

IAC 2/2/2023 meeting notes

- Role call
 - o Absent:
 - Sarah Kilburn
 - Michelle gustuvson (special guest)
 - Dave Nessler-kass
- November meeting minutes approval
 - o Motion to approve minutes passed without opposition
- Jim thanks to former chairs and EC members
- Update that we are looking to update website to make it easier for people to learn about and apply for membership in the committee
- EC slate presented and voted on as a slate:
 - o Motion to approve EC members passes without opposition
- Commissioner Stolfi report
 - Health insurer compliance with reproductive health equity act (RHEA) market conduct exams released
 - Reproductive Health Services required to be provided without cost sharing
 - 12 simultaneous exams on insurers found that lots of cost sharing still being incurred
 - Reports issued on 2/1
 - Findings were generally three things:
 - All carriers = failure to fully implement RHEA requirements around claims (some evidence of claim denial or cost-sharing)
 - 3-4 carriers = failure to appropriately cover contraceptives
 - ~5 carriers = failure to properly resolve consumer complaints or have systems set up in a way that appropriately responds to consumer complaints/grievances
 - Next steps:
 - Ensuring compliance
 - Penalties
 - rules/guidance for more clarity to companies
 - education for consumers
 - answered questions from committee members
- o tribal consultation
 - formal appointment process = Ruth Kimmie and Andrew Stolfi
 - but also need less formal consultation, communication and engagement with tribes
 - rulemaking, legislative issues, programming – ask: does this affect the tribes and make sure we engage with them
- o strategic planning
 - working with stakeholders, new governor's priorities
 - governor delivered 11 agency expectations, those include DEI plan and strategic plan, which DCBS is working on

- governor's budget
 - focused on equity and focused on operational excellence
 - asked for 25 new staff, including 13 staff at DFR – got all except one position
 - very excited, but only Governor's recommendation to legislature – the Legislature will need to actually fund it
 - TK KEEN: asked for three positions in consumer outreach and advocacy; asked for consumer advocate for wildfires
 - IAC URGED TO ADVOCATE – MARCH 27/28 IS WHEN BUDGET IS IN WAYS AND MEANS (JOINT COMMITTEE ON TRANSPOR AND ...)
- Karla consumer liaison report
 - Looking to late February on-boarding for new position education outreach coordinator
 - Social media and other education campaigns
 - Classes and presentations
 - Mobile consulates with Mexican consulate
 - Small business insurance class
 - OSHA Spanish conference
 - FACT Oregon
 - Fix-it fairs
 - In-development projects
 - NAIC buyer's guide
 - Earthquake insurance education/disaster preparedness
 - Outreach around strategic planning
 - Make website more accessible and consumer friendly
 - Trends
 - SB 762 – Fire Marshalls educating consumers around reducing fire risk, home insurance, inventorying personal property, etc.
 - Gearing up for wildfire season – working with OEM
 - Cybersecurity insurance
 - Cryptocurrency education/outreach
 - Sponsorship program
 - Awarded five organizations awards
 - Will work on newsletters, events, presentations, panels, etc.
 - Events
- Legislative Report
 - Provided to committee
- Topics
 - Insurers: auto rating, universal health care, basic health plan implementation, AI and machine learning
 - Producers – repeats, plus PFML
 - Consumers – list of 9
 - Behavioral health equity issues
 - Dongles/insurance tracking
 - Consumer outreach efforts/education advocacy efforts

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- OVERLAP
 - Wildfires
 - Auto rating
 - Universal health care
- Timing of discussions to match up with legislative schedule
- Next meeting = wildfires + key healthcare issues in the legislature
 - (final decision by executive committee)
 - Executive committee will update the committee and send out an agenda of topics