



Samaritan
Health Plans

1/27/2023

Andrew Stolfi
Director and Insurance Commissioner
Oregon Department of
Consumer & Business
Services 350 Winter St.
NE, Room 410
Salem, OR 97309

Re: Samaritan Health Plans RHEA Examination results

Commissioner Stolfi:

Samaritan Health Plans has approximately 2,000 commercial plan members whose benefits are subject to the Reproductive Health Equity Act. We are committed to providing access to high-quality health care to each and every one of them.

Samaritan Health Plans has worked hard to accurately interpret and fulfill the requirements of the Reproductive Health Equity Act. In the RHEA audit report from the Oregon Department of Consumer and Business Services there were two findings specific to Samaritan Health Plans. Those findings were:

- Noncompliance with ORS 743A.067 relating to the processing of claims
- Failure to maintain records as required by ORS 733.170 and OAR 836-053-1080

Related to the records maintenance finding was Samaritan's failure to promptly, timely and conveniently make available information to readily ascertain treatment of policyholders by not providing data and files responsive to the examiners' requests. Samaritan disagrees with this statement, as we provided all requested information quickly once we had established direct system access for the contracted auditors – a unprecedented request that we have never encountered in any previous external audits.

Samaritan Health Plans, just like many other plans, look forward to continued clarity in interpretation and application of the law to better serve our members.

Regards,

Bruce Butler, CEO

Samaritan Health Plans