

Oregon Partnership

Better Health Outcomes, Lower Costs.™

Centene's Purpose



Transforming the health of the community one person at a time

OUR MISSION

Better health outcomes at lower costs

OUR BRAND PILLARS

Focus on individuals

- + Active Local Involvement
- + Whole Health

OUR BELIEFS

- We believe in treating the whole person, not just the physical body.
- We believe treating people with kindness, respect and dignity empowers healthy decisions.
- We believe we have a responsibility to remove barriers and make it simple to get well, stay well and be well.
- We believe local partnerships enable meaningful, accessible healthcare.
- We believe healthier individuals create more vibrant families and communities.

Local Approach Alignment



Centene Operations

17,100+

jobs enterprise wide

Only 14% of Employees are "Corporate"



- Case Management
- Connections
 Representatives
- Disease Management
- Call Center

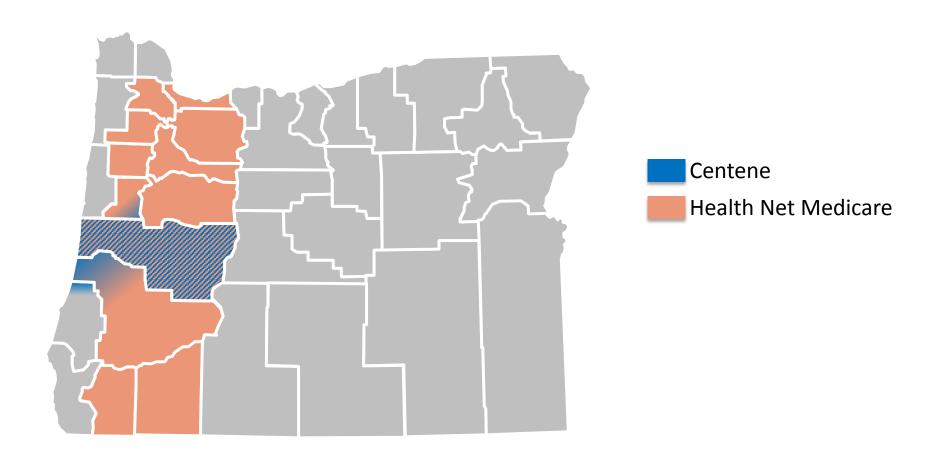
- Member Services
- Provider Relations
- Provider Services

Centene Current Local Involvement

- Board of Directors
- Community AdvisoryCouncil
- Rural Advisory Council
- Clinical Advisory Panel

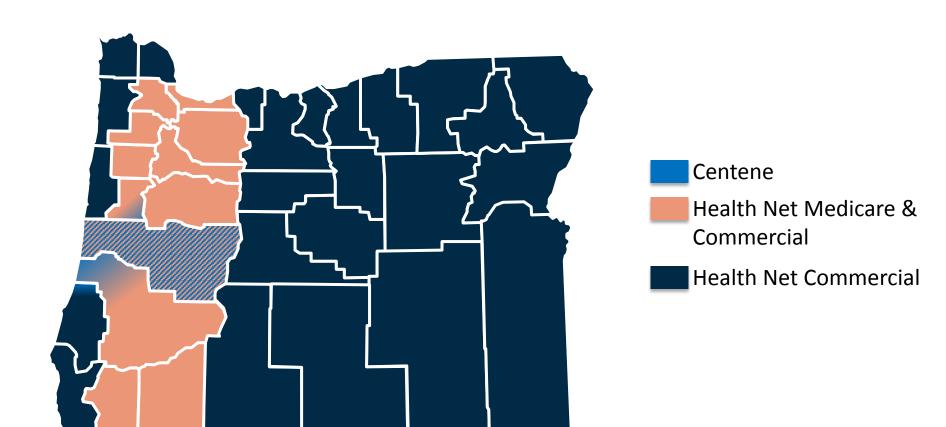
Expanding the Footprint





Expanding the Footprint





Beneficial for Policyholders and Members



Leverage existing Centene resources and benefit from future investments

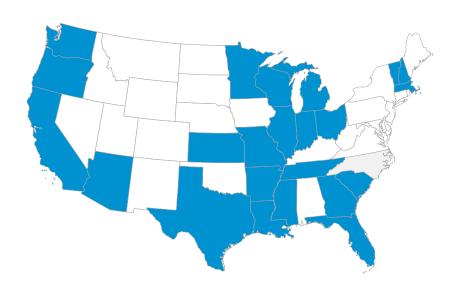
Continuation and commitment to the high level of community input and involvement

Centene has an expanding focus and Health Net of Oregon is a natural fit



Centene Overview





23 states

with government sponsored healthcare programs

4.8 million members

Medicaid (20 states) Exchanges (12 States)

MA SNP (7 States)

Correctional (5 States)

237,000 2,100

Physicians 2,100

Hospitals

in our provider networks

Specialty Health Solutions



Total Solution Integration

- Physical Health
- Behavioral Health
- Pharmacy Services
- Ancillary Services

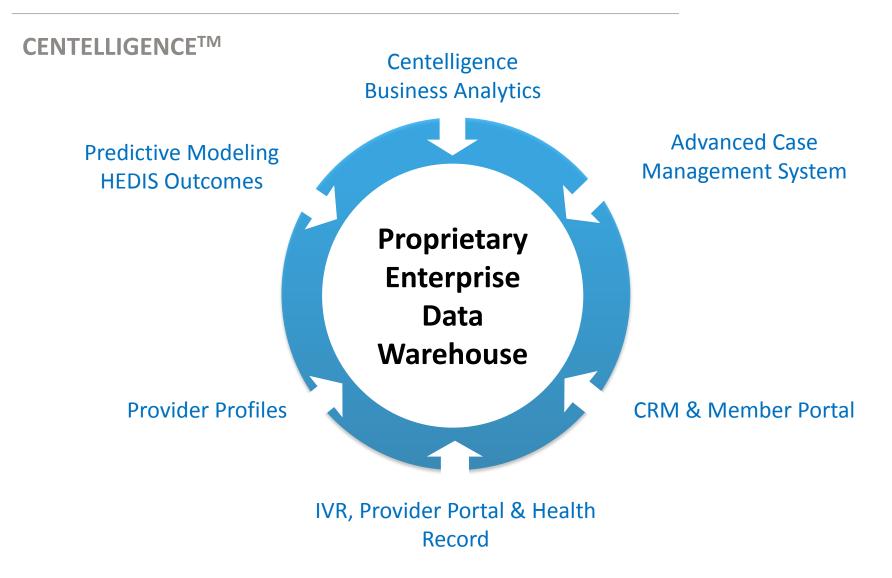
Life, Health & Wellness Behavioral Health & **Pharmacy Specialty Therapies Benefits** Care Benefit Care Management **Specialty Pharmacy** Coordination Management **Benefits** Software Member HCBS for I/DD Person-**Dental Benefits IT Systems** Centric **Populations Programs** In-Home Vision Benefits **Services** Telehealth Services

Centurion

Centurion is a correctional healthcare joint venture between Centene and MHM Services Inc. Currently has contracts in MA, MN, TN and VT.

Systems Integration





The Member Experience



"I wanted to drop you a note today, to say 'thanks,' plain and simple ... I have never had an insurance company actually sound like they care what may happen to me. I was diagnosed with diabetes this year – a little scary for me. Your reps have really gone out of their way to make sure my sugar is good, that I have all the supplies I need, and more importantly, that I keep up with things like eye exams, pap smears, etc. Things that I know need to be done, but that I can easily overlook, in the daily 'rush' of life. Seriously, I have never had an insurance company take such good 'care' of me and more importantly, take time with me. I really wanted to let all of you know, that your efforts do not go unnoticed and more importantly, they are appreciated."

Letter from Florida Member

"If I had not had that call from Magnolia and if I had not listened, I would have probably not known about the cancer until it was too late. I will tell everyone how much Magnolia has done for me and how much I love all of you."

– Mississippi Member Statement





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