

Company Name	2015	Total	Confirmed	Complaint
	premium	complaints	complaints	index
21st Century Premier Insurance Company	1,421	0	0	0.00
4 Ever Life Insurance Company	104,747	0	0	0.00
AAA Life Insurance Company	659,146	0	0	0.00
Ability Insurance Company	4,050,175	0	0	0.00
Ace American Insurance Company	3,252,522	0	0	0.00
Advantage Dental Plan, Inc.	191,840	1	0	0.00
Aegis Security Insurance Company	102	0	0	0.00
Aetna Health And Life Insurance Company	2,529	1	0	0.00
Aetna Life Insurance Company	84,689,809	8	2	0.47
AF&L Insurance Company	94,637	0	0	0.00
All Savers Insurance Company	583,975	0	0	0.00
Allcare Health Plan, Inc.	9,571,263	0	0	0.00
Allianz Life Insurance Company Of North America	2,652,309	0	0	0.00
Allstate Life Insurance Company	67,960	0	0	0.00
American Alternative Insurance Corporation	597,832	0	0	0.00
American Bankers Insurance Company Of Florida	165,763	0	0	0.00
American Bankers Life Assurance Co Of Florida	251,429	0	0	0.00
American Casualty Company Of Reading, Pennsylvania	53	0	0	0.00
American Family Life Assurance Company Of Columbus	63,452,777	10	3	0.94
American Family Mutual Insurance Company	140,402	0	0	0.00
American Fidelity Assurance Company	11,696,580	1	1	1.70
American Financial Security Life Insurance Company	19,727	0	0	0.00
American General Life Insurance Company	1,715,000	0	0	0.00
American Health And Life Insurance Company	609,294	1	0	0.00
American Heritage Life Insurance Company	3,500,304	0	0	0.00
American Home Assurance Company	3,685	0	0	0.00
American Income Life Insurance Company	1,375,799	2	0	0.00
American Medical And Life Insurance Company	1,681	0	0	0.00
American Memorial Life Insurance Company	109	0	0	0.00
American Modern Life Insurance Company	219,810	0	0	0.00
American National Insurance Company	154,343	1	1	128.56
American Progressive Life And Health Ins Co Of New York	12,589	0	0	0.00
American Public Life Insurance Company	44,577	0	0	0.00
American Republic Corp Insurance Company	466,719	1	0	0.00
American Republic Insurance Company	2,995,856	0	0	0.00
American Retirement Life Insurance Company	30,891	0	0	0.00
American Security Insurance Company	17,392	0	0	0.00
American Sentinel Insurance Company	2,177	0	0	0.00
American Underwriters Life Insurance Company	15,245	0	0	0.00
American United Life Insurance Company	90,749	0	0	0.00
Ameritas Life Insurance Corporation	9,036,516	5	0	0.00
Amex Assurance Company	791,182	0	0	0.00
Arch Insurance Company	60,058	0	0	0.00
Assured Life Association	399,199	0	0	0.00
Assurity Life Insurance Company	627,453	0	0	0.00
Athene Annuity & Life Assurance Company	307,285	0	0	0.00
Athene Annuity And Life Company	633	0	0	0.00
Atrio Health Plans, Inc.	1,234,595	3	2	32.14
AXA Equitable Life Insurance Company	135,495	0	0	0.00
Axis Insurance Company	833,978	0	0	0.00
Baltimore Life Insurance Company (The)	347	0	0	0.00
Bankers Fidelity Life Insurance Company	35,563	1	1	557.96
Bankers Life And Casualty Company	15,597,516	6	2	2.54
BCS Insurance Company	991,848	0	0	0.00
Benchmark Insurance Company	1,704,708	0	0	0.00
Beneficial Life Insurance Company	117	0	0	0.00
Berkley Life And Health Insurance Company	444,778	1	0	0.00
Berkshire Life Insurance Company Of America	7,969,772	0	0	0.00
Best Life And Health Insurance Company	1,539,438	0	0	0.00
Boston Mutual Life Insurance Company	69,909	0	0	0.00
Bridgespan Health Company	590,141	0	0	0.00
Canada Life Assurance Company (The)	35,918	0	0	0.00
Capitol Indemnity Corporation	904	0	0	0.00
Catholic Order Of Foresters	2,124	0	0	0.00
Catlin Insurance Company, Inc.	1,909	0	0	0.00
Central Reserve Life Insurance Company	18,358	0	0	0.00
Central Security Life Insurance Company	551	0	0	0.00
Central States Health & Life Co Of Omaha	110,114	0	0	0.00
Central States Indemnity Co. Of Omaha	4,175,042	1	0	0.00
Central United Life Insurance Company	172,080	0	0	0.00
Centre Life Insurance Company	333,058	0	0	0.00
Chesapeake Life Insurance Company (The)	1,444,177	2	0	0.00
Christian Fidelity Life Insurance Company	15,032	0	0	0.00
Cica Life Insurance Company Of America	192	0	0	0.00
Cigna Health And Life Insurance Company	72,810,698	8	4	1.09
Cincinnati Life Insurance Company (The)	1,915	0	0	0.00
Cnmg Life Insurance Company	4,803,085	0	0	0.00
Colonial Life & Accident Insurance Company	6,394,729	3	1	3.10
Colonial Penn Life Insurance Company	3,123,213	0	0	0.00
Colorado Bankers Life Insurance Company	2,686	0	0	0.00
Columbian Mutual Life Insurance Company	77,866	0	0	0.00
Combined Insurance Company Of America	5,333,369	1	0	0.00
Commercial Travelers Mutual Insurance Company	3,216	0	0	0.00
Commonwealth Annuity And Life Insurance Company	870	0	0	0.00
Companion Life Insurance Company	10,116,251	0	0	0.00
Connecticut General Life Insurance Company	834,479	2	0	0.00
Constitution Life Insurance Company	232,904	1	1	85.20
Continental American Insurance Company	3,105,007	3	2	12.78
Continental Casualty Company	2,536,381	0	0	0.00
Continental General Insurance Company	353,419	0	0	0.00
Continental Life Insurance Company Of Brentwood, Tennessee	7,373,065	0	0	0.00
Country Life Insurance Company	2,628,417	0	0	0.00
Croatian Fraternal Union Of America	108	0	0	0.00
Dearborn National Life Insurance Company	303,751	0	0	0.00
Delaware American Life Insurance Company	50,522	0	0	0.00
Dental Health Services, Inc.	1,035,490	0	0	0.00
Dentegra Insurance Company	2,821,514	2	0	0.00
EMC National Life Company	3,473	0	0	0.00
Equitable Life And Casualty Insurance Company	9,673,488	3	1	2.05
Everence Association, Inc.	178,438	0	0	0.00
Family Heritage Life Insurance Company Of America	810,665	0	0	0.00
Family Life Insurance Company	304,325	0	0	0.00
Farm Bureau Life Insurance Company	9,846	0	0	0.00
Farmers New World Life Insurance Company	861,241	0	0	0.00
Federal Insurance Company	2,912,632	0	0	0.00
Federal Life Insurance Company (Mutual)	80	0	0	0.00
Federated Life Insurance Company	118,415	0	0	0.00
Fidelity Life Association, A Legal Reserve Life Ins Co	1,120	0	0	0.00
Fidelity Security Life Insurance Company	1,435,106	0	0	0.00
First Health Life & Health Insurance Company	208,938	0	0	0.00
Forethought Life Insurance Company	96,603	0	0	0.00
Freedom Life Insurance Company Of America	16,173	0	0	0.00
General American Life Insurance Company	58,633	0	0	0.00
Genworth Life And Annuity Insurance Company	470,754	1	0	0.00
Genworth Life Insurance Company	27,076,535	0	0	0.00
Gerber Life Insurance Company	813,763	0	0	0.00
Globe Life And Accident Insurance Company	554,608	2	1	35.78
Golden Rule Insurance Company	183,006	0	0	0.00
Government Personnel Mutual Life Insurance Company	284,202	0	0	0.00
GPM Health And Life Insurance Company	56	0	0	0.00
Great American Insurance Company	645,816	0	0	0.00
Great American Life Insurance Company	95,921	0	0	0.00
Great Southern Life Insurance Company	1,952	0	0	0.00
Great-West Life & Annuity Insurance Company	376,767	0	0	0.00
Great-West Life Assurance Company (The)	71,342	0	0	0.00
Guarantee Trust Life Insurance Company	718,648	0	0	0.00
Guaranty Income Life Insurance Company	30,302	0	0	0.00
Guardian Life Insurance Company Of America (The)	22,134,653	3	1	0.90
Hartford Life And Accident Insurance Company	14,205,245	5	2	2.79
Hartford Life And Annuity Insurance Company	1,914	0	0	0.00
Hartford Life Insurance Company	617,015	0	0	0.00
Hcc Life Insurance Company	4,732,076	10	2	8.39
Health Care Service Corporation, A Mutual Legal Reserve Co	289,808	0	0	0.00
Health Net Health Plan Of Oregon, Inc.	186,745,484	81	32	3.40
Health Republic Insurance Company	47,844,091	25	10	4.15
HM Life Insurance Company	5,097,645	0	0	0.00
Horace Mann Life Insurance Company	1,980	0	0	0.00
Humana Insurance Company	2,921,092	2	0	0.00
Humanadental Insurance Company	20,362	0	0	0.00
Illinois Mutual Life Insurance Company	420,764	0	0	0.00
Independence American Insurance Company	30,577	0	0	0.00
Independent Order Of Foresters	123,513	0	0	0.00
Individual Assurance Company, Life, Health & Accident	2,385,783	0	0	0.00
Investors Life Insurance Company Of North America	43	0	0	0.00
Jackson National Life Insurance Company	492,253	0	0	0.00
Jefferson National Life Insurance Company	858	0	0	0.00
John Alden Life Insurance Company	407,258	0	0	0.00
John Hancock Life & Health Insurance Company	294,527	0	0	0.00
John Hancock Life Insurance Company (U.S.A.)	19,994,271	0	0	0.00
Kaiser Foundation Health Plan Of The Northwest	1,803,253,356	117	54	0.59
Kanawha Insurance Company	144,438	0	0	0.00
Kansas City Life Insurance Company	1,563,536	0	0	0.00
Knights Of Columbus	570,729	0	0	0.00
Lafayette Life Insurance Company (The)	659	0	0	0.00
Landcar Life Insurance Company	10,981	0	0	0.00
Liberty Life Assurance Company Of Boston	8,453,455	3	0	0.00
Liberty National Life Insurance Company	181,829	0	0	0.00
Life Insurance Company Of North America	18,161,593	2	0	0.00
Life Of The South Insurance Company	287,635	0	0	0.00
Lifemap Assurance Company	22,915,907	2	0	0.00
Lifeseure Insurance Company	610,781	0	0	0.00
Lifeshield National Insurance Co.	709	0	0	0.00
Lifewise Assurance Company	2,924,019	0	0	0.00
Lifewise Health Plan Of Oregon Inc.	199,994,931	101	28	2.78
Lincoln Benefit Life Company	1,871,121	0	0	0.00
Lincoln Heritage Life Insurance Company	161,244	0	0	0.00
Lincoln Life & Annuity Company Of New York	13,546	0	0	0.00
Lincoln National Life Insurance Company (The)	21,854,420	5	0	0.00
Loyal American Life Insurance Company	3,784,975	1	0	0.00
Madison National Life Insurance Company, Inc.	1,185,872	0	0	0.00
Manhattan Life Insurance Company (The)	2,623	0	0	0.00
Mapfre Life Insurance Company	395	0	0	0.00
Markel Insurance Company	196,297	0	0	0.00
Massachusetts Mutual Life Insurance Company	4,393,435	0	0	0.00
Medamerica Insurance Company	1,052,253	0	0	0.00
Medico Corp Life Insurance Company	3,768	0	0	0.00
Medico Insurance Company	3,301,543	3	0	0.00
Merit Life Insurance Company	448,902	0	0	0.00
Metlife Insurance Company Usa	1,131,103	1	0	0.00
Metropolitan Life Insurance Company	61,398,178	8	3	0.97
Metropolitan Property And Casualty Insurance Company	392,323	0	0	0.00
Midland National Life Insurance Company	584	0	0	0.00
Mid-Valley Ipa Employee Benefit Trust	7,841,404	1	0	0.00
Mid-West National Life Insurance Company Of Tennessee	1,351,275	2	2	29.37
Minnesota Life Insurance Company	8,956,368	1	0	0.00
Moda Health Plan, Inc.	659,731,344	285	64	1.92
Modern Woodmen Of America	687	0	0	0.00
Monarch Life Insurance Company	102,146	0	0	0.00
Mony Life Insurance Company	927,986	0	0	0.00
Mutual Of America Life Insurance Company	3,024	0	0	0.00
Mutual Of Omaha Insurance Company	12,226,382	3	0	0.00
National Benefit Life Insurance Company	2,288	0	0	0.00
National Casualty Life Insurance Company	18,920	0	0	0.00
National Fidelity Life Insurance Company	63,138	0	0	0.00
National Guardian Life Insurance Company	730,377	0	0	0.00
National Health Insurance Company	327,458	0	0	0.00
National Life Insurance Company	137,376	0	0	0.00
National Teachers Associates Life Insurance Company	31,100	0	0	0.00
National Union Fire Insurance Company Of Pittsburg	5,822,549	1	1	3.41
Nationwide Life And Annuity Insurance Company	687	0	0	0.00
Nationwide Life Insurance Company	1,336,124	3	0	0.00
New England Life Insurance Company	30,628	0	0	0.00
New York Life Insurance Company	4,270,582	0	0	0.00
North American Company For Life And Health Insurance	42	0	0	0.00
North American Insurance Company	25,073	0	0	0.00
North River Insurance Company	145,439	0	0	0.00
Northwestern Long Term Care Insurance Company	6,912,196	0	0	0.00
Northwestern Mutual Life Insurance Co	12,214,173	0	0	0.00
Ohio National Life Assurance Corporation	268,085	0	0	0.00
Ohio National Life Insurance Company (The)	187,129	0	0	0.00
Old American Insurance Company	21,417	0	0	0.00
Old Republic Insurance Company	11,070	0	0	0.00
Omaha Insurance Company	3,232,402	0	0	0.00
Oregon Dental Service	83,735,492	9	1	0.24
Oregon's Health Co-Op	55,287,384	47	16	5.74
Oxford Life Insurance Company	789,233	0	0	0.00
Pacific Guardian Life Insurance Company, Limited	285	0	0	0.00
Pacificsource Health Plans	426,020,454	31	2	0.09
Par-American Life Insurance Company	515,809	1	1	38.47
Partnerre America Insurance Company	159,062	0	0	0.00
Paul Revere Life Insurance Company	1,488,625	0	0	0.00
Pavonia Life Insurance Company Of Michigan	32,161	0	0	0.00
Penn Mutual Life Insurance Company	64,246	0	0	0.00
Pennsylvania Life Insurance Company	166,196	2	1	119.39
Philadelphia American Life Insurance Company	14,608	0	0	0.00
Phoenix Life Insurance Company	11,569	0	0	0.00
Physicians Life Insurance Company	86,155	0	0	0.00
Physicians Mutual Insurance Company	1,624,235	0	0	0.00
Pioneer Educators Health Trust	22,742,390	1	0	0.00
Primerica Life Insurance Company	475	0	0	0.00
Principal Life Insurance Company	18,615,560	4	1	1.07
Professional Insurance Company	30,313	0	0	0.00
Protective Life Insurance Company	80,202	0	0	0.00
Providence Health Plan	672,849,357	80	15	0.44
Provident American Life & Health Insurance Company	482,184	0	0	0.00
Provident Life & Accident Insurance Company	8,415,243	1	0	0.00
Prudential Insurance Company Of America	8,180,225	1	0	0.00
Pyramid Life Insurance Company	818,296	0	0	0.00
QBE Insurance Corporation	3,386,662	0	0	0.00
Regence Bluecross Blueshield Of Oregon	735,070,155	77	20	0.54
Reliable Life Insurance Company (The)	82	0	0	0.00
Reliance Standard Life Insurance Company	6,681,548	0	0	0.00
Reliastar Life Insurance Company	6,730,011	0	0	0.00
Reliastar Life Insurance Company Of New York	63,203	0	0	0.00
Renaissance Life & Health Insurance Company Of America	191,263	0	0	0.00
Reserve National Insurance Company	768,437	0	0	0.00
RGA Reinsurance Company	2,941,106	0	0	0.00
Riversource Life Insurance Company	5,028,714	1	1	3.95
Royal Neighbors Of America	28,008	0	0	0.00
Samaritan Health Plans, Inc.	1,023,286	1		