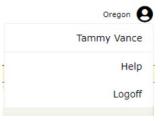
## **How to file Annual Required Reports**

New reports are now available on SERFF for Health.

Need to check and make sure your company name is loaded into the system. Make sure your Name has been added as a filer. This is located under the Settings tab and Contact Information. Then save.

Then set message settings to make sure you are notified of objections, approvals, or disapproved or anything else you need to know for the role you have assigned.



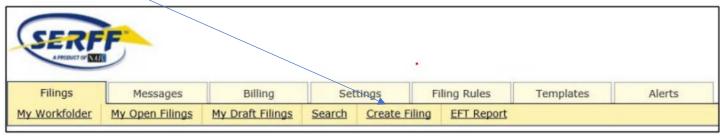
You can click on this little guy in the right hand corner for help.

Second box down on left should help you with submitting that file

## Welcome to SERFF Online Help

On Demand Tutorials	Help Topics
Watch recorded tutorials on topics related to SERFF.	Browse through answers to the most common questions asked of the SERFF Help Desk.
<u>User Manual</u>	Release Notes & Known Issues
Download the SERFF user manual by chapter or in its entirety.	Get an overview of the features introduced in past releases of SERFF. Also available is a list of known issues in the current release.
PPACA	<u>Plan Management</u>
Learn more about changes made to SERFF in support of the Patient Protection and Affordable Care Act.	Learn more about changes made to support SERFF Plan Management.

## Click on Create Filing.



Create Filings

 Initiates a ten step filing wizard process to create filing(s).

These can be accessed by Entering **TOI**: Annual Required Reports and **Filing type** of Annual Reports, from there you choose which report you are trying to file.

- Accident and Health Advertising Certificate of Compliance
- Annual Network Adequacy
- Health Recessions Reporting
- Illustration Actuary Certification
- Long Term Care Claim Denials
- Long Term Care Lapses & Replacements
- Long Term Care Recessions
- Long Term Care Suitability
- Medicare Select Quarterly-Updated list of Network Providers
- Multiple Medicare Supplement Report
- Patient Protection Grievances and Appeal
- Patient Protection Network Adequacy
- Patient Protection Quality Assessment
- Patient Protection Utilization Review
- Prompt Pay