

instances, rerating the policy increased the premium for the policy. Subsequently, at the request of the Insurance Division, Farmers has been attempting to take corrective action by changing its computer systems for rerating policies, and has been taking remedial action by refunding the increased premium for improperly rerated policies.

Action

Pursuant to ORS 731.988(1), Farmers is assessed a civil penalty of \$10,000.00. The payment shall be made in the form of a check payable to the "Department of Consumer and Business Services" for the full amount due. The payment shall be delivered or mailed to the Insurance Division at the Labor and Industries Building, 350 Winter Street NE Room 300, Salem, Oregon 97301-3880; or mailed to the Insurance Division at PO Box 14480, Salem, OR 97309-0405. The payment shall be *received* by the Insurance Division by the date of the final order.

Dated 11/15/09

/s/ Denise Ruggiero

[Signature of Representative]

Denise Ruggiero

[Printed Name of Representative]

Vice President Legislative and Regulatory Affairs

[Printed Title of Representative]

Farmers Insurance Company of Oregon

FINAL ORDER

The director incorporates herein the above stipulation, adopts it as the director's final decision in this proceeding, and orders that the action stated therein be taken.

Dated 11/30/09

/s/ Cory Streisinger

Cory Streisinger

Director

Department of Consumer and Business Services

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