

**STATE OF OREGON
DEPARTMENT OF CONSUMER AND BUSINESS SERVICES
INSURANCE DIVISION**

In the Matter of **Dianne M. Strong** and) **STIPULATION** and
Oregon Commercial Insurance Agency.) **FINAL ORDER**
) Case No. INS 02-09-023

STIPULATION

The Director of the Department of Consumer and Business Services (director) commenced this administrative proceeding, pursuant to Oregon Revised Statutes (ORS) 731.256, to take disciplinary action against Dianne M. Strong (Strong or party) and Oregon Commercial Insurance Agency (OCIA or party).

The parties enter into this Stipulation, pursuant to ORS 183.415(5), to conclude this proceeding without further administrative or judicial proceedings.

The parties waive the right to receive a notice of proposed action, to receive a notice of the rights of a party and procedures in contested cases, to have a hearing, to be represented by an attorney at the hearing, and to judicial review of the Final Order.

The parties admit and agree to the following facts, conclusions, and action.

Facts and Conclusions

Licensing

Strong has been licensed in Oregon as a resident insurance agent since 7/2/91. Strong's current license number is 600201. Strong's last recorded residence address is 8356 Barbur Street, White City, OR 97503-1296; and telephone number is 541-830-5398. Strong's last recorded business address is OCIA, 7591 Crater Lake Highway, Suite C, White City, OR 97503-1618; and telephone number is 541-826-5363.

OCIA has been licensed in Oregon as a resident firm or corporate agent since 10/23/95. OCIA's current license number is 807910. OCIA is an Oregon partnership. From 10/5/95 to 3/02, OCIA was a partnership of Alexa A. Clason (Clason), Dianne M. Strong (Strong), and Jony H. Wilson (Wilson). On 2/8/02,

Wilson withdrew from the partnership; leaving Clason and Strong as the only partners of OCIA. OCIA's last recorded business street address is 7591 Crater Lake Highway, Suite C, White City, OR 97503-1618; and telephone number is 541-826-5363.

Failure to Timely Respond to Director's Inquiry

Strong and OCIA each violated ORS 731.296 in two instances by failing engaging in the following conduct:

1. On 1/14/02, the Insurance Division mailed by regular mail a letter to OCIA, asking it to provide certain information by 2/4/02. OCIA did not respond. On 2/20/02, the Insurance Division mailed by certified mail another letter to OCIA again requesting the information. On 2/22/02, Strong received the letter. On 4/18/02, the Insurance Division faxed another letter to OCIA continuing to requesting the information. OCIA did not respond. On 9/3/02, the Insurance Division called Strong and informed her that the Insurance Division intended to revoke her and OCIA's Oregon insurance agent licenses for failing to respond to the initial inquiry. On 9/9/02, 217 days late, the Insurance Division received by mail a letter from Strong providing as much of the information as Strong said that OCIA then had.

2. On 3/12/02, the Insurance Division mailed by regular mail a letter to Strong, on behalf of OCIA, asking her to provide certain information by 4/1/02. On 3/18/02, Strong received the letter. Strong did not respond. On 4/10/02, the Insurance Division called Strong. Strong requested an extension to respond but the Insurance Division denied her request. On 4/17/02, the Insurance Division again called Strong. Strong said that she was not able to locate all of the information but would send what information OCIA then had. Strong did not respond. On 9/3/02, the Insurance Division called Strong and informed her that the Insurance Division intended to revoke her and OCIA's Oregon insurance agent licenses. On 9/9/02, 161 days late, the Insurance Division received by mail a letter from Strong providing as much of the information as Strong said that OCIA then had.

Action

Pursuant to ORS 744.074(1), the Oregon insurance agent licenses issued to Strong and OCIA shall be revoked on 12/31/02.

Dated October 10, 2002

/s/ Dianne M. Strong
Dianne M. Strong

/s/ Dianne M. Strong
Dianne M. Strong
Partner
Oregon Commercial Insurance Agency

/s/ Alexa A. Clason
Alexa A. Clason
Partner
Oregon Commercial Insurance Agency

FINAL ORDER

The director adopts and incorporates herein by this reference the above Stipulation as the director's final decision in this proceeding.

Dated October 21, 2002

/s/ Mary C. Neidig
Mary C. Neidig
Director
Department of Consumer and Business Services

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