

Company Name	2015 premium	Total complaints	Confirmed complaints	Complaint index
Ability Insurance Company	4,009,376	2	0	0.00
Aetna Life Insurance Company	155,441	0	0	0.00
AF&L Insurance Company	83,135	0	0	0.00
Allianz Life Insurance Company Of North America	2,599,961	0	0	0.00
Allstate Life Insurance Company	5,899	0	0	0.00
American Family Life Assurance Company Of Columbus	161,330	0	0	0.00
American Family Mutual Insurance Company	44,492	0	0	0.00
American Fidelity Assurance Company	324,923	0	0	0.00
American General Life Insurance Company	327,226	0	0	0.00
American Heritage Life Insurance Company	12,434	0	0	0.00
American Progressive Life And Health Ins Co Of New York	2,804	0	0	0.00
American Republic Insurance Company	128,552	0	0	0.00
Assurity Life Insurance Company	22,868	0	0	0.00
Bankers Life And Casualty Company	10,085,213	17	4	3.59
Berkshire Life Insurance Company Of America	268,825	0	0	0.00
Catholic Order Of Foresters	2,124	0	0	0.00
Central States Health & Life Co Of Omaha	21,395	0	0	0.00
CMFG Life Insurance Company	346,082	0	0	0.00
Combined Insurance Company Of America	8,129	0	0	0.00
Connecticut General Life Insurance Company	23,403	0	0	0.00
Constitution Life Insurance Company	477	0	0	0.00
Continental Casualty Company	8,363,072	4	0	0.00
Continental General Insurance Company	18,530	0	0	0.00
Country Life Insurance Company	1,667,150	0	0	0.00
Equitable Life And Casualty Insurance Company	5,171,967	3	2	3.50
Farmers New World Life Insurance Company	415,670	0	0	0.00
Fidelity Life Association, A Legal Reserve Life Insurance Company	937	0	0	0.00
Forethought Life Insurance Company	89,033	0	0	0.00
Genworth Life And Annuity Insurance Company	48,844	1	0	0.00
Genworth Life Insurance Company	27,182,197	5	1	0.33
Great American Life Insurance Company	64,255	0	0	0.00
Guaranty Income Life Insurance Company	30,219	0	0	0.00
Hartford Life Insurance Company	8,617	0	0	0.00
Jackson National Life Insurance Company	210,799	0	0	0.00
John Alden Life Insurance Company	20,660	0	0	0.00
John Hancock Life & Health Insurance Company	290,705	1	0	0.00
John Hancock Life Insurance Company (U.S.A.)	19,505,919	5	4	1.86
Kanawha Insurance Company	76,546	0	0	0.00
Knights Of Columbus	514,439	0	0	0.00
Lifesecond Insurance Company	610,224	0	0	0.00
Lincoln National Life Insurance Company (The)	47,174	0	0	0.00
Massachusetts Mutual Life Insurance Company	1,490,355	0	0	0.00
Medico Insurance Company	95,504	0	0	0.00
Metlife Insurance Company Usa	839,051	0	0	0.00
Metropolitan Life Insurance Company	8,551,121	2	0	0.00
Mutual Of Omaha Insurance Company	3,365,344	1	0	0.00
Nationwide Life And Annuity Insurance Company	649	0	0	0.00
New York Life Insurance Company	1,487,175	1	0	0.00
Northwestern Long Term Care Insurance Company	7,081,263	0	0	0.00
Pennsylvania Life Insurance Company	6,359	0	0	0.00
Physicians Mutual Insurance Company	685,910	0	0	0.00
Principal Life Insurance Company	1,149	0	0	0.00
Provident Life & Accident Insurance Company	797,103	0	0	0.00
Prudential Insurance Company Of America	3,303,209	1	1	2.74
Pyramid Life Insurance Company	117,353	0	0	0.00
Regence Bluecross Blueshield Of Oregon	1,096,654	0	0	0.00
Reliastar Life Insurance Company	1,901	2	2	9517.92
Riversource Life Insurance Company	3,032,923	1	1	2.98
Senior Health Insurance Company Of Pennsylvania	509,062	1	1	17.77
Sentry Insurance A Mutual Company	27,040	0	0	0.00
Standard Life And Accident Insurance Company	17,599	0	0	0.00
State Farm Mutual Automobile Insurance Company	6,822,087	3	0	0.00
State Life Insurance Company (The)	105,332	0	0	0.00
Sterling Life Insurance Company	2,689	0	0	0.00
Teachers Insurance And Annuity Association Of America	146,484	0	0	0.00
Thrivent Financial For Lutherans	2,170,482	1	0	0.00
Tiaa-Cref Life Insurance Company	106,912	0	0	0.00
Time Insurance Company	232,327	0	0	0.00
Transamerica Financial Life Insurance Company	3,727	0	0	0.00
Transamerica Life Insurance Company	4,456,718	3	0	0.00
Transamerica Premier Life Insurance Company	345,060	0	0	0.00
Union Labor Life Insurance Company	1,172	0	0	0.00
Union Security Insurance Company	804,398	0	0	0.00
United American Insurance Company	54,043	0	0	0.00
United Of Omaha Life Insurance Company	1,496,874	0	0	0.00
United Teacher Associates Insurance Company	263,934	0	0	0.00
UNUM Life Insurance Company Of America	12,224,035	4	0	0.00
Washington National Insurance Company	31,271	0	0	0.00
Woodmen Of The World Life Insurance Society	3,234	0	0	0.00
<b>Total for Long-term Care</b>	<b>144,748,549</b>	<b>58</b>	<b>16</b>	