



## STATE OF OREGON DEPARTMENT OF CONSUMER AND BUSINESS SERVICES DIVISION OF FINANCE AND CORPORATE SECURITIES

## BEFORE THE DIRECTOR OF THE DEPARTMENT OF CONSUMER AND BUSINESS SERVICES

In the Matter of:

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Case No. DM-11-0113

FIDELITY DEBT SOLUTIONS, LLC;

ORDER TO CEASE AND DESIST AND FINAL ORDER ASSESSING CIVIL PENALTY ENTERED BY DEFAULT

Respondent.

Fidelity Debt Solutions, LLC ("FDS" or "Respondent").

On December 1, 2011, the Director of the Department of Consumer and Business Services for the State of Oregon (hereinafter "the Director"), acting pursuant to the authority of the Oregon Revised Statutes ("ORS") 697.602 to 697.842, issued Administrative Order No. DM-11-0113, ORDER TO CEASE AND DESIST, PROPOSED ORDER ASSESSING CIVIL PENALTY AND NOTICE OF OPPORTUNITY FOR AN ADMINISTRATIVE HEARING ("the Proposed Order") to

On December 2, 2011, FDS was duly served with true copies of the Proposed Order by certified United States Mail, postage prepaid, to the following address: Timothy Aaron, Registered Agent; Fidelity Debt Solutions, LLC; 510 Market Street, 2nd Floor; San Diego, California 92101 (Certified Mail Item No. 7008 1830 0003 3147 3935). A true copy of the Proposed Order was also sent by regular first class mail to the same address.

On December 7, 2011, the certified mailing was received at the Respondent's Market Street address in San Diego.

FDS has not made a written request for a contested case hearing in this matter and time to do so has now expired.



NOW THEREFORE, after consideration of the file in this matter maintained by the Oregon Department of Consumer and Business Services, including any materials that FDS may have submitted, the Director hereby issues the following Findings of Fact, Conclusions of Law and Final Order.

I.

### FINDINGS OF FACT

The Director FINDS that:

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- Fidelity Debt Solutions, LLC is a California limited liability company with 1. offices located at 510 Market Street, 2nd Floor, San Diego, California 92101. FDS maintains the website www.fidelitydebt.net. FDS is not a registered business name filed with the Oregon Secretary of State.
- 2. At all times relevant to this matter, FDS engaged in debt management services as defined by ORS 697.602 and 697.612 by receiving money in return for obtaining or attempting to obtain, as an intermediary on a consumer's behalf, a concession from a creditor including, but not limited to, a reduction in the principal, interest, penalties or fees associated with a debt.
- Respondent, by and through its employees, contacted Oregon residents offering to provide debt management services. Respondent, by and through its employees, contacted Oregon residents by telephone, electronic mail, and United States mail. Respondent, by and through its employees, directed Oregon residents to view its website.
- 4. Between January 2010 and present, Respondent entered into debt management service agreements with at least one Oregon resident.
  - 5. FDS charged its Oregon client an initial fee in an amount greater than \$50.
- 6. At no time material to this Order was FDS registered in Oregon with the Director as a debt management service provider or licensed with the Director as a

mortgage broker, mortgage banker or mortgage loan originator.

7. At no time material to this Order did FDS file with the Director proof of a surety bond as required by Oregon law.

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# **CONCLUSIONS OF LAW**

The Director CONCLUDES that:

- 8. Respondent FDS performed debt management services as defined by ORS 697.602(2)(d) when it received money in return for obtaining or attempting to obtain as an intermediary on a consumer's behalf a concession from a creditor including, but not limited to, a reduction in the principal, interest, penalties or fees associated with a debt.
- 9. Respondent FDS violated ORS 697.612(1)(a) by engaging in the business of debt management service provider without being registered with the Director pursuant to ORS chapter 697. Each time Respondent engaged in the business of debt management service provider in Oregon without being registered with the Director is a separate and distinct violation of ORS 697.612.
- 10. Respondent FDS violated ORS 697.642(1) when it performed debt management services without first filing a bond issued by one or more corporate sureties authorized to do business in Oregon. Each time Respondent FDS performed or attempted to perform a debt management service in Oregon without first filing a bond is a separate and distinct violation of ORS 697.642(1).
- 11. Respondent FDS violated ORS 697.692(1)(a) when it charged consumers an initial fee of more than \$50. Each time Respondent FDS charged a consumer an initial fee of more than \$50 is a separate and distinct violation of ORS 697.692(1)(a).

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#### **ORDERS**

NOW, THEREFORE, THE DIRECTOR ISSUES THE FOLLOWING ORDERS:

Order to Cease and Desist

12. Pursuant to the authority of ORS 697.825(1)(a), the Director hereby ORDERS Respondent FDS, and all entities owned or controlled by FDS, their successors and assignees, to CEASE AND DESIST from violating any provision of the Oregon statutes regulating debt management service providers, ORS chapter 697, and any rule, order, or policy issued by the Director under ORS chapters 697.

Final Order Assessing Civil Penalty

- 13. Pursuant to the authority of ORS 697.832, the Director may assess a CIVIL PENALTY in an amount of not more than \$5,000 per violation against any person who violates ORS 697.602 to ORS 697.842, rules adopted pursuant to ORS 697.632 or any order issued under ORS 697.825.
- 14. Pursuant to ORS 697.832, the Director hereby assesses Respondent FDS a CIVIL PENALTY in the amount of \$15,000 (fifteen thousand dollars) as follows:
- A. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violation of the registration provisions of ORS 697.612(1)(a) by engaging in the business of performing debt management services without being registered with the Director pursuant to ORS chapter 697;
- B. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violation of ORS 697.642(1) for performing debt management services without first filing a bond as required by ORS chapter 697; and
- C. A CIVIL PENALTY of \$5,000 (five thousand dollars) for violation of ORS 697.692(1)(a) by charging consumers an initial fee of more than \$50.
  - 15. The entry of this Order in no way limits further remedies which may be available

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                 to the Director under Oregon law.
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                       IT IS SO ORDERED.
                       Dated this __7th___ day of ______, 2012 at Salem, Oregon
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                 NUNC PRO TUNC December 2, 2011.
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                                               PATRICK ALLEN, Director
                                               Department of Consumer and Business Services
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                                                /s/ David Tatman
                                               David C. Tatman, Administrator
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                                               Division of Finance and Corporate Securities
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