

Company Name	2015 premium	Total complaints	Confirmed complaints	Complaint index
4 Ever Life Insurance Company	14,701	0	0	0.00
5 Star Life Insurance Company	1,273,428	0	0	0.00
AAA Life Insurance Company	4,493,924	2	1	4.94
Ability Insurance Company	(1,270)	0	0	0.00
Accordia Life And Annuity Company	1,025,735	0	0	0.00
Aetna Life Insurance Company	1,033,503	0	0	0.00
Allianz Life Insurance Company Of North America	4,621,614	1	0	0.00
Allstate Assurance Company	131,230	0	0	0.00
Allstate Life Insurance Company	4,462,629	2	2	9.96
American Bankers Life Assurance Co Of Florida	80,397	0	0	0.00
American Equity Investment Life Insurance Company	1,173	0	0	0.00
American Family Life Assurance Company Of Columbus	1,735,787	1	0	0.00
American Family Life Insurance Company	6,401,235	0	0	0.00
American Fidelity Assurance Company	2,650,624	0	0	0.00
American Fidelity Life Insurance Company	33,513	0	0	0.00
American General Life Insurance Company	17,587,223	6	2	2.53
American Health And Life Insurance Company	387,128	0	0	0.00
American Heritage Life Insurance Company	273,519	0	0	0.00
American Income Life Insurance Company	8,622,774	5	2	5.15
American Memorial Life Insurance Company	3,499,590	3	2	12.70
American Modern Life Insurance Company	291,879	0	0	0.00
American National Insurance Company	2,854,961	0	0	0.00
American National Life Insurance Company Of Texas	3,964	0	0	0.00
American Progressive Life And Health Ins Co Of New York	1,772	0	0	0.00
American Republic Insurance Company	137,409	0	0	0.00
American Underwriters Life Insurance Company	32,445	0	0	0.00
American United Life Insurance Company	1,608,043	0	0	0.00
American-Amicable Life Insurance Company Of Texas	592,735	0	0	0.00
Americo Financial Life And Annuity Insurance Company	924,018	1	1	24.05
Ameritas Life Insurance Corporation	5,858,335	2	1	3.79
Amica Life Insurance Company	824,900	1	0	0.00
Anthem Life Insurance Company	25,825	0	0	0.00
Assured Life Association	66,343	0	0	0.00
Assurity Life Insurance Company	1,025,695	1	0	0.00
Athene Annuity & Life Assurance Company	1,406,425	2	0	0.00
Athene Annuity & Life Assurance Company Of New York	68,819	0	0	0.00
Athene Annuity And Life Company	4,371,262	0	0	0.00
Aurora National Life Assurance Company	191,148	0	0	0.00
Auto-Owners Life Insurance Company	30,718	0	0	0.00
AXA Equitable Life And Annuity Company	90,421	0	0	0.00
AXA Equitable Life Insurance Company	8,498,465	0	0	0.00
Baltimore Life Insurance Company (The)	115,543	0	0	0.00
Bankers Fidelity Life Insurance Company	6,830	0	0	0.00
Bankers Life And Casualty Company	4,469,511	2	1	4.97
Banner Life Insurance Company	11,246,171	1	0	0.00
Beneficial Life Insurance Company	1,614,543	0	0	0.00
Berkley Life And Health Insurance Company	382	0	0	0.00
Berkshire Life Insurance Company Of America	128,938	0	0	0.00
Best Life And Health Insurance Company	7,727	0	0	0.00
Boston Mutual Life Insurance Company	166,676	1	1	133.31
C. M. Life Insurance Company	1,085,404	1	1	20.47
Canada Life Assurance Company (The)	408,807	0	0	0.00
Catholic Order Of Foresters	46,209	0	0	0.00
Central Security Life Insurance Company	14,739	0	0	0.00
Central States Health & Life Co Of Omaha	89,137	0	0	0.00
Central United Life Insurance Company	13,506	0	0	0.00
Chesapeake Life Insurance Company (The)	239,849	0	0	0.00
Cica Life Insurance Company Of America	2,752	0	0	0.00
Cigna Health And Life Insurance Company	86	0	0	0.00
Cincinnati Life Insurance Company (The)	872,073	0	0	0.00
CMFG Life Insurance Company	5,890,502	0	0	0.00
Colonial Life & Accident Insurance Company	1,084,070	0	0	0.00
Colonial Penn Life Insurance Company	1,860,349	0	0	0.00
Colorado Bankers Life Insurance Company	296,204	0	0	0.00
Columbian Life Insurance Company	319,690	0	0	0.00
Columbian Mutual Life Insurance Company	21,804	0	0	0.00
Columbus Life Insurance Company	359,279	0	0	0.00
Combined Insurance Company Of America	691,518	1	0	0.00
Commonwealth Annuity And Life Insurance Company	666,660	0	0	0.00
Companion Life Insurance Company	49,809	2	1	446.09
Connecticut General Life Insurance Company	1,390,561	0	0	0.00
Constitution Life Insurance Company	81,020	0	0	0.00
Continental American Insurance Company	21,463	0	0	0.00
Continental General Insurance Company	74,954	0	0	0.00
Continental Life Insurance Company Of Brentwood, Tennessee	20,391	0	0	0.00
Country Investors Life Assurance Company	1,329,573	0	0	0.00
Country Life Insurance Company	20,967,029	0	0	0.00
Croatian Fraternal Union Of America	6,574	0	0	0.00
CSI Life Insurance Company	2,641	0	0	0.00
Dearborn National Life Insurance Company	57,885	0	0	0.00
Degree Of Honor Protective Association	54,929	0	0	0.00
Delaware American Life Insurance Company	35,312	0	0	0.00
Delaware Life Insurance Company	116,795	1	1	190.24
Elco Mutual Life And Annuity	3,418	0	0	0.00
EMC National Life Company	89,217	0	0	0.00
Equitable Life And Casualty Insurance Company	300,100	1	0	0.00
Equitrust Life Insurance Company	1,448,335	0	0	0.00
Everence Association, Inc.	59,513	0	0	0.00
Family Heritage Life Insurance Company Of America	5,283	0	0	0.00
Family Life Insurance Company	261,851	0	0	0.00
Farm Bureau Life Insurance Company	427,585	0	0	0.00
Farmers New World Life Insurance Company	24,426,906	7	0	0.00
Federal Life Insurance Company (Mutual)	5,963	0	0	0.00
Federated Life Insurance Company	821,811	0	0	0.00
Fidelity & Guaranty Life Insurance Company	2,377,764	1	1	9.34
Fidelity Investments Life Insurance Company	149,642	0	0	0.00
Fidelity Life Association, A Legal Reserve Life Insurance Company	1,224,608	1	0	0.00
Fidelity Security Life Insurance Company	37,586	0	0	0.00
First Allmerica Financial Life Insurance Company	68,112	0	0	0.00
First Catholic Slovak Ladies Association Of The U.S.A	218	0	0	0.00
First Health Life & Health Insurance Company	571	0	0	0.00
First Penn-Pacific Life Insurance Company	1,299,720	1	0	0.00
Foresters Life Insurance And Annuity Company	3,613,123	0	0	0.00
Forethought Life Insurance Company	3,507,277	2	1	6.34
Freedom Life Insurance Company Of America	1,683	0	0	0.00
Funeral Directors Life Insurance Company	460,523	1	1	48.25
Garden State Life Insurance Company	199,157	0	0	0.00
General American Life Insurance Company	2,351,276	0	0	0.00
General Fidelity Life Insurance Company	7,901	0	0	0.00
Genworth Life And Annuity Insurance Company	15,294,207	4	3	4.36
Genworth Life Insurance Company	3,196,392	0	0	0.00
Gerber Life Insurance Company	2,096,828	1	1	10.60
Globe Life And Accident Insurance Company	3,764,973	3	1	5.90
Golden Rule Insurance Company	150,668	0	0	0.00
Government Personnel Mutual Life Insurance Company	128,689	1	1	172.66
GPW Health And Life Insurance Company	265,910	2	0	0.00
Great American Life Insurance Company	221,253	0	0	0.00
Great Southern Life Insurance Company	572,061	0	0	0.00
Great Western Insurance Company	5,393,383	0	0	0.00
Great-West Life & Annuity Insurance Company	4,266,765	1	0	0.00
Great-West Life Assurance Company (The)	505,222	1	0	0.00
Guarantee Trust Life Insurance Company	78,032	0	0	0.00
Guaranty Income Life Insurance Company	1,253	0	0	0.00
Guardian Insurance & Annuity Company, Inc. (The)	136,741	0	0	0.00
Guardian Life Insurance Company Of America (The)	28,336,157	1	0	0.00
Guggenheim Life And Annuity Company	1,223	0	0	0.00
Hartford Life And Accident Insurance Company	12,237,908	2	0	0.00
Hartford Life And Annuity Insurance Company	7,047,864	1	1	3.15
Hartford Life Insurance Company	1,147,158	1	0	0.00
HCC Life Insurance Company	311,013	0	0	0.00
Health Net Life Insurance Company	4,668	0	0	0.00
Homesteaders Life Company	98,983	0	0	0.00
Horace Mann Life Insurance Company	973,452	0	0	0.00
IA American Life Insurance Company	33,155	0	0	0.00
Idealife Insurance Company	9,502	0	0	0.00
Illinois Mutual Life Insurance Company	72,790	0	0	0.00
Independent Order Of Foresters	4,226,211	0	0	0.00
Individual Assurance Company, Life, Health & Accident	639	0	0	0.00
Integrity Life Insurance Company	6,707	0	0	0.00
IntramERICA Life Insurance Company	167	0	0	0.00
Investors Life Insurance Company Of North America	66,056	0	0	0.00
Jackson National Life Insurance Company	8,887,970	9	1	2.50
Jefferson National Life Insurance Company	57,596	0	0	0.00
John Alden Life Insurance Company	79,333	0	0	0.00
John Hancock Life & Health Insurance Company	4,607	0	0	0.00
John Hancock Life Insurance Company (U.S.A.)	40,168,442	1	0	0.00
Kanawha Insurance Company	47,030	1	1	472.45
Kansas City Life Insurance Company	2,965,696	0	0	0.00
Knights Of Columbus	5,359,848	0	0	0.00
Lafayette Life Insurance Company (The)	1,873,806	0	0	0.00
Landcar Life Insurance Company	(433)	0	0	0.00
Liberty Bankers Life Insurance Company	23,411	0	0	0.00
Liberty Life Assurance Company Of Boston	7,437,345	0	0	0.00
Liberty National Life Insurance Company	565,645	0	0	0.00
Life Insurance Company Of North America	10,977,474	0	0	0.00
Life Insurance Company Of The Southwest	3,091,788	0	0	0.00
Life Of The South Insurance Company	310,487	0	0	0.00
Lifemap Assurance Company	9,873,648	1	0	0.00
Lifeforce Insurance Company	13,200	0	0	0.00
Lifesield National Insurance Co.	1,172	0	0	0.00
Lifewise Assurance Company	548	0	0	0.00
Lincoln Benefit Life Company	16,414,829	2	0	0.00
Lincoln Heritage Life Insurance Company	3,154,418	1	0	0.00
Lincoln Life & Annuity Company Of New York	159,099	1	0	0.00
Lincoln National Life Insurance Company (The)	46,904,621	2	0	0.00
Lombard International Life Assurance Company	1,466	0	0	0.00
Longevity Insurance Company	3,265	0	0	0.00
Loyal American Life Insurance Company	17,036	0	0	0.00
Madison National Life Insurance Company, Inc.	105,259	2	1	211.09
Manhattan Life Insurance Company (The)	78,667	0	0	0.00
Manhattan National Life Insurance Company	122,424	0	0	0.00
Mapfre Life Insurance Company	256	1	1	86794.36
Massachusetts Mutual Life Insurance Company	25,917,695	3	2	1.71
Medico Insurance Company	28,952	0	0	0.00
Medico Life And Health Insurance Company	12,933	0	0	0.00
Members Life Insurance Company	6,001	0	0	0.00
Merit Life Insurance Company	533,353	2	0	0.00
MetLife Insurance Company Usa	11,762,188	1	0	0.00
Metropolitan Life Insurance Company	43,202,843	4	0	0.00
Metropolitan Tower Life Insurance Company	430,561	0	0	0.00
Midland National Life Insurance Company	12,631,173	1	1	1.76
Mid-West National Life Insurance Company Of Tennessee	116,155	0	0	0.00
Midwestern United Life Insurance Company	7,683	0	0	0.00
Minnesota Life Insurance Company	27,447,873	1	0	0.00
MML Bay State Life Insurance Company	449,548	0	0	0.00
Modern Woodmen Of America	550,857	0	0	0.00
Monarch Life Insurance Company	9,212	0	0	0.00
Mony Life Insurance Company	3,176,827	0	0	0.00
Mony Life Insurance Company Of America	4,454,586	0	0	0.00
Mut Of America Life Insurance Company	28,177	0	0	0.00
Mutual Trust Life Ins Co, A Pan-American Life Ins Grp Stock Co	2,240,328	0	0	0.00
National Benefit Life Insurance Company	92,243	0	0	0.00
National Catholic Society Of Foresters	117,597	0	0	0.00
National Farmers Union Life Insurance Company	24,771	0	0	0.00
National Guardian Life Insurance Company	3,356,937	3	0	0.00
National Life Insurance Company	2,389,645	0	0	0.00
National Teachers Associates Life Insurance Company	643	0	0	0.00
National Western Life Insurance Company	63,613	0	0	0.00
Nationwide Life And Annuity Insurance Company	6,770,853	0	0	0.00
Nationwide Life Insurance Company	2,113,173	0	0	0.00
New England Life Insurance Company	1,168,911	0	0	0.00
New York Life Insurance And Annuity Corporation	18,912,927	0	0	0.00
New York Life Insurance Company	45,534,994	2	1	0.49
North American Company For Life And Health Insurance	12,937,006	0	0	0.00
Northwestern Mutual Life Insurance Co	91,712,421	1	1	0.24
NyLife Insurance Company Of Arizona	556,255	0	0	0.00
Occidental Life Insurance Company Of North Carolina	66,125	1	0	0.00
Ohio National Life Assurance Corporation	6,112,272	0	0	0.00
Ohio National Life Insurance Company (The)	3,130,687	2	0	0.00
Ohio State Life Insurance Company	188,571	0	0	0.00
Old American Insurance Company	1,934,285	2	0	0.00
Old Republic Life Insurance Company	197,903	0	0	0.00
Optum Insurance Of Ohio, Inc.	463	0	0	0.00
Oxford Life Insurance Company	144,440	2	2	307.66
Pacific Guardian Life Insurance Company, Limited	229,622	0	0	0.00
Pacific Life Insurance Company	33,930,236	1	0	0.00
Pan-American Assurance Company	75,425	0	0	0.00
Pan-American Life Insurance Company	20,650	0	0	0.00
Park Avenue Life Insurance Company	839	0	0	0.00
Paul Revere Life Insurance Company	7,895	0	0	0.00
Pavonia Life Insurance Company Of Michigan	269,385	0	0	0.00
Penn Insurance And Annuity Company (The)	1,491,618	0	0	0.00
Penn Mutual Life Insurance Company	21,342,954	0	0	0.00
Pharmacists Life Insurance Company (The)	19,233	0	0	0.00
PHL Variable Insurance Company	1,111,600	0	0	0.00
Phoenix Life And Annuity Company	112,811	0	0	0.00
Phoenix Life Insurance Company	2,059,532	0	0	0.00
Physicians Life Insurance Company	1,457,618	1	0	0.00
Pioneer American Insurance Company	19,566	0	0	0.00
Pioneer Mutual Life Insurance Company	934,128	0	0	0.00
Pioneer Security Life Insurance Company	92,933	0	0	0.00
Polish National Alliance Of The United States	781	0	0	0.00
Primerica Life Insurance Company	14,242,946	2	0	0.00
Principal Life Insurance Company	6,274,470	0	0	0.00
Principal National Life Insurance Company	3,883,684	0	0	0.00
Professional Insurance Company	416	0	0	0.00
Protective Life And Annuity Insurance Company	19,217	0	0	0.00
Protective Life Insurance Company	13,180,132	1	0	0.00
Provident American Life & Health Insurance Company	28,774	0	0	0.00
Provident Life & Accident Insurance Company	1,488,617	0	0	0.00
Pruco Life Insurance Company	23,345,775	0	0	0.00
Prudential Annuities Life Assurance Corporation	32,521	0	0	0.00
Prudential Insurance Company Of America	24,094,233	4	0	0.00
Pyramid Life Insurance Company	102,134	2	1	217.55
Reliable Life Insurance Company (The)	2,310	0	0	0.00
Reliance Standard Life Insurance Company	4,883,485	0	0	0.00
Reliastar Life Insurance Company	12,641,653	1	3	5.27
Reliastar Life Insurance Company Of New York	92,043	5	1	241.40
Reserve National Insurance Company	93,462	0	0	0.00
Riversource Life Insurance Company	14,121,891	2	0	0.00
Royal Neighbors Of America	383,396	0	0	0.00
SUSA Life Insurance Company, Inc.	20,716	0	0	0.00
Sagicor Life Insurance Company	104,356	0	0	0.00
Savings Bank Life Insurance Company Of Massachusetts (The)	3,088,775	0	0	0.