

Company Name	2015 premium	Total complaints	Confirmed complaints	Complaint index
21st Century Centennial Insurance Company	3,326,803	0	0	0.00
21st Century Pacific Insurance Company	11,642,362	5	1	1.49
21st Century Preferred Insurance Company	366,633	1	0	0.00
21st Century Premier Insurance Company	241,048	0	0	0.00
Acceptance Indemnity Insurance Company	638,914	0	0	0.00
Ace American Insurance Company	3,201,035	1	0	0.00
Ace Fire Underwriters Insurance Company	7,386	0	0	0.00
Ace Property And Casualty Insurance Company	480,912	0	0	0.00
AIG Property Casualty Company	685,507	0	0	0.00
Alaska National Insurance Company	904,638	1	0	0.00
Alliance Of Nonprofits For Insurance Risk Retention Group	703,761	0	0	0.00
Allied Property And Casualty Insurance Company	1,678,235	1	0	0.00
Allied World Insurance Company	5,033	0	0	0.00
Allied World Specialty Insurance Company	40,352	0	0	0.00
Allmerica Financial Benefit Insurance Company	2,229,426	0	0	0.00
Allstate Fire And Casualty Insurance Company	114,990,081	34	4	0.60
Allstate Indemnity Company	10,738,075	3	0	0.00
Allstate Insurance Company	36,910,320	6	0	0.00
Allstate Property And Casualty Insurance Company	24,544,729	3	0	0.00
Alpha Property & Casualty Insurance Company	18,712,326	10	2	1.85
AMCO Insurance Company	3,265,026	0	0	0.00
American Alternative Insurance Corporation	463,263	0	0	0.00
American Automobile Insurance Company	46,581	0	0	0.00
American Bankers Insurance Company Of Florida	531,549	1	1	32.58
American Casualty Company Of Reading, Pennsylvania	456,488	0	0	0.00
American Commerce Insurance Company	13,475,937	14	2	2.57
American Contractors Insurance Company Risk Rg	(307)	0	0	0.00
American Economy Insurance Company	1,163,023	0	0	0.00
American Family Home Insurance Company	24,076	0	0	0.00
American Family Mutual Insurance Company	69,674,641	31	7	1.74
American Fire And Casualty Company	4,208,691	1	0	0.00
American Forest Casualty Company Risk Retention Group	155,980	0	0	0.00
American Guarantee And Liability Insurance Company	374,333	0	0	0.00
American Hallmark Insurance Company Of Texas	2,767,960	1	1	6.26
American Home Assurance Company	(120,023)	0	0	0.00
American Insurance Company (The)	196,380	0	0	0.00
American Modern Home Insurance Company	653,367	1	0	0.00
American Modern Select Insurance Company	16,623	0	0	0.00
American National General Insurance Company	66,835	0	0	0.00
American National Property And Casualty Company	2,920,014	2	0	0.00
American Reliable Insurance Company	259,474	0	0	0.00
American Road Insurance Company (The)	3,458	0	0	0.00
American Security Insurance Company	12,325	0	0	0.00
American Service Insurance Company, Inc.	2,396,487	2	0	0.00
American Southern Home Insurance Company	169,435	0	0	0.00
American Southern Insurance Company	9,799	0	0	0.00
American Standard Insurance Company Of Wisconsin	7,729,926	2	0	0.00
American States Insurance Company	5,952,057	1	0	0.00
American States Insurance Company Of Texas	6,643,313	1	0	0.00
American Trucking & Transportation Ins Co, A Risk Retention Grp	1,028,306	0	0	0.00
American Zurich Insurance Company	421,107	0	0	0.00
Ameriguard Risk Retention Group, Inc.	13,790	0	0	0.00
Amerisure Insurance Company	310	0	0	0.00
Amerisure Mutual Insurance Company	11,357	0	0	0.00
Amica Mutual Insurance Company	11,995,021	3	0	0.00
Amtrust Insurance Company Of Kansas, Inc.	1,307,536	0	0	0.00
Arch Insurance Company	1,397,825	0	0	0.00
Arcoa Risk Retention Group, Inc.	181,991	0	0	0.00
Argonaut Great Central Insurance Company	91,530	0	0	0.00
Argonaut Insurance Company	40,954	0	0	0.00
Argonaut-Midwest Insurance Company	29,777	0	0	0.00
Artisan And Truckers Casualty Company	20,404,246	7	0	0.00
Aspen American Insurance Company	30,417	0	0	0.00
Associated Indemnity Corporation	71,007	0	0	0.00
Austin Mutual Insurance Company	1,544,464	1	0	0.00
Axis Insurance Company	163,285	0	0	0.00
Balboa Insurance Company	2,400	0	0	0.00
Bankers Insurance Company	142,519	1	0	0.00
Bankers Standard Insurance Company	603,001	0	0	0.00
Berkley National Insurance Company	304,210	0	0	0.00
Berkley Regional Insurance Company	65,090	0	0	0.00
Bitco General Insurance Corporation	1,820,241	0	0	0.00
Bitco National Insurance Company	72,255	1	1	239.69
Brotherhood Mutual Insurance Company	569,271	0	0	0.00
California Casualty General Insurance Company Of Oregon	13,288,306	3	0	0.00
Canal Insurance Company	1,092,731	1	0	0.00
Capitol Indemnity Corporation	24,258	0	0	0.00
Carolina Casualty Insurance Company	351,634	0	0	0.00
Century-National Insurance Company	13,910	0	0	0.00
Charter Oak Fire Insurance Company	1,700,553	1	0	0.00
Church Mutual Insurance Company	286,106	0	0	0.00
Cincinnati Casualty Company (The)	886,834	1	0	0.00
Cincinnati Indemnity Company (The)	579,394	0	0	0.00
Cincinnati Insurance Company (The)	7,125,616	2	0	0.00
Coast National Insurance Company	11,467,033	10	0	0.00
College Liability Ins Co, A Reciprocal Risk Retention Grp	162,844	0	0	0.00
Commerce And Industry Insurance Company	1,656,499	0	0	0.00
Commerce West Insurance Company	9,665,406	2	0	0.00
Continental Casualty Company	1,278,323	2	0	0.00
Continental Divide Insurance Company	3,349,002	1	0	0.00
Continental Insurance Company (The)	1,099,329	0	0	0.00
Continental Western Insurance Company	5,580,942	2	1	3.10
Contractors Bonding And Insurance Company	115,092	0	0	0.00
Corepointe Insurance Company	273,533	1	0	0.00
Country Casualty Insurance Company	2,392,858	1	0	0.00
Country Mutual Insurance Company	29,378,281	9	1	0.59
Country Preferred Insurance Company	55,889,045	11	1	0.31
Crum & Forster Indemnity Company	29,518	0	0	0.00
CSAA Fire & Casualty Insurance Company	6,977,837	1	0	0.00
CSAA General Insurance Company	7,228,823	1	0	0.00
Cumis Insurance Society, Inc	86,983	0	0	0.00
Dairyland Insurance Company	581,452	2	0	0.00
Depositors Insurance Company	18,614,607	2	0	0.00
Diamond State Insurance Company	7,492	0	0	0.00
Discover Property & Casualty Insurance Company	2,043	0	0	0.00
Eagle West Insurance Company	2,159,614	0	0	0.00
Economy Fire & Casualty Company	294	0	0	0.00
Economy Preferred Insurance Company	5,590,845	1	0	0.00
Economy Premier Assurance Company	1,583,802	0	0	0.00
Electric Insurance Company	306,702	0	0	0.00
Emcasco Insurance Company	557,445	0	0	0.00
Empire Fire And Marine Insurance Company	3,985,343	0	0	0.00
Employers Insurance Company Of Wausau	120,143	0	0	0.00
Employers Mutual Casualty Company	2,762,830	0	0	0.00
Encompass Indemnity Company	1,875,675	0	0	0.00
Encompass Insurance Company Of America	225,886	0	0	0.00
Enumclaw Property And Casualty Insurance Company	17,710,483	1	0	0.00
Essentia Insurance Company	2,259,646	0	0	0.00
Essurance Insurance Company	20,689,896	10	1	0.84
Everest National Insurance Company	46,991	0	0	0.00
Falls Lake National Insurance Company	31,543	0	0	0.00
Farmers Insurance Company Of Oregon	240,586,940	75	6	0.43
Farmers Insurance Exchange	5,296,821	1	1	3.27
Farmland Mutual Insurance Company	553,402	0	0	0.00
Federal Insurance Company	2,624,641	0	0	0.00
Federated Mutual Insurance Company	2,512,120	1	1	6.89
Federated Rural Electric Insurance Exchange	396,390	0	0	0.00
Federated Service Insurance Company	799,824	0	0	0.00
Financial Indemnity Company	360,467	1	1	48.05
Financial Pacific Insurance Company	87,805	0	0	0.00
Fireman's Fund Insurance Company	2,006,666	0	0	0.00
Firemen's Insurance Company Of Washington, D.C.	65,660	0	0	0.00
First Colonial Insurance Company	91	0	0	0.00
First Liberty Insurance Company (The)	932,507	0	0	0.00
First National Insurance Company Of America	536,788	1	0	0.00
First Nonprofit Insurance Company	13,899	0	0	0.00
Florists' Mutual Insurance Company	158,788	0	0	0.00
Foremost Insurance Company Grand Rapids, Michigan	5,586,293	0	0	0.00
Foremost Property And Casualty Insurance Company	212,826	1	1	81.37
Foremost Signature Insurance Company	312,313	0	0	0.00
Garrison Property And Casualty Insurance Company	15,787,838	5	1	1.10
Gateway Insurance Company	64,783	0	0	0.00
Geico Casualty Company	117,103,257	68	9	1.33
Geico General Insurance Company	45,339,957	24	5	1.91
Geico Indemnity Company	15,890,538	13	1	1.09
General Automobile Insurance Company, Inc. (The)	4,719,319	1	1	3.67
General Casualty Company Of Wisconsin	230,904	0	0	0.00
General Insurance Company Of America	2,396,418	1	0	0.00
Global Hawk Insurance Company Risk Retention Group	18,553	1	0	0.00
Government Employees Insurance Company	13,030,332	10	4	5.32
Grange Insurance Association	6,486,179	3	0	0.00
Granite State Insurance Company	1,304,936	0	0	0.00
Great American Alliance Insurance Company	157,460	0	0	0.00
Great American Assurance Company	603,653	1	0	0.00
Great American Insurance Company	319,649	0	0	0.00
Great American Insurance Company Of New York	211,835	0	0	0.00
Great Divide Insurance Company	212,264	0	0	0.00
Great Midwest Insurance Company	39,982	0	0	0.00
Great Northern Insurance Company	1,841,671	0	0	0.00
Great Northwest Insurance Company	373,723	0	0	0.00
Great West Casualty Company	15,402,921	0	0	0.00
Greenwich Insurance Company	1,012,652	0	0	0.00
Guideone America Insurance Company	27,830	0	0	0.00
Guideone Elite Insurance Company	36,647	0	0	0.00
Guideone Mutual Insurance Company	2,385,780	1	0	0.00
Hanover Insurance Company (The)	585,692	1	1	29.57
Harco National Insurance Company	198,204	0	0	0.00
Hartford Accident And Indemnity Company	710,189	1	0	0.00
Hartford Casualty Insurance Company	501,696	0	0	0.00
Hartford Fire Insurance Company	1,222,545	0	0	0.00
Hartford Insurance Company Of The Midwest	6,180,794	6	2	5.60
Hartford Underwriters Insurance Company	24,653,894	17	3	2.11
HDI Global Insurance Company	335,283	0	0	0.00
Hiscox Insurance Company Inc.	59,329	0	0	0.00
Horace Mann Insurance Company	2,173,155	11	1	7.97
Horace Mann Property & Casualty Insurance Company	3,060,658	2	0	0.00
Hudson Insurance Company	2,344,949	0	0	0.00
IDS Property Casualty Insurance Company	19,941,154	21	2	1.74
Illinois National Insurance Co.	528,812	0	0	0.00
Imperium Insurance Company	113,961	0	0	0.00
Indemnity Insurance Company Of North America	118,008	0	0	0.00
Indiana Lumbermen's Mutual Insurance Company	142,387	0	0	0.00
Infinity Insurance Company	112,827	1	0	0.00
Insurance Company Of North America	7	0	0	0.00
Insurance Company Of The State Of Pennsylvania	273,400	0	0	0.00
Integon General Insurance Corporation	1,521,981	4	1	11.38
Ironshore Indemnity Inc.	430,971	0	0	0.00
Knightbrook Insurance Company	272	0	0	0.00
Lancer Insurance Company	1,959,075	0	0	0.00
Liberty Insurance Corporation	348,146	0	0	0.00
Liberty Insurance Underwriters Inc.	14,698	0	0	0.00
Liberty Mutual Fire Insurance Company	20,972,203	11	3	2.48
Liberty Mutual Insurance Company	38,985	2	0	0.00
Liberty Northwest Insurance Corporation	3,023,536	1	0	0.00
LM General Insurance Company	31,972,815	18	6	3.25
LM Insurance Corporation	2,149,903	1	0	0.00
Lyndon Southern Insurance Company	559	0	0	0.00
Markel American Insurance Company	106,767	0	0	0.00
Markel Insurance Company	378,593	0	0	0.00
Massachusetts Bay Insurance Company	50,011	0	0	0.00
Merastar Insurance Company	15,941	0	0	0.00
Metropolitan Casualty Insurance Company	64,397	1	0	0.00
Metropolitan Direct Property And Casualty Insurance Company	8,012,493	1	0	0.00
Metropolitan General Insurance Company	10,013	0	0	0.00
Metropolitan Property And Casualty Insurance Company	10,809,567	8	3	4.81
Mid-Century Insurance Company	6,597,907	2	0	0.00
Mid-Continent Casualty Company	2,090	0	0	0.00
Mitsui Sumitomo Insurance Company Of America	159,640	0	0	0.00
Mitsui Sumitomo Insurance Usa Inc.	60,854	0	0	0.00
Monterey Insurance Company	426,399	0	0	0.00
Motors Insurance Corporation	152,989	0	0	0.00
Mutual Of Enumclaw Insurance Company	21,108,134	5	0	0.00
National Casualty Company	4,109,662	3	0	0.00
National Continental Insurance Company	87,298	0	0	0.00
National Farmers Union Property And Casualty Company	41,208	0	0	0.00
National Fire Insurance Company Of Hartford	409,150	0	0	0.00
National General Assurance Company	2,533,289	3	2	13.67
National General Insurance Company	250,889	1	0	0.00
National General Insurance Online, Inc.	5,434,593	0	0	0.00
National Interstate Insurance Company	9,206	0	0	0.00
National Interstate Insurance Company	1,091,759	0	0	0.00
National Liability & Fire Insurance Company	5,886,717	2	0	0.00
National Specialty Insurance Company	40,239	0	0	0.00
National Surety Corporation	466,642	0	0	0.00
National Union Fire Insurance Company Of Pittsburg	2,733,117	6	0	0.00
Nationwide Affinity Insurance Company Of America	10,326,223	6	2	3.35
Nationwide Agribusiness Insurance Company	4,394,640	0	0	0.00
Nationwide Insurance Company Of America	23,000,296	7	2	1.51
Nationwide Mutual Insurance Company	4,782,982	3	1	3.62
Navigators Insurance Company	22,277	0	0	0.00
New Hampshire Insurance Company	411,994	0	0	0.00
New York Marine And General Insurance Company	1,347,930	0	0	0.00
North American Elite Insurance Company	169,478	0	0	0.00
North American Specialty Insurance Company	1,896	1	0	0.00
North Pacific Insurance Company	8,154,403	1	0	0.00
North River Insurance Company	122,815	0	0	0.00
Northland Casualty Company	16,559	0	0	0.00
Northland Insurance Company	4,390,447	1	0	0.00
Nova Casualty Company	322,785	0	0	0.00
Occidental Fire & Casualty Company Of North Carolina	302,870	0	0	0.00
Ohio Casualty Insurance Company	1,291,405	1	0	0.00
Ohio Security Insurance Company	13,837,463	5	1	1.25
Old Republic General Insurance Corporation	73,126	0	0	0.00
Old Republic Insurance Company	762,017	0	0	0.00
Omi Insurance Company	5,541,884	18	6	18.75
Ooida Risk Retention Group, Inc.	325,445	0	0	0.00
Oregon Automobile Insurance Company	1,741,703	0	0	0.00
Oregon Mutual Insurance Company	22,413,747	2	0	0.00
Pacific Indemnity Company	1,022,824	0	0	0.00