STATE OF OREGON DEPARTMENT OF CONSUMER AND BUSINESS SERVICES DIVISION OF FINANCIAL REGULATION

In the Matter of:

Caliver Beach Mortgage, LLC

NMLS# 1434247

Respondent.

M-23-0007

FINAL ORDER TO CEASE AND DESIST, ORDER ASSESSING CIVIL PENALTIES, AND CONSENT TO ENTRY OF ORDER

WHEREAS the Director of the Department of Consumer and Business Services for the State of Oregon (hereinafter "the Director") conducted an investigation of Caliver Beach Mortgage, LLC ("CBM") and determined that CBM engaged in activities constituting a violation of ORS 86A.100 et seq. and OAR 441-850-0005 through 441-885-0010 (collectively, "the Oregon Mortgage Lender Law"); and

WHEREAS CBM wishes to resolve and settle this matter with the Director,

NOW THEREFORE, as evidenced by the authorized signature subscribed on this order,

CBM hereby CONSENTS to entry of this order upon the Director's Findings of Fact and

Conclusions of Law as stated hereinafter:

FINDINGS OF FACT

The Director FINDS that:

- 1. CBM is a Delaware corporation with a principal place of business located 500 Redland Court, Suite 300, Owings Mills, Maryland 21117.
- CBM received an Oregon mortgage banker/broker license from the Division on May 25, 2016 (NMLS #1434247).
 - 3. At all times material, CBM did not license any branch locations.

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4. Joseph Kowitz ("Kowitz") is CBM's Qualifying Individual and an Oregon licensed mortgage loan originator ("MLO") (NMLS# 172783).

T. Michael Kroski

- 5. Michael Kroski ("Kroski") received an Oregon MLO license from the Division on May 23, 2018 (NMLS# 1724135).
 - 6. Kroski began working for CBM on November 18, 2019.
 - 7. At times material, Kroski resided and worked in the Phoenix, Arizona metropolitan area.
- 8. CBM requested sponsorship of Kroski's license from the Division on January 27, 2020, and his work station was listed as a location in Phoenix, Arizona.
- 9. On January 28, 2020, the Division placed a deficiency on Kroski's license in the National Multistate Licensing System ("NMLS") that confirmed the proposed work station was not licensed as an Oregon branch and instructed him that he must work from a licensed location. The deficiency further stated that CBM could either, license the Arizona location as a branch, or Kroski could associate with a licensed location.
- 10. In light of the Covid-19 pandemic, on March 12, 2020, the Division issued Bulletin DFR 2020-6 ("Bulletin") to all licensed MLOs and the mortgage lenders. The Bulletin and its accompanying guidance permitted licensed loan originators to work from home temporarily, provided that their employers met certain conditions.
- 11. Among other things, this included: giving prior notice to the Division that the company intended to permit employees to telecommute during the pandemic, having appropriate policies and procedures in place to supervise telecommuting employees, and, if the company enacted temporary policies and procedures related to telecommuting during the pandemic, the company was required to send those to the Division.
- 12. Notably, the Bulletin did not waive the sponsorship or branch license requirements for MLOs whose permanent work stations were located unreasonably long distances away from their supervisors.

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13. Kroski and CBM updated the request, proposing that Kroski be associated with CBM's Maryland headquarters, but he would still reside in Arizona.

14. On April 29, 2020, the Division set another deficiency on Kroski's license, stating that the proposed arrangement did not represent a reasonable commuting distance. It further stated that, in order for sponsorship to be accepted, Kroski could either: list employment with a licensed location within a reasonable commuting distance, or provide a satisfactory explanation for the arrangement.

15. Since CBM did not apply to license Kroski's Arizona work station and no further explanation was received, the Division denied CBM's sponsorship request for Kroski's license on July 9, 2020.

16. Since Kroski was not sponsored by a licensed company, his MLO license remained inactive from January 24, 2020 through January 1, 2021, when it was terminated for failure to renew. Accordingly, he was ineligible to originate loans while his license was inactive.

17. Kroski renewed his license on March 11, 2021, but it remained inactive due to lack of sponsorship until it expired on January 1, 2022.

II. Complaint: Borrowers LG and RG

18. On October 20, 2020, Oregon borrowers "LG and RG" filed a complaint with the Division against Kroski and CBM for Kroski's handling of their 2020 refinance transaction. LG and RG did not feel that Kroski treated them appropriately.

19. During the course of this investigation, the Division interviewed Oregon borrowers who applied for loans through CBM and CBM employees. Statements included below were made to Division staff conducting the investigation.

20. LG and RG received a few solicitations for loans from CBM before they responded to one in early June 2020.

21. LG and RG were interested in lowering their current interest rate and started working with Kroski on a refinance. They discussed loan terms and loan programs with Kroski, and he



took their loan application.

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- 22. Shortly thereafter, Kroski locked in an interest rate of 2.25% for their loan.
- 23. While the loan documents list Kowitz as the loan originator, LG and RG reported that all of their communication and contact with CBM on this transaction was with Kroski.
- 24. RG attempted to contact Kowitz, since his name was listed as the loan originator on the transaction documents, but Kroski stepped in and told him never to contact Kowitz again. Kroski said that RG was only to communicate with him.
 - 25. In October 2020, LG and RG requested to withdraw their loan application from CBM.
- 26. When asked by the Division to explain Kroksi's origination activity on LG and RG's transaction, Kowitz initially claimed that he only asked Kroski to assist with a few files as a processor, so he could deal with an important personal issue.
- 27. Kowitz acknowledged that there were problems with Kroski's license and sponsorship. He stated that CBM always intended to license Kroski's Arizona work station as an Oregon branch, but due to the Covid-19 pandemic, he elected to wait until the end of 2020. Kowitz said they had tried to correct the issues, but it just did not happen.
 - 28. CBM did not apply to license Kroski's Arizona work station as a branch location.
- 29. Despite the deficiencies placed on his license and a sponsorship request denial, Kroski responded that he believed he had completed all of the licensing requirements, so he had no real concerns about working for CBM.

III. Borrowers MH, GG, KL, MW, DT, JM, MS, and JS

- 30. During the course of the investigation, the Division requested several "pipeline" reports from CBM for its Oregon loans, which included borrower and MLO information.
- 31. The initial response from CBM, dated October 27, 2020 ("Pipeline Response), shows that the company originated 48 Oregon loans from November 2019 through October 27, 2020. Kowitz was listed as the MLO for 40 loans, and the eight remaining were listed as originated by Oregon licensed MLOs.

41. Oregon borrower "MW" reported that the MLO on his February 2020 transaction was

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Jason Hall ("Hall"), and not Kowitz. MW said that the only person he worked with at CBM was Hall.

- 42. Hall established an active company relationship with CBM on January 29, 2020, which remains active.
 - 43. Hall has never been licensed as an Oregon MLO, although he is licensed in other states.

ii. Borrower DT

44. Oregon borrower "DT" reported that the MLO on his March 2020 transaction was Hall, and not Kowitz. DT said that he did not recall the name Kowitz.

iii. Borrower JM

- 45. Oregon borrower "JM" reported that the MLO on his May 2020 transaction was Hall, and not Kowitz.
- 46. JM said that Hall pressured him heavily to complete a refinance on his reverse mortgage. Hall told JM that he could get him a lower interest rate. JM reportedly wanted to cancel the loan, but Hall insisted they proceed and promised that corrections would be made to the terms. In the end, JM found that nothing was corrected and his interest rate was not lowered.

iv. Borrower MS

47. Oregon borrower "MS" reported that the MLO on his May 2020 transaction was Hall. MS said that he never spoke with anyone else at CBM and had never heard of Kowitz.

c. MLO Marc Alan Contract

i. Borrower JS

- 48. CBM's Pipeline Response lists Marc Alan Contract ("Contract") as the MLO on a loan to Oregon borrower "JS" that was "in process" as of March 16, 2021.
 - 49. At all times material, Contract was not licensed as an Oregon MLO.
- 50. Kowitz stated that he worked and spoke with all of the borrowers described in paragraphs 35-47.

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IV. Supervision at CBM

- 51. Kowitz and CBM's Director of Operations Ervin Kowitz (NMLS# 5027) are in charge of supervising MLOs and loan staff, as well as company operations.
- 52. The Kowitzes reported that they hold Zoom meetings with their MLOs and loan staff every one to two weeks and are always available by phone for discussion.
- 53. Ervin Kowitz said that CBM tried to make licensing a priority during the pandemic, but the attendant circumstances made it difficult, and some of their efforts were not effective.
- 54. When asked if CBM had written policies in place for supervising employees who work from home, Kowitz answered "no" and was unaware of the Division's requirement that licensees maintain these policies. He asked for a draft outline so he could implement the policy.
- 55. In response, on October 14, 2022, an investigator from the Division's Enforcement section sent Kowitz an email link to OAR 441-860-0030(4) that describes the requirement, which includes uploading a copy of the supervision policy for telecommuting employees to NMLS.
- 56. To date, CBM has not uploaded a copy of its supervision policy for telecommuting employees to NMLS.

CONCLUSIONS OF LAW

The Director CONCLUDES that:

- 57. By taking loan applications and discussing, offering, and negotiating loan rates and terms with borrowers LG and RG, MH, GG, and KL, Kroski acted as a MLO, as defined by ORS 86A.200(4)(a).
- 58. By allowing Kroski to originate Oregon residential mortgage loans to Borrowers LG and RG, MH, GG, and KL for CBM when the Director had not accepted, and later denied, CBM's request to sponsor Kroski's license, CBM violated OAR 441-880-0315(2).
- 59. By failing to have appropriate policies and procedures in place to supervise the activities of loan originators and employees working from home, and in failing to upload a copy of those



policies and procedures to NMLS's Document Uploads section, CBM violated OAR 441-860-0030(4)(a-b).

- 60. By taking loan applications and discussing, offering, and negotiating loan rates and terms with borrowers MW, DT, JM, and MS, Hall acted as a MLO, as defined by ORS 86A.200(4)(a).
- 61. By taking a loan application and discussing, offering, and negotiating loan rates and terms with borrower JM, Contract acted as a MLO, as defined by ORS 86A.200(4)(a).
- 62. CBM failed to supervise and diligently control the mortgage-related activities of the MLOs and loan staff it employed, in violation of ORS 86A.115(16) and OAR 441-860-0040(3)(a), based on the following actions:
 - a. CBM's violation of OAR 441-880-0315(2) as described in paragraph 58;
 - b. CBM's violation of OAR 441-860-0030(4)(a-b) as described in paragraph 59;
 - c. CBM allowed Hall to originate loans for Borrowers MW, DT, JM, and MS without being licensed as an Oregon MLO; and
 - d. CBM allowed Contract to originate a loan to Borrower JS without being licensed as an Oregon MLO.

ORDERS

NOW, THEREFORE, THE DIRECTOR ISSUES THE FOLLOWING ORDERS:

63. The Director, pursuant to ORS 86A.127, hereby ORDERS CBM Mortgage to Cease and Desist from violating OAR 441-880-0315(2), OAR 441-860-0030(4)(a-b), ORS 86A.115(16), and OAR 441-860-0040(3)(a).

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- \$5,000 for the violation of OAR 441-880-0315(2);
- \$5,000 for the violation of OAR 441-860-0030(4)(a-b); and
- \$5,000 for the violation of ORS 86A.115(16), and OAR 441-860-0040(3)(a).
- 65. The Director SUSPENDS the collection of the \$7,500 in CIVIL PENALTIES assessed above, provided that, in the five years following the effective date of this Order, CBM does not violate OAR 441-880-0315(2), OAR 441-860-0030(4)(a-b), ORS 86A.115(16), and OAR 441-860-0040(3)(a), or the terms of this Order. If CBM fails to satisfy this condition, the remaining \$7,500 in civil penalties will become immediately due and owing. Otherwise, the Director will waive the suspended portion of the civil penalties five years after the effective date of this Order.
- 66. By mutual agreement, payment of the \$7,500 non-suspended portion of the civil penalty assessed in the Consent Order will be made in two monthly installments \$3,750. The first payment is due on August 10, 2023, and the second payment is due on September 10, 2023.
- 67. This Order is a "Final Order" under ORS 183.310(6)(b). Subject to that provision, entry of this Order does not limit other remedies available to the Director under Oregon law to enforce this Order or to take action for violations of this Order or of the Oregon Mortgage Lender Law that are not covered by this Order.

Dated this 17th day of August, 2023.

Andrew Stolfi, Director Department of Consumer and Business Services

/s/ Dorothy Bean Dorothy Bean, Chief of Enforcement Division of Financial Regulation

1 ENTITY CONSENT TO ENTRY OF ORDER 2 <u>Joseph M. Kowitz</u>, state that I am an officer of CBM, and I am authorized to 3 act on its behalf. I have read the foregoing order, and I know and fully understand the contents 4 hereof. I have been advised of the right to a hearing and of the right to be represented by 5 counsel in this matter. CBM voluntarily and without any force or duress consents to the entry of 6 this order, expressly waiving any right to a hearing in this matter. CBM understands that the 7 Director reserves the right to take further actions to enforce this order or to take appropriate 8 action upon discovery of other violations of the Oregon Mortgage Lender Law. CBM will fully 9 comply with the terms and conditions stated herein. 10 CBM further assures the Director that neither CBM nor its officers, directors, 11 employees, or agents will effect mortgage transactions in Oregon unless such activities are in 12 full compliance with the Oregon Mortgage Lender Law. CBM understands that this Consent 13 Order is a public document. 14 Dated this 31st day of July, 2023. 15 16 By /s/ Joseph M. Kowitz 17 Sole Member Office Held 18 ENTITY ACKNOWLEDGMENT 19 There appeared before me this 31st day of July 2023, 20 Joseph M. Kowitz ____, who was first duly sworn on oath, and stated that he or she was and is an officer of CBM and that he or she is authorized and empowered to sign this 22 Consent to Entry of Order on behalf of States and to bind States to the terms hereof. 23 /s/ Steven Glen Kaplan 24 Notary Public for the State of: Maryland 25 My commission expires: August 29, 2025 26