewed a payday loan with an Oregon resident for a term of less than 31 days is a separate and distinct violation of ORS

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725A.064	(3).
26.	VIP violated the prior Final Order of the Director, PD-11-0108, issued to VII
on May 1	, 2012, and the civil penalty of \$15,000 assessed therein remains due and
owing.	

III. ORDERS

Now, therefore, the Director proposes to issue the following ORDERS:

Order to Cease and Desist

27. As authorized by ORS 725A. 082, the Director ORDERS VIP, and all entities owned or controlled by VIP, their successors and assignees, to CEASE AND DESIST from violating any provision of ORS 725A.010 to 725A.092 and 725A.990, or any administrative rule adopted by the Director under those statutes.

Order Assessing Civil Penalty

- 28. As authorized by ORS 725A.990, the Director may assess a CIVIL PENALTY in an amount determined by the Director of not more than \$2,500 per violation against any person who violates any provision of ORS 725A.010 to 725A.092 and 725A.990. In accordance with this provision, the Director ORDERS that VIP be assessed a CIVIL PENALTY in the amount of \$45,000 (forty-five thousand dollars) as follows:
- a. A CIVIL PENALTY of \$7,500 (seven thousand five hundred dollars) for three violations of ORS 725A.020(1)(a) by conducting a business in which it made payday loans as defined by ORS 725A.010(5)(a) to three Oregon residents without first obtaining a license under ORS 725A.024;
- b. A CIVIL PENALTY of \$7,500 (seven thousand five hundred dollars) for violation of ORS 725A.064(1) by making or renewing three payday loans at a rate of interest that exceeds 36 percent per annum, excluding a one-time origination fee of no

c. A CIVIL PENALTY of \$7,500 (seven thousand five hundred dollars) for



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more than \$30;

NOTICE OF RIGHT TO APPEAL