

Secretary of State  
**NOTICE OF PROPOSED RULEMAKING HEARING\***  
A Statement of Need and Fiscal Impact accompanies this form

**FILED**  
9-13-16 9:16 AM  
ARCHIVES DIVISION  
SECRETARY OF STATE

Department of Consumer and Business Services, Insurance Regulation  
Agency and Division

836  
Administrative Rules Chapter Number

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**RULE CAPTION**

Disclosure of Information about Complaints Regarding Unlawful Claims Settlement Practices.

Not more than 15 words that reasonably identifies the subject matter of the agency's intended action.

Hearing Date	Time	Location	Hearings Officer
10-26-16	2:00 p.m.	Rm. 260, Labor & Industries Bldg., 350 Winter St. NE, Salem OR	Alex Cheng

**RULEMAKING ACTION**

Secure approval of rule numbers with the Administrative Rules Unit prior to filing.

**ADOPT:**  
OAR 836-005-0405

**AMEND:**

**REPEAL:**

**RENUMBER:** Secure approval of new rule numbers with the Administrative Rules Unit prior to filing.

**AMEND AND RENUMBER:** Secure approval of new rule numbers with the Administrative Rules Unit prior to filing.

**Statutory Authority:**  
ORS 731.264

**Other Authority:**

**Statutes Implemented:**  
ORS 731.264, 2016 Or Laws ch 62 (Enrolled Senate Bill 1591)

**RULE SUMMARY**

ORS 731.264 as amended by Senate Bill 1591, provides that the Director of the Department of Consumer and Business Services (DCBS) may provide to any requester information about complaints against insurers for unlawful practices described under ORS 746.230. The statute does not further define what types of records and under what circumstances records must be disclosed. The proposed rules would clarify the method in which individuals may request information about complaints, the types of records and information that DCBS could and could not disclose, and the circumstances and manner in which DCBS would disclose that information.

The Agency requests public comment on whether other options should be considered for achieving the rule's substantive goals while reducing negative economic impact of the rule on business.

10-31-2016 5:00 p.m.	Karen Winkel	karen.i.winkel@oregon.gov
Last Day (m/d/yyyy) and Time for public comment	Rules Coordinator Name	Email Address

\*The Oregon Bulletin is published on the 1st of each month and updates the rule text found in the Oregon Administrative Rules Compilation.