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STATE OF OREGON
DEPARTMENT OF CONSUMER AND BUSINESS SERVICES
DIVISION OF FINANCE AND CORPORATE SECURITIES

<p>In the Matter of:</p> <p>CREDIT 911 SETTLEMENTS LLC, aka CREDIT 911; and aka CREDIT 911 LTD,</p> <p style="text-align: center;">Respondent.</p>	<p>Case No. DM-14-0053</p> <p>FINAL ORDER TO CEASE AND DESIST, ORDER ASSESSING CIVIL PENALTY ENTERED BY DEFAULT</p>
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On October 20, 2014, the Director of the Department of Consumer and Business Services for the State of Oregon (the “Director”), acting in accordance with the Oregon statutes regulating debt management service providers, ORS 697.602 to 697.842, and the administrative rules promulgated thereunder, and ORS 183.415(3), duly served Credit 911 Settlements, LLC with a true copy of Administrative Order S-14-0053, ORDER TO CEASE AND DESIST, PROPOSED ORDER ASSESSING CIVIL PENALTY AND NOTICE OF RIGHT TO AN ADMINISTRATIVE HEARING (the “Notice Order”).

In accordance with OAR 137-003-0075, the Notice Order designated the Division’s file, including all materials submitted by Credit 911 Settlements, LLC, as the record for the purpose of making a prima facie case in the event that the Director entered a final order by default.


Credit 911 Settlements, LLC did not timely request a hearing.

Now, therefore, on consideration of the record, the Director issues the following Findings of Fact, Conclusions of Law and Final Orders.

I. FINDINGS OF FACT

The Director FINDS:

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 Salem, OR 97301-3881
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1 1. At all times relevant to this matter, Credit 911 Settlements LLC was a New
2 York company engaging in debt management services as defined by ORS 697.602(2)(d),
3 by receiving money in return for obtaining or attempting to obtain as an intermediary on
4 a consumer’s behalf a concession from a creditor including, but not limited to, a
5 reduction in the principal, interest, penalties or fees associated with a debt. Credit 911
6 Settlements LLC is also known and does business as Credit 911 and Credit 911 Ltd.
7 (Hereinafter the firm will be referred to as “Credit 911”).

8 2. Credit 911 represented to at least one Oregon consumer that it was authorized
9 to perform or furnish debt management services to Oregon consumers.

10 3. At no time material to this Order was Credit 911 registered in Oregon with the
11 Director as a debt management service provider as required by Oregon law.

12 4. At no time material to this Order did Credit 911 file a bond with the Director
13 as required by Oregon law.

14 5. At all times relevant to this matter, an individual identified as “PB” was a
15 resident of the State of Oregon.

16 6. For the period November 26, 2012 to September 2014, PB paid Credit 911
17 over \$11,000 to receive debt management services, a fee of \$1,100.84 every month, when
18 the firm only resolved two debts for a total of \$2,200.

19 7. Credit 911 charged PB an initial fee over \$50 and an initial consultation fee
20 over \$50.

21 8. Credit 911 charged PB more than the statutory maximum of \$65 per month in
22 service charges.

23
24 II. CONCLUSIONS OF LAW

25 The Director CONCLUDES:

26 9. Credit 911 performed debt management services as defined by ORS



1 697.602(2)(d) when it received money in return for obtaining or attempting to obtain as
2 an intermediary on a consumer's behalf a concession from a creditor including, but not
3 limited to, a reduction in the principal, interest, penalties or fees associated with a debt.

4 10. Credit 911 violated ORS 697.612 by engaging in the business of debt
5 management service provider without being registered with the Director.

6 11. Credit 911 violated ORS 697.662(2) by representing to an Oregon consumer
7 that the company was authorized to perform a debt management service in Oregon when
8 it was not so authorized.

9 12. Credit 911 violated ORS 697.642(1) when it performed debt management
10 services without first filing a bond issued by one or more corporate sureties authorized to
11 do business in Oregon.

12 13. Credit 911 violated ORS 697.692(1)(a) when it charged an Oregon consumer
13 an initial fee that exceeded \$50.

14 14. Credit 911 violated ORS 697.692(1)(b) when it charged an Oregon consumer
15 an initial consultation fee that exceeded \$50.

16 15. Credit 911 violated ORS 697.692(1)(c) when it charged an Oregon consumer
17 a monthly service fee in excess of \$65.

18 III. ORDERS

19 Now, therefore, the Director issues the following ORDERS:

20 *Order to Cease and Desist*

21
22 16. In accordance with ORS 697.825(1)(a), the Director hereby ORDERS Credit
23 911, and all entities owned or controlled by Credit 911, their successors and assignees, to
24 CEASE AND DESIST from violating any provision of the Oregon statutes regulating
25 debt management service providers, ORS chapter 697, and any rule, order, or policy
26 issued by the Director under ORS chapter 697.

Order Assessing Civil Penalty

17. In accordance with ORS 697.832(1), the Director may assess a CIVIL PENALTY in an amount of not more than \$5,000 per violation against any person who violates ORS 697.612 or 697.642 to 697.702, rules adopted under ORS 697.632, or any order issued under ORS 697.825.

18. In accordance with ORS 697.832(1), the Director ORDERS Credit 911 a to pay a CIVIL PENALTY in the amount of \$30,000 (thirty thousand dollars) as follows:

A. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violating the registration provisions of ORS 697.612(1) by engaging in the business of performing debt management services without being registered with the Director;

B. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violating ORS 697.662(2) by representing to an Oregon consumer that Credit 911 was authorized to furnish a debt management service when the firm was not actually authorized under the laws of this state to perform debt management service.

C. A CIVIL PENALTY of \$5,000 (five thousand dollars) for performing debt management services without first filing a bond as required by ORS 697.642(1);

D. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violating ORS 697.692(1)(a) by charging an initial fee for debt management services that exceeded \$50;

E. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violating ORS 697.692(1)(b) by charging an initial consultation fee for debt management services that exceeded \$50; and

F. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violating ORS 697.692(1)(c) by charging a monthly service fee that exceeded \$65.

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1 IV. AUTHORITY OF THE DIRECTOR TO SEEK OTHER
2 REMEDIES UNDER OREGON LAW

3 19. This Order is a “Final Order” under ORS 183.310(6)(b). Subject to that
4 provision, the entry of this Order does not limit other remedies that are available to the
5 Director under Oregon law.

6 SO ORDERED this 18th day of November, 2014 at Salem, Oregon.
7 PATRICK M. ALLEN, Director
8 Department of Consumer and Business Services

9 /s/ David Tatman
10 David C. Tatman, Administrator
11 Division of Finance and Corporate Securities

12 NOTICE OF RIGHT TO APPEAL

13 Pursuant to ORS 697.825(2)(c), a person aggrieved by an Order of the Director of
14 the Department of Consumer and Business Services which has been the subject of a
15 timely application for a hearing before the Director shall be entitled to judicial review of
16 the order under ORS chapter 183. Pursuant to ORS 697.825(2)(e), a person who does not
17 timely file a request for a hearing on an order is not entitled to judicial review.

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