

STATE OF OREGON DEPARTMENT OF CONSUMER AND BUSINESS SERVICES DIVISION OF FINANCIAL REGULATION

In the Matter of:

M-20-0095

St. Fin Corp dba Star Financial

NMLS# 1429

Respondent.

M-20-0095

FINAL ORDERS TO CEASE AND DESIST,
SUSPENDING MORTGAGE
BANKER/BROKER LICENSE, AND
ASSESSING CIVIL PENALTIES, ENTERED
BY DEFAULT

On May 6, 2021, the Director of the Department of Consumer and Business Services for the State of Oregon ("Director"), acting by and through the Division of Financial Regulation ("Division), and pursuant to Oregon Revised Statutes ("ORS") 86A.100 et seq. and Oregon Administrative Rules ("OAR") 441-850-0005 through 441-885-0010 (collectively, the "Oregon Mortgage Lender Law"), issued Administrative Order No. M-20-0095: Order to Cease and Desist, Proposed Orders Suspending Mortgage Banker/Broker License and Assessing Civil Penalties, and Notice of Right to a Hearing ("the Order") to St. Fin Corp dba Star Financial ("St. Fin Corp").

On May 6, 2021, the Director mailed a true copy of the Order by regular, first-class mail and by certified mail, postage prepaid addressed to Timothy Matthews of St. Fin Corp at 23330 Mill Creek, Suite 250, Laguna Hills, California 92653 and to St. Fin Corp's registered agent, Data Research Inc., at 3130 SW Beaverton-Hillsdale Highway, Portland, Oregon 97225. A green card evidencing receipt was signed on or about May 10, 2021, and returned from St. Fin Corp.

The Order offered St. Fin Corp an opportunity for a hearing, if requested in writing within 20 days. The Notice Order further informed St. Fin Corp that if a hearing was not conducted because the party did not timely request a hearing or otherwise defaulted, then the

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designated portion of the Division's file would automatically become part of the contested case record to prove a *prima facie* case. St. Fin Corp has not made a written request for a contested hearing, and the time to do so has expired.

After considering the relevant portions of the Division's file in this matter, the Director finds that the record proves a *prima facie* case.

Now, therefore, the Director makes the following Findings of Fact and Conclusions of Law and issues the following Orders:

FINDINGS OF FACT

The Director FINDS that:

- 1. St. Fin Corp is a California corporation with a principal place of business located at 23330 Mill Creek, Suite 250, Laguna Hills, California 92653.
- 2. St. Fin Corp received a mortgage banker/broker license from the Oregon Division of Financial Regulation, formerly known as the Oregon Division of Finance and Corporate Securities (hereinafter the "Division") on February 16, 2005.

I. 2014 examination

- 3. The Division completed an examination of St. Fin Corp in 2014 and found that the loan file reviewed did not include an interest rate lock/float agreement, and the initial loan application was not signed by the borrower.
- 4. St. Fin Corp's privacy policy notice to its borrowers lacked several pieces of required information.
- 5. The Division previously noted a similar deficiency in St. Fin Corp's privacy policy notice during the 2012 examination, and also found that none of the loan files reviewed included an interest rate lock/float agreement.
- 6. St. Fin Corp produced a criminal records check for its loan originator during the Division's 2012 examination but failed to maintain and produce the records check for the 2014 examination.

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II. **2015-2016** examination

- 7. A follow-up examination was completed in 2015-2016. The borrower did not sign the initial loan application in one of the loan files reviewed.
 - 8. St. Fin Corp's privacy policy notice lacked several pieces of required information.
 - 9. Three of the loan files reviewed did not include an interest rate lock/float agreement.
- 10. St. Fin Corp did not complete a criminal records check prior to the hire and sponsorship of one of its loan originators.
 - 11. Two loan originators' personnel ledgers lacked all of the required information.

2019 examination III.

- 12. An examination was completed in 2019. In one of the loan files reviewed, neither the borrower nor the loan originator signed the initial loan application.
- 13. While two of the loan files reviewed included compliant privacy policy notices, one file did not include a privacy policy and another did not include the updated privacy policy.
- 14. St. Fin Corp failed to complete a compliant criminal records check before hiring and requesting sponsorship for four of its loan originators.
- 15. During the 2019 examination, St. Fin Corp did not produce a copy of the loan originator's criminal records check that the Division requested the company update and maintain following the 2014 examination.
 - 16. Three of the loan originators' personnel ledgers were missing required information.
- 17. The filing deadline for the 2018 MCR Standard Financial Condition Report was March 31, 2019, and St. Fin Corp filed the report on May 3, 2019.
- 18. The filing deadline for the 2019 MCR Standard Financial Condition Report was March 31, 2020, and St. Fin Corp filed the report on April 2, 2020.
- 19. The filing deadline for the 2020 first quarter Mortgage Call Report was May 15, 2020, and St. Fin Corp filed the report on May 18, 2020.

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CONCLUSIONS OF LAW

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