

plans, as defined in ORS 743.730(19), that the insurer received from a provider on behalf of an enrollee, as defined in ORS 743.730(14), containing certain information. OAR 8236-080-0085(2)(b) requires the report to contain all clean claims that were finally disposed of during the immediately preceding year more than 30 days after the insurer received the claims. On 2/29/08, the director received from PacifiCare its prompt pay report for 2007. The report contained information about ten claims that were finally disposed of during the immediately preceding year 30 days or less after PacifiCare received the claims.

Action

Pursuant to ORS 731.988, PacifiCare is assessed a civil penalty of \$2,000.00. The payment shall be made in the form of a check payable to the "Department of Consumer and Business Services" for the full amount due. The payment shall be delivered to the Insurance Division at the Labor and Industries Building, 350 Winter Street NE, Room 440 (4th Floor), Salem, Oregon; or mailed to the Insurance Division at PO Box 14480, Salem, OR 97309-0405. The payment shall be *received* by the Insurance Division by the date of the final order.

Dated 9/25/08

/s/ Judith D'Ambrosio
[Signature of Representative]
Judith D'Ambrosio
[Printed Name of Representative]
Directory, Regulatory Affairs
[Printed Title of Representative]
PacifiCare of Oregon Inc.

FINAL ORDER

The director incorporates herein the above stipulation, adopts it as the director's final decision in this proceeding, and orders that the action stated therein be taken.

Dated 11/4/08

/s/ Cory Streisinger
Cory Streisinger
Director
Department of Consumer and Business Services