

# Homeowners insurance and wildfires

## What is the Division of Financial Regulation's role?

The Division of Financial Regulation is the state insurance regulator in Oregon. Insurance companies must file their policies and rating plans with the division before they are sold to consumers. The division also examines insurance companies to make sure they are financially solvent, they pay claims according to the terms of their contract, and comply with the Oregon insurance code.

DFR offers free assistance to consumers by investigating complaints against insurance companies. The division also conducts outreach and education statewide on preparing for wildfires. In terms of preparedness, we inform consumers about making plans, storing key documents, reviewing insurance coverages, and creating defensible space in advance of wildfire season. More information about our resources: [dfr.oregon.gov/preparenow](http://dfr.oregon.gov/preparenow).

## How will the Oregon wildfire risk map affect the insurance market in Oregon?

For years, insurance companies have used their own proprietary risk models in underwriting and pricing for wildfire risk. Whether developing these models in house or purchasing them from consultants, insurance companies purchase a variety of data to build their own risk maps. The Oregon wildfire risk map reflects risks already accounted for by private industry maps and insurance company rating plans. In response to a data call, insurance companies told the division they are not using, and currently have no plans to use, the state wildfire risk map in their decision-making. The map does not represent new information to the industry. The map does provide to the public wildfire risk information that was previously not readily available to the public.

## Can an insurance company refuse to cover wildfires in its policy?

No, the Oregon insurance code requires every homeowners insurance policy to include wildfire coverage.

## Will my insurance company drop my homeowners coverage because of the Oregon wildfire risk map?

DFR meets regularly with the insurance industry, and



companies have reported in a data call that they are not using and have no plans to use the state wildfire risk map for underwriting and rating decisions. The Oregon wildfire risk map will likely not affect an insurer's underwriting decision. That being said, the threat of wildfires continues to increase across the state, and any particular company may decide a piece of property is too risky to cover. DFR closely monitors insurance rates across the state and will continue to coordinate with the industry to maintain a stable insurance market in Oregon.

The good news is Oregon has a robust market with nearly 150 companies actively writing business in the state. Consumers can shop around to find the right coverage for them. If consumers cannot find coverage in the standard market, they can obtain coverage through the FAIR plan.

## What is the Oregon FAIR plan?

The FAIR plan serves as the insurer of last resort if a property owner cannot find insurance coverage in the standard market. The FAIR plan offers a basic policy that covers property coverage only at actual cash value. DFR is developing a legislative concept on enhancements for the FAIR plan to provide greater consumer protection.

## Who can I contact if I have questions?

DFR offers free help to consumers with insurance questions. Call 888-877-4894 (toll-free) or visit our website: [dfr.oregon.gov](http://dfr.oregon.gov).