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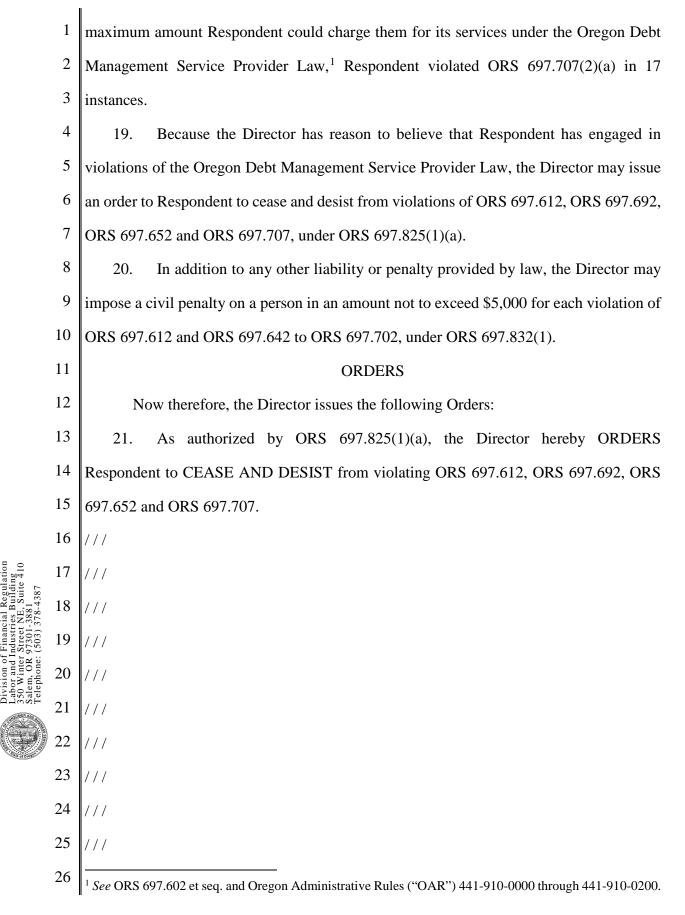
	1	FINDINGS	S OF FACT				
	2	The Director FINDS that:					
	3	3 1. Respondent is a Nevada limited liability company with a principal place					
	4	business at 4700 S. Apache Rd., Suite 300, Las Vegas, NV 89147.					
	5	2. Respondent contracts with consumers to:					
	6	A. Attempt to improve the terms and conditions of their third-party debt					
	7	obligations; and					
	8	B. Make payments to their cr	editors to satisfy their debts.				
	9	3. At no time has Respondent bee	en registered to perform debt management				
	10	services in Oregon.					
	11	4. From in or around 2016 through in	n or around 2017, Respondent contracted with				
	12	17 Oregon residents ("the Oregon Clients") to	perform the services described in Paragraph				
	13	(2). The Oregon Clients are identified as foll	ows:				
	14	OREGON CLIENT	APPROXIMATE CONTRACT DATE				
	15	DC	7/7/17				
	16						
_		C. De.	10/19/16				
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f Financial Re Industries Bui Street NE, Su 97301-3881 (503) 378-43	<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>	C. Do. JD SE RG J. Hel. J. Hen.	5/31/17 8/22/17 8/8/17 3/16/17 11/19/16 5/19/17				
f Financial Re Industries Bui Street NE, Su 97301-3881 (503) 378-43	<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	C. Do. JD SE RG J. Hel. J. Hen. SJ	5/31/17 8/22/17 8/8/17 3/16/17 11/19/16 5/19/17 7/7/17				

		N						
	1	AL	8/18/17					
	2	JM	1/13/17					
	3	RP	1/30/17					
	4	JP	5/17/17					
	5	LS	1/30/17					
	6	DT	5/24/16					
	7 8	5. Respondent charged the Oregon C	lients the following fees:					
	9	A. A \$250 "administration fee;"						
	10	B. A \$100 fee per enrolled debt obligation;						
	11	C. A \$59.95 monthly "account maintenance fee;" and						
	D. A fee equivalent to 45% of each client's total enrolled debt.							
	13	6. The Oregon Clients paid Responde	ent the foregoing fees, which were structured					
	14	into monthly payment plans.						
	15	7. Respondent did not provide any o	of the Oregon Clients with a separate budget					
ıe: (503) 378-4387	16	analysis that evaluated whether the services Respondent proposed to perform were						
	17	advantageous to the client.						
	18	8. Respondent did not provide any	of the Oregon Clients with documentation					
	19	stating the maximum amount Respondent could charge for its services under the Oregon						
	20	Debt Management Service Provider Law.						
Tele	21	9. Respondent's business model w	vas to decline to pay creditors, with the					
	22	expectation the creditor would give up on receiving payment and "charge off" the						
	23	consumer's debt. However, a charged off debt does not relieve a consumer of their						
	24	obligation to repay the debt. Rather, charged off debts are often assigned to collection						
	25	agencies that attempt to collect the debt, frequently with additional interest and fees. In						
	26	addition, charged off debts cause significant harm to a consumer's credit rating.						
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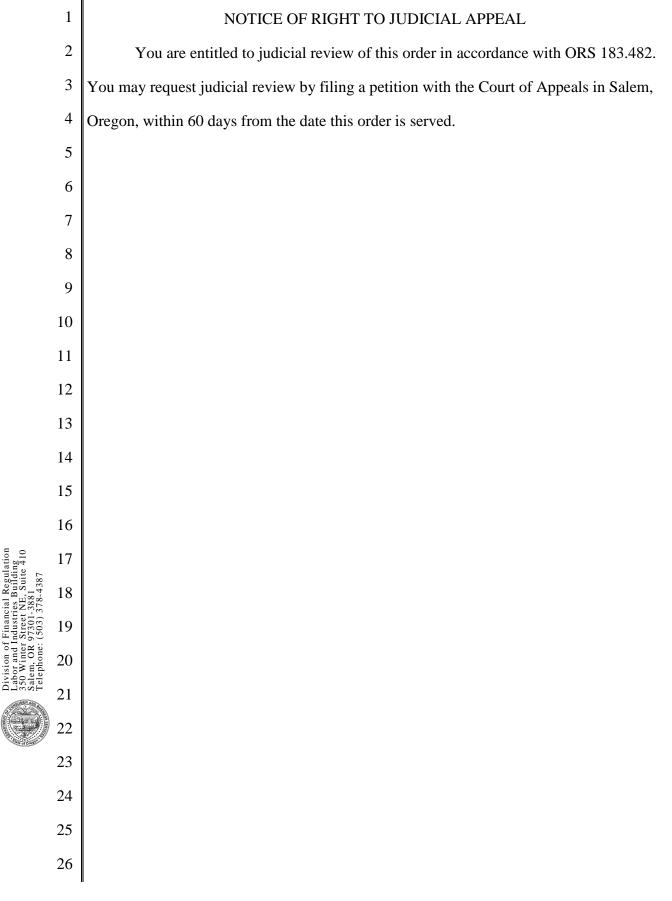


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	1	10. On or around July 12, 2019, the Director directed numerous inquiries to	
	2	Respondent regarding its Oregon debt management activities. Respondent failed to	
	3	respond to the Director's inquiries.	
	4	CONCLUSIONS OF LAW	
	5	The Director CONCLUDES that:	
	6	11. By offering to receive, and receiving, funds from the Oregon Clients to	
	7	distribute amongst their creditors in full or partial payment of their debts, Respondent	
	8	performed "debt management services" as defined under Oregon Revised Statutes ("ORS")	
	9	697.602(2)(a).	
	10	12. By offering to modify the terms of the Oregon Clients' consumer debt	
	11	obligations, Respondent performed "debt management services" as defined under ORS	
	12	697.602(2)(c).	
	13	13. By performing debt management services for the Oregon Clients without being	
	14	registered with the Director as a debt management service provider, Respondent violated	
	15	ORS 697.612(1)(a) in 17 instances.	
	16	14. By charging the Oregon Clients an initial fee of more than \$50, Respondent	
ulation ling te 410 7	17	violated ORS 697.692(1)(a) in 17 instances.	
ial Regules Buildi es Buildi NE, Suite 3881 378-4387	18	15. By charging the Oregon Clients a \$100 fee per enrolled debt obligation,	
f Financ Industri r Street 97301- : (503) 3	19	Respondent violated ORS 697.692(1) in 17 instances.	
vision o bor and 0 Winter lem, OR lephone	20	16. Respondent violated ORS 697.692(1)(c) and (d) in 17 instances by charging the	
Di Di S S S S S S S S S S S S S S S S S	21	Oregon Clients fees:	
	22	A. That exceeded 15% of their total enrolled debt; and	
	23	B. That exceeded \$65 a month.	
	24	17. By failing to provide the Oregon Clients with separate budget analyses,	
	25	Respondent violated ORS 697.652(2) in 17 instances.	
	26	18. By failing to provide the Oregon Clients with documentation stating the	



	1				
	1	22. As authorized by ORS 697.832(1), the Director hereby ORDERS that			
	2	Respondent be subject to a CIVIL PENALTY of \$100,000 as follows:			
	3	A. \$40,000 for violating ORS 697.612(1)(a);			
	4	B. \$40,000 for violating ORS 697.692;			
	5	C. \$10,000 for violating ORS 697.652; and			
	6	D. \$10,000 for violating ORS 697.707.			
	7				
	8	SO ORDERED this <u>22<sup>nd</sup></u> day of <u>October</u> , 2019.			
	9	CAMERON C. SMITH, Acting Director			
	10	Department of Consumer and Business Services			
	11	/s/ Dorothy Bean			
	12	Dorothy Bean, Chief of Enforcement Division of Financial Regulation			
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